



• OMEGA User's Guide

Shop online at omega.com®

e-mail: info@omega.com For latest product manuals: omegamanual.info



MADE IN TAIWAN

HH378 Data Logger/K, J, E, T, Type Thermometer



OMEGAnet® Online Service omega.com Internet e-mail info@omega.com

Servicing North America:

U.S.A.: ISO 9001 Certified	Omega Engineering, Inc., One Omega Stamford, CT 06907-0047 USA	a Drive, P.O. Box 4047
150 9001 Certified	Toll-Free: 1-800-826-6342 FAX: (203) 359-7700	Tel: (203) 359-1660 e-mail: info@omega.com
Canada:	976 Bergar, Laval (Quebec), H7L 5A1 Toll-Free: 1-800-826-6342 FAX: (514) 856-6886	Canada TEL: (514) 856-6928 e-mail: info@omega.ca
For imm	ediate technical or applic	ation assistance:
U.S.A. and Canada	: Sales Service: 1-800-826-6342/1-800-T Customer Service: 1-800-622-2378/1-8 Engineering Service: 1-800-872-9436/	300-622-BEST®
Mexico Latin America	TEL: 001 (203) 359-1660 e-mail: espanol@omega.com	FAX: 001 (203) 359-7700
	Servicing Asia:	
China:	1698 Yi Shan Road, Unit 102, Min Ha Shanghai, China 201103 P.R.C. Hotline: 800 819 0559/400 619 0559 e-mail: info@cn.omega.com	ng District
	Servicing Europe	:
Benelux:	Toll-Free: 0800 099 3344 FAX: +31 20 643 46 43	TEL: +31 20 347 21 21 e-mail: sales@omegaeng.nl
Czech Republic:	Frystatska 184, 733 01 Karviná, Czech TEL: +420-59-6311899 e-mail: info@omegashop.cz	Republic FAX: +420-59-6311114
France:	Toll-Free: 0805 466 342 FAX: 01 57 32 48 18	TEL: 01 57 32 48 17 e-mail: esales@omega.fr
Germany/ Austria:	Daimlerstrasse 26, D-75392 Deckenpf Toll-Free: 0800 8266342 FAX: +49 (0) 7056 9398-29	ronn, Germany TEL: +49 (0) 7056 9398-0 e-mail: info@omega.de
United Kingdom: ISO 9001 Certified	OMEGA Engineering Ltd. One Omega Drive, River Bend Techn Irlam, Manchester M44 5BD United K Toll-Free: 0800-488-488	

It is the policy of OMEGA Engineering, Inc. to comply with all worldwide safety and EMC/EMI regulations that apply. OMEGA is constantly pursuing certification of its products to the European New Approach Directives. OMEGA will add the CE mark to every appropriate device upon certification.

The information contained in this document is believed to be correct, but OMEGA accepts no liability for any errors it contains, and reserves the right to alter specifications without notice.

WARNING: These products are not designed for use in, and should not be used for, human applications.

HH378

Data Logger / K,J,E,T, Type THERMOMETER





CONTENTS

TITLE	PAGE
1. General Description	1
2. Safety Information	1
3. Feature	1
4. Specifications	2
5. Symbol Definition and Button Location	2
6. Operation Instructions	4
 6.1 Power ON/OFF & Backlight Operation. 6.2 REC button. 6.3 T1-T2 button. 6.4 MAX/MIN mode. 6.5 Data-Hold mode. 	4 4 4
 6.6 Selecting temperature units. 6.7 Connecting to a computer. 6.8 External DC 9V power supply jack. 6.9 Using the offset to compensate for probe errors. 6.10 Select thermocouple type: K, J, E, or T. 	5 5 5 5
7. Data Logger	6
8. Setting the Time	7
9. Power Preparation	8
10. Testlink SE-378 Software	
11. Maintenance	17

1. GENERAL DESCRIPTION

Thank you for choosing our Data Logger thermometer. To ensure the safety and the best performance of this instrument, we recommend you to read and follow the manual carefully before operation.

Test reading and measurement settings are shown on the backlit LCD panel.

Data can be stored in the meter or directly saved on a computer through PC interface. Recorded data can be further processed by PC computer.

2. SAFETY INFORMATION

Read the following safety information carefully before operate or service the meter. Use the meter in the way specified in this manual; otherwise the protections provided by the meter may be impaired.

