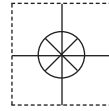


1 YEAR  
WARRANTY



# User's Guide



*Shop online at*

**omega.com<sup>®</sup>**

Ω OMEGA<sup>®</sup>

*omega.com*

*e-mail: info@omega.com*

*For latest product manuals:  
omegamanual.info*

ISO 9001  
CERTIFIED  
CORPORATE QUALITY

STAMFORD, CT

ISO 9001  
CERTIFIED  
CORPORATE QUALITY

MANCHESTER, UK

MADE IN TAIWAN

## DOH-SD1 Dissolved Oxygen Meter With Data Logging SD Card



<b>OMEGAnet® Online Service</b> <b>omega.com</b>	<b>Internet e-mail</b> <b>info@omega.com</b>
---	---

### **Servicing North America:**

**U.S.A.:** ISO 9001 Certified Omega Engineering, Inc., One Omega Drive, P.O. Box 4047  
Stamford, CT 06907-0047 USA  
Toll Free: 1-800-826-6342 TEL: (203) 359-1660  
FAX: (203) 359-7700 e-mail: info@omega.com

**Canada:** 976 Bergar  
Laval (Quebec), H7L 5A1 Canada  
Toll-Free: 1-800-826-6342 TEL: (514) 856-6928  
FAX: (514) 856-6886 e-mail: info@omega.ca

### **For immediate technical or application assistance:**

**U.S.A. and Canada:** Sales Service: 1-800-826-6342/1-800-TC-OMEGA®  
Customer Service: 1-800-622-2378/1-800-622-BEST®  
Engineering Service: 1-800-872-9436/1-800-USA-WHEN®

**Mexico/  
Latin America:** En Español: 001 (203) 359-7803 FAX: 001 (203) 359-7807  
info@omega.com.mx e-mail: espanol@omega.com

### **Servicing Europe:**

**Benelux:** Managed by the United Kingdom Office  
Toll-Free: 0800 099 3344 TEL: +31 20 347 21 21  
FAX: +31 20 643 46 43 e-mail: sales@omegaeng.nl

**Czech Republic:** Frystatska 184  
733 01 Karviná, Czech Republic  
Toll-Free: 0800-1-66342 TEL: +420-59-6311899  
FAX: +420-59-6311114 e-mail: info@omegashop.cz

**France:** Managed by the United Kingdom Office  
Toll-Free: 0800 466 342 TEL: +33 (0) 161 37 29 00  
FAX: +33 (0) 130 57 54 27 e-mail: sales@omega.fr

**Germany/Austria:** Daimlerstrasse 26  
D-75392 Deckenpfronn, Germany  
Toll-Free: 0800 6397678 TEL: +49 (0) 7056 9398-0  
FAX: +49 (0) 7056 9398-29 e-mail: info@omega.de

**United Kingdom:** ISO 9001 Certified OMEGA Engineering Ltd.  
One Omega Drive, River Bend Technology Centre, Northbank  
Irlam, Manchester M44 5BD United Kingdom  
Toll-Free: 0800-488-488 TEL: +44 (0) 161 777-6611  
FAX: +44 (0) 161 777-6622 e-mail: sales@omega.co.uk

---

It is the policy of OMEGA Engineering, Inc. to comply with all worldwide safety and EMC/EMI regulations that apply. OMEGA is constantly pursuing certification of its products to the European New Approach Directives. OMEGA will add the CE mark to every appropriate device upon certification. The information contained in this document is believed to be correct, but OMEGA accepts no liability for any errors it contains, and reserves the right to alter specifications without notice.  
**WARNING:** These products are not designed for use in, and should not be used for, human applications.

## TABLE OF CONTENTS

Introduction .....	2
Key Features .....	2
Operating Instructions .....	3
What's in the case .....	3
Setup .....	4
Calibrating the oxygen probe .....	6
Normal operation .....	8
Holding and storing measurements .....	9
Automatic vs. manual datalogging .....	9
Transferring data from the SD card to a computer .....	10
Specifications .....	12
Maintenance & troubleshooting tips .....	13
Replacement parts & accessories .....	14

## **INTRODUCTION**

Thank you for purchasing DOH-SD1 Dissolved Oxygen Meter with Datalogging SD Card. Please read this user's manual carefully and thoroughly before using the instrument.

