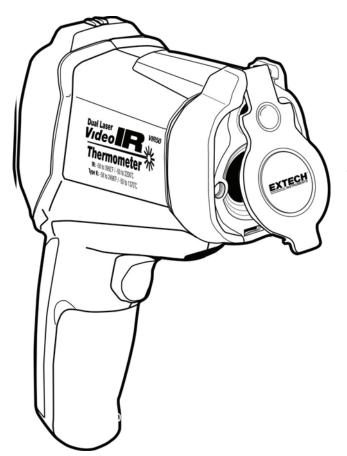


CE

User's Guide



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CERTIFIED	CERTIFIED
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MADE IN CHINA

OS-VIR50 Dual Laser Video IR Video Thermometer

DE OMEGA

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Congratulations on your purchase of the Video IR Thermometer. This meter is capable of making non-contact (infrared) and contact (thermocouple) temperature measurements. The built-in camera offers still image and video capturing functionality for documenting measurement locations. The meter includes a micro SD card slot for offloading still images and video.

The built-in laser pointer increases target accuracy while the backlit LCD and handy push-buttons combine for convenient, ergonomic operation. This meter is shipped fully tested and calibrated and, with proper use, will provide years of reliable service.

Features

- 2.2" TFT LCD display
- 640 x 480 pixels Digital Camera
- Micro SD memory card
- Image (JPEG) and video (3gp)
- Humidity and Air Temperature Measurements
- Dual laser targeting
- Type-K thermocouple probe for contact measuremnts
- Adjustable emissivity
- High accuracy
- Fast response time
- Dew-point temperature and Wet bulb temperature functions

Safety

- Use extreme caution when the laser pointer beam is on
- Do not point the beam toward anyone's eye or allow the beam to strike the eye from a reflective surface
- Do not use the laser near explosive gases or in other potentially explosive areas

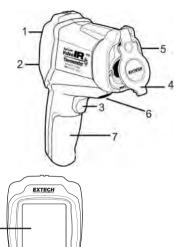


Meter Description

- 1. LCD Display
- 2. Push-buttons (UP/Picture, ESC, and DOWN/VIDEO)
- 3. Measurement Trigger
- 4. Retractable Lens Cover
- 5. Camera, Lasers, and IR sensor
- 6. Compartment for Type-K jack, USB jack, Reset button
- Handle Grip and cover for Micro SD memory card slot and Rechargeable Battery

Rear Panel

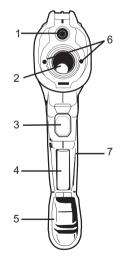
- 1 Display
- 2 A and Camera button
- 3 Power and ESC button
- 4 ENTER button
- 5 ▼ and Video button



5

Front View

- 1 Camera lens
- 2 IR thermometer lens
- 3 Measurement trigger
- 4 Battery
- 5 Battery cover
- 6 Laser pointers
- 7 Micro SD card port



1

2

3

Note: A tripod mount is located on the bottom of the handle

Operation

Power ON / OFF / RESET

- 1. The instrument is powered by one (1) rechargeable battery (3.7V). The battery is housed in the compartment in the meter's handle.
- 2. The supplied battery charger connects to the USB port on the instrument (in the compartment above the measurement trigger).
- Once the battery is charged, Press and Hold the Esc button for 5 seconds to switch the instrument ON.
- 4. Press and Hold the esc button to switch the unit OFF.
- 5. In the event that the instrument freezes operation (no reaction when pressing any button), insert a paper clip into the Reset opening to trigger the RESET function.
- 6. For accurate readings, wait 30 seconds after powering on to allow the meter to stabilize.

Measurement Modes

The meter has four (4) measurement modes: Video + Infrared, Infrared-only, Dew Point, and Datalogging mode. When the meter is switched ON, the first screen that appears is the mode selection screen. Use the \blacktriangle/∇ buttons to highlight the desired mode and then press the ENTER button to access the mode.

Video + Infrared	Video + Infrared mode: the meter functions as an IR meter with the camera capabilities;
III Infrared	Infrared-only mode: the meter functions as an IR meter only;
Dew Point	Dew Point mode: the meter shows the Dew Point temperature value;
Datalogging	Datalogging mode: the meter functions as a measurement storage/retrieval device.