ENVIRONMENT CONDITIONS

- Altitude up to 2000 meters
- Relatively humidity: 90% max
- Operation ambient temperature: -10 to 50°C

MAINTENANCE & CLEARING

- Repairs or servicing not covered in this manual should only be performed by qualified technician.
- Periodically wipe the case with a dry cloth. Do not use abrasives or solvents on this instrument.

SAFETY SYMBOLS

CE Comply with EMC

When servicing, use only specified replacement parts.

3. FEATURE

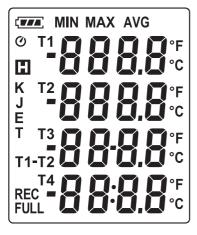
- Four channel reading LCD display
- 16,000 Records Data Logger
- PC Interface
- With Windows software
- Auto power off for battery saving
- Isolated input protection up to 250Vac between any two inputs

4. SPECIFICATIONS

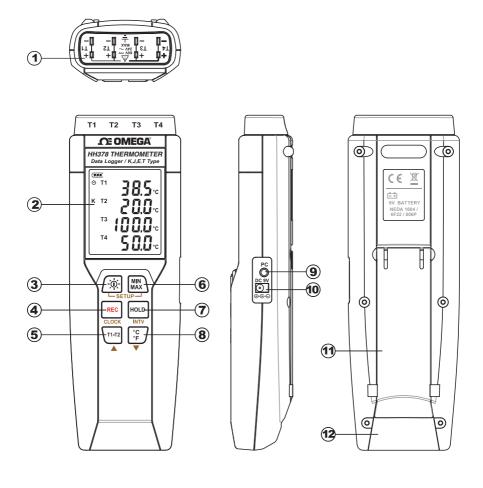
Measurement range:	K: -200 ~1372°C (- 328 ~ 2501°F)
	J: -150°C~1000°C (- 238 ~ 1832°F)
	E: -150°C~750°C (- 238 ~ 1382°F)
	T: -180°C~400°C (- 292 ~ 752°F)
Resolution:	0.1°C/°F < 1000° , 1°C/°F ≥1000°
Accuracy:	\pm (0.1% of reading+0.7°C) \pm (0.1% of reading+1.4°F)
	Below -100°C (-148°F)
	\pm (0.4% of reading +0.7°C) \pm (0.4% of reading +1.4°F)
Temperature coefficient:	0.01% of reading + 0.05°C per °C (<18°C or >28°C)
Sample rate:	1 time per second
Battery type:	9V Battery
Battery lifetime:	Approx. 30 hours (alkaline battery)
AC adapter:	9 VDC(8-10VDC Max)
Operation temperature:	-10 to 50°C (14 to 122°F)
Operation humidity:	10 to 90%RH (no condensing)
Storage temperature:	-40 to 60°C (-40 to 140°F)
Storage humidity:	10 to 75%RH
Dimensions/ Weight:	197mm(L) × 65mm(W) × 36mm(H)/ Approx. 310g
Standard Accessories:	Instruction manual, 9V Battery, windows software, carrying
	case, USB cable, K Type Bead Probe x 2 PCS.
Optional Accessories:	AC/DC adapter

Accuracy is specified for ambient temperatures between 18°C (64°F) and 28°C (82°F). The above specifications do not include thermocouple sensor error.

5. SYMBOL DEFINITION & BUTTON LOCATION



	: Battery condition indicator
MIN	: Minimum indicator
MAX	: Maximum indicator
AVG	: Average indicator
Q	: This indicates Auto Power Off is enabled
REC	: Recording data logger indicator
FULL	: Memory full indicator
K.J.E.T	: Thermocouple type
188.8	: Temperature reading
°C°F	: Temperature measurement units
	: Data hold indication



- 1 Thermocouple input
- Display screen
- 3 Power ON/OFF and Back light button
- ④ REC button
- (5) T1-T2 button
- 6 MAX MIN button

- ⑦ DATA HOLD button
- ⑧ °C , °F button
- 9 PC Interface
- (1) External DC 9V power supply jack
- (11) Tilt stand
- 12 Battery Compartment

6. OPERATION INSTRUCTIONS

6.1 Power ON/OFF & Backlight Operation:

6.1.1 Power on/off:

Press the <u>(</u>) button to turn on the meter. To turn the unit off, press and hold <u>(</u>) button down until the screen shows "**OFF 3**, **2**, **1**," then the LCD screen goes off.