Many commercial and industrial processes carefully monitor the concentration of oxygen contained in water because dissolved oxygen (DO) level is an excellent indicator of water quality. For example, if the DO level of a body of water remains too high or too low for too long, fish and other aquatic organisms will die or become more susceptible to disease. For quality control purposes, many industries other than fish farming and water pollution control routinely measure and keep track of the DO levels of their process streams in real time. Among them are food processing, photography, pulp and paper manufacturing, power generation, electroplating and facilities management.

The DOH-SD1 has all of the features needed by an instrument suitable for precision measurement of DO levels in a wide range of applications. Its 7.5-inch-long, polarographic, electrolyte-filled oxygen probe measures not only the DO concentration of a liquid, but the liquid's water temperature as well. The meter uses a single custom microcontroller to display readings from 0 to 20 milligrams/liter (mg/L) with a resolution of 0.1 mg/L and an accuracy of  $\pm 0.4$  mg/L.

Because it is microprocessor-based, the DOH-SD1 can make full use of the portability, reliability and large storage capacities that SD memory cards offer. Measurements can be made automatically at any sampling rate between one second and nine hours. After the instrument time-stamps and stores the measurements on an SD card plugged into it (a process called datalogging), the user can remove the card and plug it into a laptop or desktop computer either directly or via a USB card reader. The data logs are stored on the card as files with the .xls extension that can be opened by Microsoft's Excel application.

The DOH-SD1 has a backlit 1.5 x 2.0-inch display and is powered by six AA Alkaline batteries or an optional 9-VDC AC adapter.

## **KEY FEATURES**

- Uses heavy-duty polarographic oxygen probe
- Precisely measures DO from 0 to 20 mg/L, as well as liquid temperature
- Easy to calibrate
- Supports automatic and manual datalogging
- Time-stamps and stores measurements on SD memory cards
- Sampling time settable from 1 second to 9 hours
- Automatically compensates for altitude and salt content of liquids
- 1.5 x 2.0-inch backlit liquid crystal display
- Powered by six AA batteries or optional 9-VDC adapter
- Readings switchable between degrees F and C

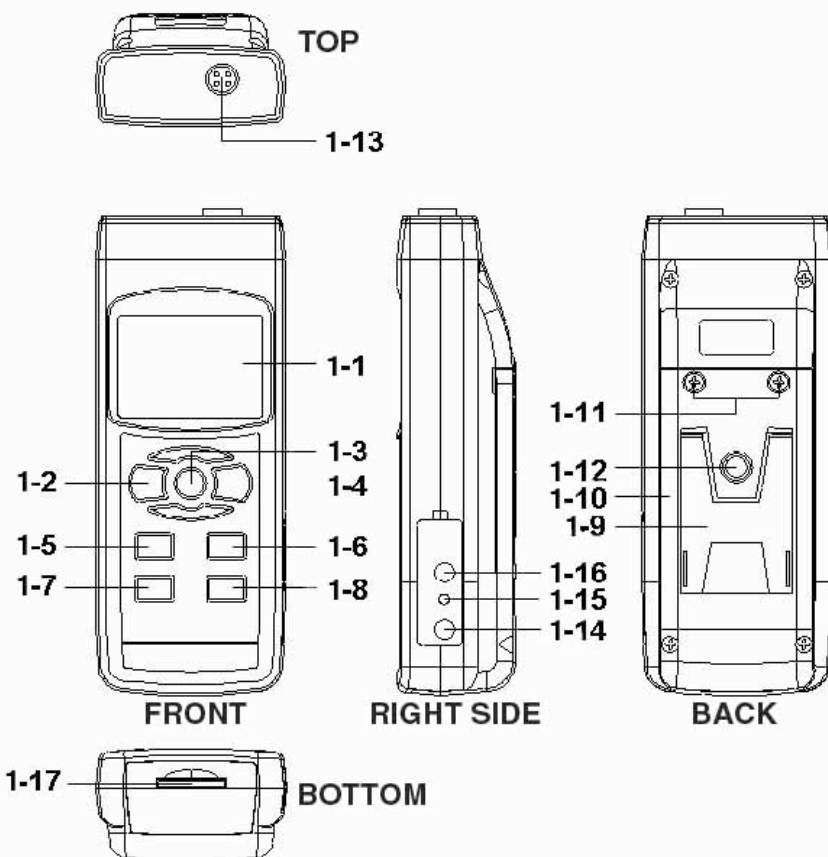
# OPERATING INSTRUCTIONS

## What's in the case

The DOH-SD1 comes fully assembled in a hard carrying case along with the following accessories:

- An oxygen probe
- Electrolyte to fill the probe
- Two spare probe heads with diaphragm set
- A 2 GB SD memory card
- This user's manual

Fig. 1 shows all of the controls and indicators on the front, back, top, bottom and side of the DOH-SD1. Familiarize yourself with their position and function before moving on to the setup/calibration procedure.