Display Symbols

Symbol	Description	Symbol	Description
0	Video + IR mode	(D)	High alarm
<u>IR</u>	IR-only mode	ι Ů .)	High alarm triggering
*	Dew Point mode	(.	Low alarm
\mathbb{A}	Laser	6 Û 9	Low alarm triggering
	Scan	II	Hold

Video + IR mode

In the Video + IR Mode the meter can measure IR temperature, air temperature, humidity, dew-point temperature, and wet bulb temperature, along with full use of the video camera capabilities. The IR Maximum (MAX) Temperature, IR Minimum (MIN) Temperature, IR Differential (DIF) Temperature, and the IR Average (AVG) Temperature can also be displayed. Press and hold trigger to measure the temperature.



Capturing Still Images (Photographs)

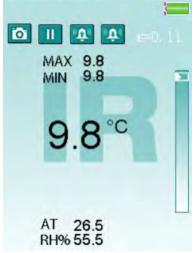
In the Video + IR mode, press the to button to take a photograph. Press the to button again to save the photo (the SAVE soft-key will appear above the up arrow button after the photograph is taken). Press the ▼ button to cancel the photo

Capturing Video

In the Video + IR mode, press the 📽 button to enter the video capture mode and then press the ♥ button again to begin recording video. Press the ESC button to exit. Use the ▼button to stop the video.

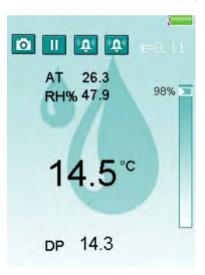
IR-only mode

In the IR-only Mode the meter can measure IR temperature, air temperature, air humidity, dew-point temperature, and wet bulb temperature but without the video camera capabilities. The IR Maximum (MAX) Temperature, IR Minimum (MIN) Temperature, IR Differential (DIF) Temperature, and the IR Average (AVG) Temperature can also be displayed. Press and hold trigger to measure the temperature.



Dew Point Temperature Mode

In the Dew Point mode the meter displays the Dew Point temperature measurement along with the



IR temperature value. Press and hold the measurement trigger to take a measurement.

In the Dew Point mode the percentage bargraph indicates how close the IR temperature is to the Dew Point temperature. At 100%, the two values are identical.

Datalogging Mode

The datalogger automatically records readings to memory at a programmed interval. In the Datalogging mode, the high/low alarm values, low alarm value, datalogging interval sampling rate (time), can be configured.

Once configured, press the trigger to start logging. The unit will automatically record data at the specified sampling time. Press the ESC buttom to exit the DATALOG mode, the meter will automatically save the data to a file.

OHigh	50. 0	°C
Low	20. 0	°Ċ
💽 Time	2	S
Color	Orange	
Measure	Set	
Pres	s the trigge	ər
to st	tart loggin	g

Set the high and low alarm values for the datalogger

From the Datalogger screen (shown above) use the arrow keys to select the HIGH or the LOW alarm value parameter and then press the ENTER button. Use the ▲ and ▼ buttons to adjust the alarm value, then press the ENTER button to confirm.

Set interval time for the datalogger

From the Datalogger screen use the arrow keys to select the interval TIME parameter and then press the ENTER button. Use the ▲ and ▼ buttons to adjust the time value (logger sampling rate) in seconds and then press the ENTER button to confirm.

Select the line color for the datalogger

From the Datalogger screen use the arrow keys to select the COLOR parameter and then press the ENTER button. Use the \blacktriangle and \checkmark buttons to select a line color and then press the ENTER button to confirm.

System Tools Settings

From the Video + IR, IR-only, or Dew Point modes, press the ENTER button to access the soft-key screen. The System Tools is the icon on the left. Use the arrow buttons to scroll over to the System Tools icon if it is not already highlighted.



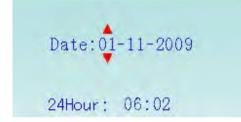
Press the ENTER button again when the System Tools icon is highlighted to access the System Tools settings mode. From the datalogger mode scroll down to the Measure Set parameter and press ENTER to access to the System Tools setting menu.

Use the ▲ and ▼ buttons to select an item and then press the ENTER button to access it.