<u>Note:</u> When the unit is on, the LCD will show the following initial information before entering the main function: Offset setting \rightarrow Current date/time \rightarrow Available memory \rightarrow Entering main function. (if all offset is set to zero, offset will not be shown)

6.1.2 LCD backlight on/off:

Press 💮 to turn on the LCD backlight. This makes it easier to read in dark environment. Press again to turn off backlight. The meter can also turn the backlight off automatically after 30 seconds to save battery power.

6.1.3 Auto power off:

To save battery life, by default, every time the unit is powered on, it is under auto power off mode. The unit will power itself off after 30 minutes if there is no key operation.

Auto power off will be automatically disabled under the following 2 situations:

- When connecting to PC.
- When data logger function is in process.

6.1.4 Disabled auto power off:

- (1) Turn off the unit.
- (2) Press and hold Hold button.
- (3) Press 😥 to turn on the unit.
- (4) The LCD shows the initial information and then enters main function.
- (5) Release HOLD button.
- (6) Make sure the auto power off 🙆 symbol disappears from display screen.

6.2 REC button:

Press **REC** button to start recording data. The **REC** symbol will display on the screen. To stop recording, press **REC** button again.

6.3 T1-T2 button:

Push this key to display T1-T2 at the 3rd column on LCD. (please refer to Fig.1)







6.4 MAX/MIN mode (only for channel T1):

Under this mode, the unit simultaneously monitors and stores the maximum, minimum and average value in the memory. The unit will keep updating/refreshing the data.

To start:

- (1) Press MAX button. MAX symbol lights up on LCD, the reading shows the maximum data.
- (2) Press [MIN] button again to show minimum data; the MIN symbol lights up on LCD.
- (3) Press **MN** button again to show average data; the **AVG** symbol lights up on LCD.
- (4) Press (MAX) button again, the MAX and MIN symbol blinks together. The reading shows present T1 temperature.
- (5) Press MAX button again, will circular the whole process again.

To exit MAX/MIN mode:

Press and hold MIN button for 2 seconds to exit MAX/MIN mode.

<u>Note</u>: When the unit is under MAX/MIN mode, HOLD , (1.12) and $(\stackrel{\circ}{P})$ buttons are disabled.

6.5 Data-Hold mode

Press Hour button to freeze the data shows on the LCD screen. Press it again to exit Data-Hold mode.

<u>Note:</u> When the unit is in the Data-Hold mode, (MAX), $(\stackrel{\circ}{}_{F}^{\circ})$, and (1.12) buttons are disabled.

6.6 Selecting temperature units:

6.7 Connecting to a computer:

The meter can be connected to PC through USB-120 USB cable (standard accessory) to connect with a computer. There is also RS-232 cable available and user can purchase it separately.

6.8 External DC 9V power supply jack:

Connect the AC/DC adapter (optional accessory) to use external power.

6.9 Using the offset to compensate for probe errors:

The user can adjust the readings of thermometer to compensate for the errors against a specific thermocouple.

- (1) Plug the thermocouple into a desired input terminal (T1 ~ T4).
- (2) Turn off the unit.
- (3) Enter offset setting mode by pressing and holding ^{T1-T2} button and then press / ∞ power button to turn on the unit.(see Fig.2)

The upper reading is the current reading with offset and the lower reading is the offset which can be adjusted.

(4) Press **REC** to select corresponding input terminal (T1 ~ T4).



т1

т2

тз

т4

Fig.3

- (5) Place the thermocouple in a known stable temperature environment (such as an ice bath or a dry well calibrator).
- (6) Allow the readings to stabilize.
- (7) Press \blacktriangle ($\uparrow^{1} \uparrow^{1}$) or \blacktriangledown ($\mid^{\circ}_{F} /$) to adjust value.

(8) When finish, press MMX button to store and exit offset setting mode.

Note:

To abort setting process, press [0] power button to exit offset settina mode.