**1. The controls and indicators and other physical features of the DOH-SD1**

[CALLOUTS FOR FIG. 1]

- 1-1 Liquid-crystal display
- 1-2 POWER button (also controls backlight)
- 1-3 HOLD/ESC button
- 1-4 REC/ENTER button
- 1-5 ▲ button
- 1-6 ▼ button
- 1-7 TIME button
- 1-8 LOGGER SET button
- 1-9 Kickstand
- 1-10 Battery compartment cover
- 1-11 Battery compartment cover screws
- 1-12 Tripod attachment nut
- 1-13 Socket for DO probe
- 1-14 Socket for 9V AC/DC adapter
- 1-15 RESET button
- 1-16 RS-232 output jack
- 1-17 SD card socket

### Setup

1. **Choose the power source.** Before using the DOH-SD1, be sure it is powered by fresh batteries or an optional 9VDC AC adapter plugged into the bottom jack on its right side (callout 1-14).

To remove the battery compartment cover, remove the two screws holding it in place (callout 1-11). Then install six AA batteries in the correct orientation, using the polarity marks on the inside of the compartment as a guide. Replace the cover by replacing the two screws.

2. **Install an SD card.** To prepare for setup, also install the supplied 2 GB SD memory card or another card with a capacity from 1 GB to 16 GB in the socket on the bottom of the DOH-SD1 (callout 3-17). When installing the card, make sure its gold contacts are facing front and push the card into the socket until you hear a click. To remove the card, push it in until you hear a click and the card pops out.

Now power on the instrument by pressing the POWER button (callout 1-2) to generate a short beep. (To power off the DOH-SD1, press the POWER button and hold it until the instrument responds with a long beep.)

When the meter powers on, a series of transient startup screens will briefly appear. Once the display has stabilized, perform the following ten setup steps in the order presented.

3. **Format the SD card.** Press the LOGGER SET button (callout 1-8) and hold it for at least five seconds, until “Sd-F” appears in the lower half of the display. Quickly (within three seconds) press the REC/ENTER button.

(If you press buttons too slowly in setup mode, the screen will revert to the normal display. To return to the setup sequence, press and hold the LOGGER SET button again. To move ahead to the next field in the sequence or to the next parameter, press the HOLD/ESC button.)

Pressing the REC/ENTER button causes the word “no” or “yES” to appear over the term “Sd-F”. Press the ▼ button to make a selection. Choose “yES” whenever a new SD card is being used, or when a used card is being repurposed (from use with another SD card instrument or a camera, for example) and all data on it is to be erased. Choose “no” to preserve any data on a card previously used with this instrument.

If you choose “yES”, after you press the REC/ENTER button the instrument will prompt you to confirm that decision by displaying the term “Ent” below “yES” and sounding three beeps. To confirm that you want to begin the erasure/formatting procedure, press the REC/ENTER. “Ent” will then flash several times and the instrument will sound another three beeps to confirm that the SD card has been erased and formatted.

- 4. Set the date and time.** Once the SD card has been set up, the word “dAtE” will appear in the center of the display, along with the flashing value “00.00.00” at the lower left, above “yy.mm.dd”. Set the current year by pressing the ▼ or ▲ button repeatedly until the correct value appears above “yy”. Press the REC/ENTER button to store the setting. The next screen that appears will have the value above “mm” flashing. Use the ▼ or ▲ button to navigate to the current month and press the REC/ENTER button to store the setting. When the next screen flashes the value above “dd”, again use the ▼ or ▲ button to navigate to the current day and press the REC/ENTER button to store the setting.

Once you have set the date, the display will prompt you to set the hour, minute and second of the current time. Again use the ▼ or ▲ buttons to navigate to the correct values, and the REC/ENTER button to store the settings.