💭 SYSTEM SETTIN	GS 🔅 SYSTEM SETTINGS	
Date/Time	Units(° C/° F)	
Units(° C/° F)	Cursor	
Cursor	Backlight	
Backlight	Auto Power Off	
Auto Power Off	Screen Timeout	
Screen Timeout	Keypress Alert	
Keypress Alert	Memory Status	
Memory Status	Factoria Cattina	
womony ocacas	Factory Setting	
Monory ocacus	Factory Setting	
	Factory Setting	
	Factory Setting	
	Description	
Item		
I tem Date/Time	Description	re
Item Date/Time Units (C/F)	Description Set the current date and time	re
Item Date/Time Units (C/F) Cursor	Description Set the current date and time Select the temperature unit of measure	re
tem Date/Time Jnits (C/F) Cursor Backlight	Description Set the current date and time Select the temperature unit of measure Switch the cursor ON or OFF	re
Item Date/Time Units (C/F) Cursor Backlight Auto Power off	Description Set the current date and time Select the temperature unit of measure Switch the cursor ON or OFF Backlight brightness adjustment	re
Item Date/Time Units (C/F) Cursor Backlight Auto Power off Screen Timeout Keypress Alert	Description Set the current date and time Select the temperature unit of measure Switch the cursor ON or OFF Backlight brightness adjustment Set the auto-power-off time period	

Setting the Date and Time

Use the ENTER key to scroll to the desired digit and then use the ▲ and ▼ buttons to change the number. Use the ESC button to exit this mode and save the date and time.



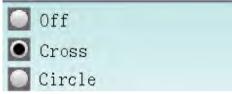
Setting the temperature units (C/F)

Use the \blacktriangle and \checkmark buttons to select the desired unit of measure, press the ESC button to exit and save.



Setting the Cursor style

Use the ▲ and ▼ buttons to select the cursor style (off, cross or circle), press the ESC button to exit and save.



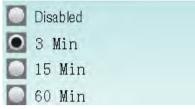
Setting the Backlight Brightness

Use the ▲ and ▼ buttons to select the backlight brightness level in %, press the ESC button to exit and save.

	100%
0	90%
	80%
	70%
	60%
	50%
	40%
	30%

Setting the Auto Power off time

Use the ▲ and ▼ buttons to disable or select an auto-power-off time, press the ESC button to exit and save.



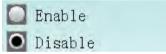
Setting the Screen Timeout

Use the ▲ and ▼ buttons to disable or select a screen auto-off time, press the ESC button to exit and save.



Enable/Disable Key-press Alert

Use the ▲ and ▼ buttons to enable or disable the key-press alert feature, press the ESC button to exit and save.



Memory Status

Use the ▲ and ▼ buttons to select the memory (internal flash or SD card). Press the ESC button to exit and save If an SD card is inserted in the meter, the SD card will be selected by default Press the ENTER button to format the internal flash or SD card. Press the ▼ button to cancel the formatting, and press the ▲ button to confirm the format.

Device N	/lemory
Total:[49]MB
Used: [O] MB
Free: [49]MB(100)%

Factory Default Setting

Use the ▲ and ▼ buttons to select either YES (revert to the factory default settings) or NO (cancel). Press the ESC button to exit and save.



Measurement Settings

From the Video + IR, IR-only, or Dew Point modes, press the ENTER button to access the soft-key screen. The Measurement Settings mode is represented by the middle icon. Use the arrow buttons to scroll over to the middle icon (if it is not already highlighted.)



Press the ENTER button again when the middle icon is highlighted to access the Measurement Settings mode as shown below.

j↓] MEASUREMENT SETTINGS	ĵ <u>↓</u> MEASUREMENT SETTI
Emissivity	Dewpoint/wetbulb
Alarm High	Type-k
larm Low	
aser	
uto Mode	
Max/Min	
Average/Dif	
Ambient TEMP/%RH	

Item	Description
Emissivity set	Set the emissivity
Alarm High	Set the high alarm ON/OFF and set the alarm limit
Alarm Low	Set the low alarm ON/OFF and set the alarm limit
Laser	Enable or disable the laser pointer
Auto Mode	Lock the measurement ON
MAX/MIN	Display the highest (MAX) or lowest (MIN) IR temperature
AVG/DIF	Display Average temperature or Differential IR temperature
Ambient TEMP/% RH	Display the air temperature and relative humidity
Dew-point/wet bulb	Display the dew-point and wet bulb temperature
Туре К	Enable or disable the type-k contact thermocouple input

Emissivity setting

Use the arrow buttons to highlight an emissivity setting and then press ENTER to choose it. Select emissivity by description (concrete, glass, etc.) or select ϵ =0.94 to set the emissivity manually using the arrow buttons. Press the ESC button to exit and save.