★ How to display offset value:

Under normal mode, press HOLD button for more than 1 second to display offset value. Relase the button will go back to normal mode. (see Fig.3)

6.10 Select thermocouple type: K, J, E, or T

- (1) Power off the meter first. Press and hold MAN button, then press $\int 0$ button to power on and enter setting mode. Release all buttons, the LCD blinks "SEt.".
- (2) Press ▼ ([^c_F]) button to Selecting Thermocouple type (see Fig.4)

(3) Press \blacktriangle (T^{1} -T2) to select from K, J, E, or T type thermocouple.

(4) When done, press $\mathbf{\nabla}$ ($[\stackrel{\circ}{\mathsf{C}}_{\mathsf{F}}]$) button to exit setting mode \circ

Note:

During the setting process, press 0 button anytime to cancel and exit.

7. DATA LOGGER

This section will explain how to store data (data logger) in memory and how to recall data from memory.

6

7.1 Setting interval time for data storing:

- (1) Turn off the unit.
- (2) Enter SETUP mode by pressing and holding [MIN] button and then press (0) power button to turn on the unit. "SEt " blinks on the LCD screen. (see Fig.5)
- (3) Press HOLD button to set storing interval. (see Fig.6)
- (4) Press \blacktriangle ($(\overline{\Gamma^{1}-\Gamma^{2}})$) or \blacktriangledown ($(\widehat{\Gamma}_{F}^{\circ})$) to adjust the minute, press Hold button again to adjust second.
- (5) When finished, press HOLD button to exit SETUP mode.

Note:

To abort during the process, press power button to exit SETUP mode.



Fig.5

Fig.6







Fia.4

7.2 Start data logger (storing data in the memory):

- (1) Press **REC** button to start data logger (storing the measured values in built-in memory).
- (2) REC symbol lights up on LCD screen.
- (3) Press REC button again to stop recording.
- <u>Note:</u> During recording period, most of the buttons are disabled, such as the $\underbrace{\tau_1 \tau_2}_{c_F}$, etc. All other settings must be made before starting the data logger function.
- <u>Note:</u> When the memory is full (16000 recorders), **FULL** symbol will blink on the LCD screen. The data logger stops.
- <u>Note:</u> When battery power is low (<u>symbol lights up on the screen</u>), data logger cannot be started. If during data logger, the battery starts running low, data logger will stop automatically.

7.3 Clearing Data:

- (1) Turn off the unit.
- (2) Press and hold **REC** button and then press (a) power button to turn on the unit.
- (3) Keep holding REC button, then LCD will show "CLr" and "SUrE 5, 4...1, 0" until clean the memory. (To abort, release REC button before "SUrE 0".)

8. SETTING DATE AND TIME

The unit incorporates a clock so that the data logger function can also record the data and time along with the measurement value in the memory.

8.1 Setting date and time:

- (1) Turn off the unit.
- (2) Enter SETUP mode by pressing and holding MAX button and then press for power button to turn on the unit. "SEt" blinks on the LCD screen. (see Fig.7)
- (3) Press CLOCK (REC) button to set clock.
- (4) Press ▲ (T1-T2) or ▼ (C^CC) to adjust year, press CLOCK (REC) button to adjust next value (month →date→hour→minute). (see Fig.8)
- (5) When finish, press CLOCK (REC) button to exit SETUP mode.
- <u>Note:</u> To abort during the process, press power button to exit SETUP mode.

Note: An internal backup battery supplies power for the clock.

SEE

Fig.7

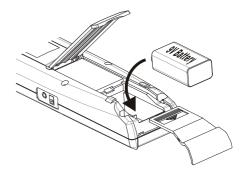


Fig.8

9. POWER PREPARATION

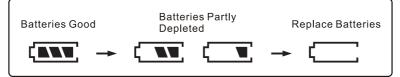
9.1 Battery Loading:

Remove the battery cover on the back and insert one 9V battery.



9.2 Battery capacity indicator:

When operating the unit on batteries, periodically check this indicator to determine the remaining battery capacity.



9.3 AC Adapter Connection:

When the AC adapter is used, insert the plugs of the adapter into the DC9V connector on the side panel.

Note: When the AC adapter is connected while battery is inserted, the unit will be powered from the adapter (the AC adapter has priority).