- 5. Set the datalogging sampling time.** Once the date and time have been set and stored, the display will show a value below the letters “SP-t”. Press the ▼ or ▲ button to decrease or increase the flashing hour value until the desired number appears below “SP-t”. Press the REC/ENTER button to store that setting. The minutes value will then flash. Press the ▼ or ▲ button to decrease or increase the value and then press the REC/ENTER button to store that setting. Finally, press the ▼ or ▲ button to decrease or increase the flashing seconds value and then press the REC/ENTER button to store that setting.
- 6. Enable or disable auto power off.** Once the sampling time has been set and stored, the display will show the word “yES” over the term “PoFF”. Press the ▼ button until the desired automatic power off management scheme (“yES” for enable; “no” for disable) is displayed. Press the REC/ENTER button to store the selection. If enabled, the power off function shuts off the DOH-SD1 after a period of inactivity of ten minutes.
- 7. Enable or disable the beeper.** Once the auto power off function has been enabled or disabled, the display will show the word “yES” over the word “bEEP”. Press the ▼ button until the desired setting (“yES” or “no”) is displayed, and then press the REC/ENTER button to store the selection.

8. **Choose a decimal point or comma** to represent the decimal division between integers and fractions (for example, American-style 20.88 vs. European-style 20,88). Once the beeper has been enabled or disabled, the display will show the word “bASIC” above the phrase “dEC”. Press the ▼ button to make “bASIC” (American style) or “Euro” appear in the upper display, as desired. Press the REC/ENTER button to store the selection.
9. **Select the temperature unit.** Once the format of decimal divisions has been set and stored, the display will show the term “t-CF”. Press the ▲ or ▼ button until your preferred unit—degrees Fahrenheit (°F) or degrees Celsius (°C)—is displayed. Then press the REC/ENTER button to store the setting as the default.
10. **Compensate DO measurements for the presence of salt in the liquid.** Once the temperature unit has been selected and stored, the term “SaLt” will appear in the lower portion of the display. Press the ▲ or ▼ button repeatedly until the reading in the upper portion of the display matches the known percentage of salt in a liquid sample. Then press the REC/ENTER button to store this value as the temporary default (until the instrument is powered off).
11. **Compensate DO measurements for altitude in meters.** Once DO measurements have been compensated for salt, the term “High-” will appear in the lower portion of the display. Press the ▲ or ▼ button repeatedly until the reading on the upper portion of the display matches your altitude in meters. Then press the REC/ENTER button to store this value as the temporary default.
12. **Compensate DO measurements for altitude in feet.** Once DO measurements have been compensated for salt, the term “Highf” will appear in the lower portion of the display. Press the ▲ or ▼ button repeatedly until the reading on the upper portion of the display matches your altitude in feet. Then press the REC/ENTER button to store this value as the temporary default.

Once the altitude compensation in feet has been set and stored, the display will then either return to the first of the ten steps in the setup sequence—choosing whether or not to format the SD memory card—or show the term “ESC”. If “ESC” appears, press the HOLD/ESC button to exit the setup procedure and enter normal operating mode. In this mode, the display will show “mg/L” units by default.

### **Calibrating the oxygen probe**

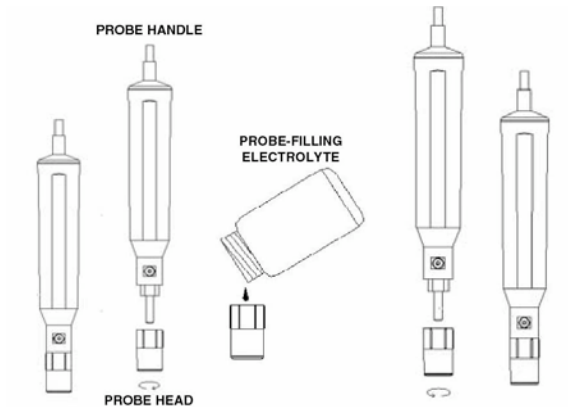
The DOH-SD1’s oxygen probe **must be calibrated** before you use it for the first time, and again before each use after a long period (weeks or months) of sitting idle. Omega also recommends calibrating the probe before making any measurements that must be extremely precise.

**Before calibrating the probe**, make sure that it is full of fresh electrolyte. Use the following procedure—while referring to Fig. 2—either to fill the probe with electrolyte or to replace old electrolyte with fresh electrolyte.

1. **Unscrew the probe head** from the probe handle.
2. **Empty and dispose of any residual electrolyte** from the probe head’s reservoir.
3. **Pour fresh electrolyte** into the reservoir.



4. **Screw the probe head** back into the probe body.