🔘 ε	=0.94
0 0	oncrete
G	lass
E H	uman Skin
	ce/water
P	lastic
w 🔘	ood

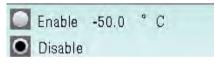
Alarm High

Use the \blacktriangle and \lor buttons enable or disable the alarm. If the high alarm is enabled, press the ENTER button to adjust its value; use the \blacktriangle and \lor buttons to adjust the value. Press the ENTER button to conform and then press the ESC button to exit and save.



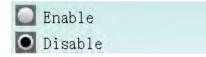
Alarm Low

Use the \blacktriangle and \triangledown buttons enable or disable the alarm. If the low alarm is enabled, press the ENTER button to adjust its value; use the \blacktriangle and \checkmark buttons to adjust the value. Press the ENTER button to conform and then press the ESC button to exit and save.



Laser

Use the \blacktriangle and \blacktriangledown buttons to enable or disable the laser pointer, press the ESC button to exit and save.



Auto Mode (Measure Lock)

Use the \blacktriangle and \blacktriangledown buttons to enable or disable auto mode, press the ESC button to exit and save.

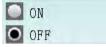
If auto mode is enabled and the ESC button is then pressed, the meter will enter the Measure Lock mode where measurements will be made automatically.

To cancel the Measure Lock mode press the ENTER button and then press the UP button (CANCEL soft-key). Use the DOWN button to switch the laser ON or OFF.



Max/Min

Use the ▲ and ▼ buttons to set the MAX/MIN mode ON or OFF. The MAX/MIN mode displays the highest (MAX) and lowest (MIN) IR temperature. Press the ESC button to exit and save.



Average/Dif

Use the \blacktriangle and \checkmark buttons to switch ON or OFF the Average or Differential IR temperature. Press the ESC button to exit and save.



Ambient TEMP/% RH

Use the \blacktriangle and \checkmark buttons to switch the air temperature and relative humidity displays ON or OFF. Press the ESC button to exit and save.



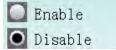
Dew-point/wet bulb temperature

Use the \blacktriangle and \blacktriangledown buttons to switch the dew-point and wet bulb temperature ON or OFF. Press the ESC button to exit and save.



Type k

Use the \blacktriangle and \triangledown buttons to enable or disable the Type k contact thermocouple input. Press the ESC button to exit and save.



NOTE: If a Type-k probe is inserted into the meter's thermocouple jack (in the compartment over the measurement trigger), 'Enable' will be selected by default. Select the Disable setting to prohibit the LCD from displaying Type-k temperature.

Memory Setting Mode

From the Video + IR, IR-only, or Dew Point modes, press the ENTER button to access the soft-key screen . The Memory Settings mode is represented by the icon on the right. Use the arrow buttons to scroll over to the right icon (if it is not already highlighted). Press the ENTER button again when the right icon is highlighted to access the Memory Settings mode.



Use the \blacktriangle and \triangledown buttons to select Picture, Video or Logs and then press the ENTER button to access the selection.

Use the ENTER button to view a Picture, Video or Data log. Press the ENTER button to delete a picture, video or log. Use the ▲ button to confirm a deletion and press the ▼ button to cancel a deletion.

💾 MEMO	RY SETTINGS
Picture	
Video	
Logs	
ltem	De
Picture	Di
Video	Pla
Logs	Di

Transfer files to a PC

Connect the USB cable from the thermometer to a USB port on the pc or insert the microSD card into the SD port on the pc.. If the USB cable is used, the USB symbol will appear in the display and the PC will recognize the unit as a removable drive.

Open the drive to view the three folders: LOGS: Text files, use the *.txt files PICTURE: Pictures, use the *.jpg files VIDEO: Videos, use the *.3gp files

Note: other file types are used by the themometer for internal requirements

Note: If the *.3gp video files will not play on any installed media software, a software plug-in is available on the supplied CD which will allow compatibility with Media Player.

Battery Charging and Replacement

When the battery display symbol appears empty or close to empty, recharge the Lithium ion 3.7V/1400mAh rechargeable battery. Connect the supplied USB battery cable to the mini USB jack in the compartment above the measurement trigger and then connect the other end of the cable to an AC source. Charge time is approx. 2 hours.