10. TESTLINK SE-378 SOFTWARE

10.1 The SE-378 package contains:

- Software CD disk
- Custom designed USB cable for SE378

10.2 System Required:

Windows NT 4.0/ NT2000/ XP/ VISTA/ Windows 7/ Windows 8

10.3 Minimum Hardware Required:

- PC or NoteBook with Pentium 800MHz or higher, 512 MB RAM
- At least 50 MB hard disk space available to install SE378
- Recommended screen resolution 1024X768 or above

10.4 Install SE-378 and USB-120 connector driver:

- (1) We recommend close all other application before installing SE378.
- (2) Insert setup CD disk to CD disk drive to display install screen. You may also run mainsetup.exe in the directory of the CD.
- (3) Click Install to begin installation.
- (4) It will install USB-120 connector driver first.
- (5) While installing, it will show this window below, just click "next" to continue.(see Fig.8)
- (6) Select "Launch the CP210x VCP Driver Installer" option, then click Finish. (see Fig.9)







(7) Click Install.

Silicon Laboratories Silicon Laboratories CP210x USB to 1	UART Bridge
Installation Location:	Driver Version 5.0
C.\Program Files\Silabs\MCU\CP210x\	

- (8) After finish installing USB-120 connector driver, it will install SE378 software automatically. It will copy SE378.exe (executable file) and help file to your hard disk (default location is c:\program files\SE378)
- (9) After finish installation, plug USB-120 connector to PC usb port, execute

"start" \rightarrow "My Computer", then choose "View System Information" on the left top of the window, the window below will show up.(see Fig.10)

(10) Choose "Hardware" option and click "Device Manager" button, click "+" symbol on the left side of Ports(COM &LPT), *if the device* "CP2101 USB to UART Bridge Controller(COMx)" is in the list, the connector is ready to work.(see Fig.11)

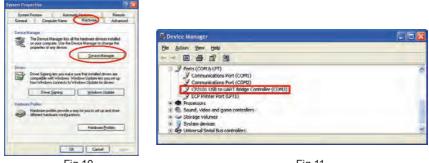


Fig.10

Fig.11

10.5 Tutorial - Quick Start to Use TestLink SE378:

- (1) Recording real time data in waveform.
- (2) Power on the 4 Channel Thermometer first and connect it to a PC RS-232 serial port with the cable(USB-120),
- (3) Start SE378 program.
- (4) If the connection is successful the panel will display the same value as the 4 Channel Thermometer. If fail to connect the meter with PC, it will display "No Connection" on the panel window in TestLink SE378.
- No Connection K T2
- (5) Select sampling rate from Real-Time Graph window.



<u>Note:</u> If PC speed is slow, select sampling rate above 1 second. And if it is going to sample a large amount data(more than 5000), at least 512 mega bytes ram is recommended to keep PC running in good performance working well.

- (5) When the connection is successful, click "Real Time | run" or *rain the real time data and there will be a waveform on the Real Time Graph Window.*
- (6) Click "Real Time | Stop" or to stop recording.

10.6 How to save the recorded real time data to a file?

(1) Click the graph window you want to save and the graph window will become active, then choose File | Save from main menu or click from the tool bar .

and the second se	- 0
	2
	a Magherine Gauge
1146271542M	
- xyx	~
Participant and the second sec	- sela
Terringe (H)	
JITMM MIDISTRATE AND A DESCRIPTION AND DESCRIPTION AND DESCRIPTION	

(2) There will be a save dialog window for you to choose the file name and file type to save.There are three types of file format you can choose, binary file(*.ghf), text file(*.txt) and EXCEL format file(*.csv). The *.ghf file use much fewer disk space to save the data than the other two file formats, but it can only be used in TestLink SE378. Text file can be opened by TestLink SE378 and any other word processor program like word, notepad etc. EXCEL format file can be opened by TestLink SE378 and Microsoft EXCEL.

<u>Note:</u> If decimal separator is comma in your country, this file format will be disabled, because .CSV file also use comma to be data separator. For example 78,6 will become 78 and 6 in EXCEL)

后在新福				?
儲存於(D):	SE 374	• • •		-
我最近的文件 桌面 我的文件	Template temp SE 374Holp.files			
網路上的旁節	檀名(10):	F	*	鱗谷(の)
	存檔類型(工);	Graph file(*.ghf,ouly for SE374)		取消
-		- Graph file(*, shi, only for SEG74) TXT file(*, txt, data separated by tab) EXCEL file for mat(*, CSV separated by comma)		

10.7 How to load the recorded data from the memory of 4 Channel Thermometer and save it to a file?

- (1) Power on the 4 Channel Thermometer.
- (2) Press the REC button of the meter to start recording data.
- (3) After a while, press REC button again to stop recording data.
- (4) Connect the Meter to PC
- (5) Start SE378 program.
- (6) Choose Data Logger from main menu or click \Box from tool bar.

Eile	Real	Time	Da	ta Lo	gger	∐iew	Wind	ow	Help												
0		4		歴	Þ		۲				COM13	3	•								
T1	T2	тз	T4																	_ 0	×
					88	88	××	т		۵			Sp Sp	lit	Graph	Option	Y Axis	F	ont		
0	T1			ŕ.	Start	Time		_		-	Sampl Rate	ling 00	• 02	-	mm:ss	Data	No. 0	_	Show M	AX/MIN on	Grap
к		24	1		95.50	到上午1	0:15:47					-				_				-	
	тз	24	U		10	J		T1		_	-	T2				13			T4		-

(7) In reference to Data Logger, see DataLogger

10.8 Main Menu:

<u>F</u> ile	<u>R</u> eal Ti	me <u>D</u>	ata Log	ger	$\underline{\mathtt{V}} i\! e \mathtt{w}$	<u>W</u> indow	<u>H</u> elp
۵		<u>a</u> R <u></u>		▶		2	

🗁 File | Oepn- Retrieve files from the disk.



- Save Save the active window (when the caption bar is highlighted) data to the disk.
- Print Print the data of the acitve window (graph or list).

Printer Setup - Select printer.

File | Exit: Terminates TestLink program.

View | Control Panel:

By opening the Panel Window, the user can control meter via the button in this window.

View | Real-Time Graph:

Open Real-Time Graph display to graph the present data.



Real Time Data | Run - Start collecting real time data.

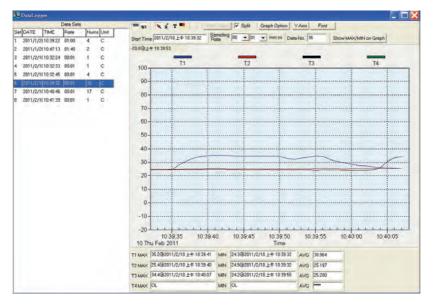
Stop - Stop collecting real time data.

□ DataLogger:

By opening the DataLogger Window, the user can load recorded data of meter to PC in this window.

_ Output To Graph - Graphing tabular data.

10.9 DataLogger:



When you have the theromameter connceted to PC, select "DataLogger" from main menu or click Datalogger icon from tool bar to load recorded data from the meter and there will be a progress indicator to show the loading status. If error occurs, just click "DataLogger icon" again.

After the data was downloaded, the left hand side will show how many data sets were loaded and detail information for each data set (start data, start time, recording rate and record numbers).

for examples:

Set	DATE	TIME	Rate	Nums	Uni
1	2011/1/28	10:39:22	01:00	4	С
2	2011/1/28	10:47:13	01:40	2	С
3	2011/2/10	10:32:24	00:01	1	С
4	2011/2/10	10;32:33	00:01	1	С
5	2011/2/10	10:32:45	00:01	4	С
6	2011/2/10	10:39:32	00:01	36	С
7	2011/2/10	10:40:46	00:01	17	С
8	2011/2/10	10:41:39	00:01	Ť.	С

It will transfer first data set to graph on the right hand side. The user can also click at any other data set to choose that set for graph.

Graph:

	ol Bar 📲		Indo Za		Graph Opt	tion YA	is Fon	it
Start Tin	ne 2011 Stat	tistic ^{Se}	pling	00 💌 02	▼ mm:ss [Data No. 2	6	Show MAX/MIN on Gr
00.0@-	下午 01:05:12			-	-			
100 -	T1			T2	Т.	3		T4
90								
80								
70-								
60								
50		·····						
40								
30-								
30								
30								
30 20 10								
30 20 10 0								
30 20 10 -10 -20		13:05:00		1 1 1 1	3:05:15 ne		13:05	5:90
30 20 10 -10 -20 10 Thu				Tir		18 AVG	13:05	530
30 20 10 -10 -20 10 Thu 1 MAX		下午 01:05:16	MIN	Tir 23.9@2011/2/	me			530
30	24.4@2011/2/10	174 01:05:16 Statist		Tir 23.9@2011/2/	ne /10 下午 01:04:4 /10 下午 01:04:4	18 AVG	24.223	