The battery is located in the compartment behind the handle panel and beneath the meter's trigger. The panel can be released and folded down as shown in the diagram. Replace the battery if necessary with one of the **same type and specifications** and close the battery compartment cover.



You, as the end user, are legally bound (Battery ordinance) to return all used batteries and accumulators; disposal in the household garbage is prohibited!



You can hand over your used batteries / accumulators at collection points in your community or wherever batteries / accumulators are sold!

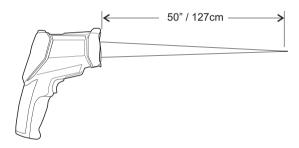
Disposal: Follow the valid legal stipulations in respect of the disposal of the device at the end of its lifecycle

IR Measurement Notes

- 1. The object under test should be larger than the spot (target) size calculated by the field of view diagram (printed on the side of the meter and in this guide).
- 2. Before measuring, be sure to clean surfaces that are covered with frost, oil, grime, etc.
- 3. If an object's surface is highly reflective, apply masking tape or flat black paint to the surface before measuring. Allow time for the paint or tape to adjust to the temperature of the surface it is covering.
- 4. Measurements through transparent surfaces such as glass may not be accurate.
- 5. Steam, dust, smoke, etc. can obscure measurements.
- 6. The meter automatically compensates for deviations in ambient temperature. However, it can take up to 30 minutes for the meter to adjust to extremely wide changes.
- 7. To find a hot spot, aim the meter outside the area of interest then scan across (in an up and down motion) until the hot spot is located.

Field of View

The meter's lasers converge at a distance of 50 inches (127cm) which is the optimum measurement distance for this meter. At this distance the measurement spot has a 1 inch (2.54cm) diameter. The Distance to Spot Ratio determines the measured spot size for the distance used. For this meter the ratio is 50:1 or: 1"(2.54cm) spot @ 50" (1.27m), 2"(5.08cm) spot @ 100"(2.54m) or 0.5"(1.27cm) spot @ 25"(0.64m).



Emissivity and IR Measurement Theory

IR Thermometers measure the surface temperature of an object. The thermometer's optics sense emitted, reflected, and transmitted energy. The thermometer's electronics translate the information into a temperature reading which is then displayed on the LCD.

The amount of IR energy emitted by an object is proportional to an object's temperature and its ability to emit energy. This ability is known as emissivity and is based upon the material of the object and its surface finish. Emissivity values range from 0.1 for a very reflective object to 1.00 for a flat black finish. For the VIR50, the emissivity is adjustable from 0.1 to 1.00 (see the Measurement Settings section earlier in this User Guide). Most organic materials and painted or oxidized surfaces have an emissivity factor of 0.94. When in doubt, set the emissivity to 0.94.

Material under test	Emissivity	Material under test	Emissivity
Asphalt	0.90 to 0.98	Cloth (black)	0.98
Concrete	0.94	Skin (human)	0.98
Cement	0.96	Leather	0.75 to 0.80
Sand	0.90	Charcoal (powder)	0.96
Soil	0.92 to 0.96	Lacquer	0.80 to 0.95
Water	0.92 to 0.96	Lacquer (matt)	0.97
lce	0.96 to 0.98	Rubber (black)	0.94
Snow	0.83	Plastic	0.85 to 0.95
Glass	0.90 to 0.95	Timber	0.90
Ceramic	0.90 to 0.94	Paper	0.70 to 0.94
Marble	0.94	Chromium Oxides	0.81
Plaster	0.80 to 0.90	Copper Oxides	0.78
Mortar	0.89 to 0.91	Iron Oxides	0.78 to 0.82
Brick	0.93 to 0.96	Textiles	0.90