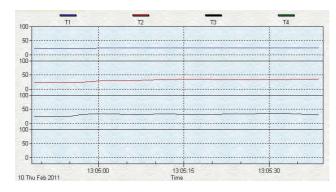
Tool Bar:

- Display or hide Statistic1.
- Display or hide Statistic2.
 - Normal cursor.
 - When selected, the mouse cursor will become a cross sign when moving to the graph, click on the graph to mark a cross sign on the graph. This is available only when "Split" option is unchecked. And all the mark you make will exist with T1.
- т

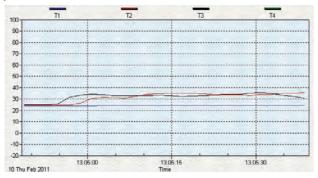
ý

-When selected, the mouse cursor will become a "I" sign when moving to the graph, click on the graph to annotate. This is available only when "Split" option is unchecked. And all the text you make will exist with T1.





Split - Combine the four channel.



Graph Option -Graph Customization

YAxis -Change the Yaxis extention

🎹 Y Axis k	faximum And I	dinimum Sca	le Setup	X
Y Axis Maxim	num And Minimun	n Scale Setup		
T1 MIN-20	MAX 100	T3 MIN-20	MAX 100	
T2 MIN-20	MAX 100	T4 MIN-20	MAX 100	
Save thi	s set		OK 🗙 Cancel	

<u>Note:</u> When the Split is unchecked, graph will use T1 as the Y axis display range.

Undo Zoom - To Undo the Zoom

You can Zoom this graph by using mouse:

To Zoom:

- (1) Press the left mouse button and drag the cursor to select the new extents.
- (2) Release the mouse button.
- You can choose channel number showing in the graph.
- a. Click "Graph Option" to call Customization dialog.
- b. Select Subsets tab.
- c. Select a single channel or multiselect (hold Ctrl key, use mouse to choose) channels.

10.10 Frequently Asked Question:

(1) I had connected 4 Channel Thermometer to PC serial port and turned meter power on, but it still show "NO CONNECTION"?

Answer: It could be that all com port are occupied by other application, close all other application. If it still don't work. Restart your computer and run TestLink SE378 again. When program start, it will search automatically all com port to check connected 4 Channel Thermometer. You can check the connection status from main window like the figure below, Thermometer is connected to Com2. You can manually change to another COM port when you find out that program can not find the correct COM port which 4 Channel Thermometer is connected to.

	# 🗈 🔳 🍭	COM13 COM11		
T1 T2 T3 T4	📲 Real-Time Graph	COM12 COM13		
	88 🗙 🗶 T 💻	COM14 COM1	pli Graph Option YAxis	Font
© 11 220	Start Time	COM2	J2 v mm:ss Data No. 0	Show MAX/MIN on G
^{° T1} 23.9 °C K T2 24.8 °C	96.2@下午 12:53:12	_	_	
T3 25.2	100 100	T2	T3	T4
T4	90			
	80			
	70			
L-SETUP-	60			
CLOCK INTV	40			
▲ ▼	30			
	20			
	10			
	-10			
	-20		<u>n i ja na</u>	
	12:52:30 10 Thu Feb 2011	12:53:00	12:53:30 Time	12:54:00

(2) How can I save the graph to a file which can be used in EXCEL?

Answer: When you save a graph to a file, the default file format is "*.ghf" and you can select *.csv to save files. CSV is an EXCEL file format.You can open it in EXCEL.

<u>Note:</u> If decimal separator is comma in your country, this file format will be disabled, because .CSV file also use comma to be data separator. for example 78,6 will become 78 and 6 in EXCEL

(3) How to uninstall TestLink SE378 ?

Answer: Uninstall TestLink SE378 by launching the Add/Remove Programs applet out of the Control Panel, highlighting the SE378, and clicking on the Add/Remove... push button, then it will remove the SE378 folder and files from your computer.

(4) Why loading data fail?

Answer: This might cause by the slow respond from some of the notebook PC system.

(5) How to zoom the graph?

Answer: Press the left mouse button and drag the cursor to select the new extents, then release the mouse button.

(6) When I setup the real time sampling with a fast rate(eg. 1 sec), Some of the sampling data might be lost.

Answer: This might be caused by slow response time of the PC interface. For better result, the user may close the panel window.

11. Maintenance

In order to ensure the accuracy of the thermometer for a longer period of time you should calibrate it once a year.

Clean the device and the window of the display with a clean, lint-free, antistatic and dry cleaning cloth.

Do no use cleaning agents that contain carbon or benzenes, alcohol or anything similar to clean the product since these substances damage the surface of the measuring instrument. Moreover, these fumes are hazardous to health and explosive. Do not use tools with sharp edges, screwdrivers, metal brushes or anything similar to clean the device.

WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **13 months** from date of purchase. OMEGA's WARRANTY adds an additional one (1) month grace period to the normal **one (1) year product warranty** to cover handling and shipping time. This ensures that OMEGA's customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA's Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA's control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

OMEGA is pleased to offer suggestions on the use of its various products. However, OMEGA neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by OMEGA, either verbal or written. OMEGA warrants only that the parts manufactured by the company will be as specified and free of defects. OMEGA MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive, and the total liability of OMEGA with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall OMEGA be liable for consequential, incidental or special damages.

CONDITIONS: Equipment sold by OMEGA is not intended to be used, nor shall it be used: (1) as a "Basic Component" under 10 CFR 21 (NRC), used in or with any nuclear installation or activity; or (2) in medical applications or used on humans. Should any Product(s) be used in or with any nuclear installation or activity, medical application, used on humans, or misused in any way, OMEGA assumes no responsibility as set forth in our basic WARRANTY/DISCLAIMER language, and, additionally, purchaser will indemnify OMEGA and hold OMEGA harmless from any liability or damage whatsoever arising out of the use of the Product(s) in such a manner.

RETURN REQUESTS/INQUIRIES

Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting OMEGA:

- 1. Purchase Order number under which the product was PURCHASED,
- 2. Model and serial number of the product under warranty, and
- Repair instructions and/or specific problems relative to the product.

FOR **<u>NON-WARRANTY</u>** REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:

- 1. Purchase Order number to cover the COST of the repair,
- 2. Model and serial number of theproduct, and
- 3. Repair instructions and/or specific problems relative to the product.

OMEGA's policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

OMEGA is a registered trademark of OMEGA ENGINEERING, INC.

© Copyright 2013 OMEGA ENGINEERING, INC. All rights reserved. This document may not be copied, photocopied, reproduced, translated, or reduced to any electronic medium or machine-readable form, in whole or in part, without the prior written consent of OMEGA ENGINEERING, INC.

Where Do I Find Everything I Need for Process Measurement and Control? OMEGA...Of Course!

Shop online at omega.comsm

TEMPERATURE

- Thermocouple, RTD & Thermistor Probes, Connectors, Panels & Assemblies
- Wire: Thermocouple, RTD & Thermistor
- Calibrators & Ice Point References
- 🖉 Recorders, Controllers & Process Monitors
- Infrared Pyrometers

PRESSURE, STRAIN AND FORCE

- 🗹 Transducers & Strain Gages
- 🗹 Load Cells & Pressure Gages
- Displacement Transducers
- Instrumentation & Accessories

FLOW/LEVEL

- Rotameters, Gas Mass Flowmeters & Flow Computers
- Air Velocity Indicators
- Turbine/Paddlewheel Systems
- Totalizers & Batch Controllers

pH/CONDUCTIVITY

- ☑ pH Electrodes, Testers & Accessories
- Benchtop/Laboratory Meters
- Controllers, Calibrators, Simulators & Pumps
- Industrial pH & Conductivity Equipment

DATA ACQUISITION

- Data Acquisition & Engineering Software
- Communications-Based Acquisition Systems
- Plug-in Cards for Apple, IBM & Compatibles
- Data Logging Systems
- Recorders, Printers & Plotters

HEATERS

- ☑ Heating Cable
- Cartridge & Strip Heaters
- Immersion & Band Heaters
- Flexible Heaters
- ☑ Laboratory Heaters

ENVIRONMENTAL MONITORING AND CONTROL

- Metering & Control Instrumentation
- Refractometers
- Pumps & Tubing
- 🗹 Air, Soil & Water Monitors
- 🗹 Industrial Water & Wastewater Treatment
- PH, Conductivity & Dissolved Oxygen Instruments