Emissivity Factors for Common Materials

Specifications

Infrared Thermometer Specifications

Range	-58 to 3992°F (-50 to 2200°C)		
Resolution	0.1°C/F < 1000; 1°C/F > 1000		
Accuracy	-50°C to -20°C (-58°F to -4°F)	Not specified	
	-19.9°C to -1°C (-3.9°F to 30°F)	± (2% rdg + 6°F/3.3°C)	
	-0.9°C to 100°C (30.1°F to 212°F)	± (1.0% rdg + 4°F/2.2°C):	
	100.1°C to 454°C (212.1°F to 850°F)	± (2.5% rdg + 4°F/2.2°C)	
	454.1°C to 1000°C (850.1°F to 1832°F)	± (2.5% rdg + 6°F/3.3°C)	
	1001°C to 2200°C (1833°F to 3992°F)	± (3% rdg + 9°F/5°C)	
	Note: Accuracy is specified for the following ambient temperature range: 64 to 82°F (18 to 28°C) and at 127cm (50")		
Repeatability	-50°C to 20°C (-58°F to 68°F)	± 1.5°C (2.7°F)	
	20°C to 1000°C (68°F to 1832°F)	± 0.5% or ±0.5°C (0.9°F):	
	1000°C to 2200°C (1832°F to 3992°F)	± 1.0%:	
Emissivity	Adjustable from 0.1 to 1.00		
Field of View	D/S = Approx. 50:1 ratio (D = distance, S = spot)		
Laser power	Less than 1mW (Class II)		
Spectral response	8 to 14 μm (wavelength)		
Response time	150ms		

Type K Thermometer Specifications

Range / Resolution	-50 to 1370°C (-58 to 2498°F)	0.1°C/F < 1000; 1°C/F > 1000	
Accuracy	0°C to 1370°C (32°F to 2498°F)	± (0.5% + 2.7°F/1.5°C):	
	-50°C to 0°C (-58°F to 32°F)	±2.5C (4.5F)	
	Note: Accuracy is specified for the following ambient temperature range: 64 to $82^{\circ}F$ (18 to $28^{\circ}C$)		

Air Temperature and Relative Humidity Specifications

Air Temperature Range / Resolution	0 to 50°C (32 to 122°F)	0.1°C/F
Dew Point Range / Resolution	0 to 50°C (32 to 122°F)	0.1°C/F
Relative Humidity Range / Resolution	0 to 100%	1%
Air Temperature Accuracy	10°C to 40°C (50°F to 104°F)	± 1°C (1.8°F)
	All other ranges	± 2°C (3.6°F)
Dew Point Temperature Accuracy	Based on temperature and RH specifications	
Relative Humidity Accuracy	40 to 60%	± 5.0%RH:
	20% to 40% and 60% to 80%	± 5.0%RH
	0% to 20% and 80% to 100%	± 6.0%RH

General Specifications

Display	2.2" Color TFT LCD (320 x 240 pixels)
Digital Camera	640 x 480 pixels
Operating Temperature	0°C to 50°C (32°F to 122°F)
Memory	Internal flash: 49Mbyte, Micro SD card: Max 8Gbytes
Operating Humidity	Max. 90% RH (non-condensing)
Power Supply	3.7V Lithium ion rechargeable battery
Battery life	4 hours (continuous) approx.
Battery charge time	2 hours with AC adaptor or USB connection
Automatic Power Off	Programmable: OFF, 3, 15, and 60 minutes
Weight	410g. / 0.9 lbs
Dimensions	205 x 62 x 155mm (8.1 x 2.4 x 6.1")

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WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **13 months** from date of purchase. OMEGA's WARRANTY adds an additional one (1) month grace period to the normal **one (1) year product warranty** to cover handling and shipping time. This ensures that OMEGA's customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA's Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA's control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

OMEGA is pleased to offer suggestions on the use of its various products. However, OMEGA neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by OMEGA, either verbal or written. OMEGA warrants only that the parts manufactured by the company will be as specified and free of defects. OMEGA MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive, and the total liability of OMEGA with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall OMEGA be liable for consequential, incidental or special damages.

CONDITIONS: Equipment sold by OMEGA is not intended to be used, nor shall it be used: (1) as a "Basic Component" under 10 CFR 21 (NRC), used in or with any nuclear installation or activity; or (2) in medical applications or used on humans. Should any Product(s) be used in or with any nuclear installation or activity, medical application, used on humans, or misused in any way, OMEGA assumes no responsibility as set forth in our basic WARRANTY/DISCLAIMER language, and, additionally, purchaser will indemnify OMEGA and hold OMEGA harmless from any liability or damage whatsoever arising out of the use of the Product(s) in such a manner.

RETURN REQUESTS/INQUIRIES

Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting OMEGA:

- 1. Purchase Order number under which the product was PURCHASED,
- 2. Model and serial number of the product under warranty, and
- 3. Repair instructions and/or specific problems relative to the product.

FOR **NON-WARRANTY** REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:

- 1. Purchase Order number to cover the COST of the repair,
- 2. Model and serial number of the product, and
- 3. Repair instructions and/or specific problems relative to the product.

OMEGA's policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

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