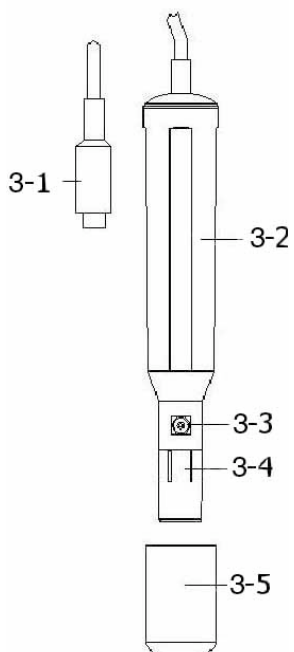


## 2. How to fill the probe head with electrolyte

To calibrate the DOH-SD1, use the following procedure while referring to Figures 1 and 3:

[CALLOUTS FOR FIG. 3]

- 3-1 Probe Plug
- 3-2 Probe Handle
- 3-3 Temperature-sensing Metal
- 3-4 Probe Cap
- 3-5 Probe Head Protective Cover



## 3. The probe's main components

5. **Plug the probe plug into the DO probe socket** at the top of the DOH-SD1.
6. **Power on the instrument** by pressing the POWER button on the front panel once. (Powering the unit through a 9V AC/DC adapter—an optional accessory—disables the POWER button.)
7. **Press the ▼ button** (which has the word “Function” stenciled above it) once; the display will then show “%O<sub>2</sub>” instead of “mg/L”.
8. **Wait at least five minutes** until the display readings stabilize.
9. **Use two fingers to press the REC/ENTER and HOLD/ESC buttons** at the same time. **Release your fingers** once the display shows the following (indicating that air typically has an oxygen content of 20.9%):

20.9  
CAL

10. **Press the REC/ENTER button.** The display will then count down from 30 seconds to 0. When the countdown is complete, press the Function ▼ button once to return to the normal display of “mg/L”

### Normal operation

1. **To measure the percentage of oxygen dissolved in a liquid:**
  - Make sure that the probe is full fresh electrolyte and has been calibrated recently.
  - Remove the protective cover from the probe head.
  - Plug the probe plug into the DO probe socket at the top of the instrument.
  - Power on the DOH-SD1 by pressing the POWER button on the front panel once.
  - Insert the probe at least 4 inches (10 cm) into the liquid to be measured.
  - Wait a few minutes for the instrument to automatically compensate for any difference in temperature between the probe and the liquid.
  - Read the DO content of the liquid in mg/L on the upper display and its temperature on the lower display.
  - Rinse the probe head with tap water after each measurement.
  - Replace the probe head protection cover.

#### **A DO measurement tip**

Agitating the liquid reduces the effect and measurement errors caused by oxygen diffusing into the liquid from ambient air. At a minimum, this can be done by shaking the probe while it is immersed. To minimize measurement errors of this type, Omega recommends using a magnetic agitator, especially in laboratory

2. **To measure the oxygen content of a volume of air,** first make sure that the oxygen probe is full of fresh electrolyte, calibrated and correctly inserted, and that the meter is powered on. Then press the ▼ button (which has the word “Function” stenciled above it) to make the display show “%O<sub>2</sub>” instead of “mg/L”. Wait at least five minutes until the readings stabilize. To return to “mg/L” readings, press the ▼ button again.

Whenever the DOH-SD1 is in measurement mode, you can turn off the backlight (which is on by default) by briefly pressing (but not holding) the POWER/ESC button. To reactivate the backlight, briefly press the button again.

Whenever the instrument is in measurement mode, you also can check the current date and time by briefly pressing the TIME button. Doing so causes both values to appear briefly at the lower left of the display.

### **Holding and storing measurements**

1. **To hold a measured value**, press the HOLD/ESC button during the measurement. Doing so will cause the word “HOLD” to appear at the top of the display. Pressing the HOLD/ESC button again releases the hold.
2. **To record and recall readings**, press the REC/ENTER button while making measurements. This will make the term “REC” appear at the top of the display. Pressing the REC/ENTER button again, briefly, will make the term “MAX” appear to the right of “REC” and switch the display to the maximum value stored in memory during the last recording session. Pressing the REC/ENTER button again, briefly, will make the term “MIN” appear to the right of “REC” and switch the display to the minimum value stored during the last session.
3. **To exit recording mode**, press and hold the REC/ENTER button for at least three seconds, until the term “REC” disappears from the top line of the display. The display will then revert to showing the current reading.

### **Automatic vs. manual datalogging**

The DOH-SD1 can automatically log data at a user-selected sampling period from 1 second to 9 hours. To view the sampling time for which the instrument was set up, press the LOGGER SET button (which has the words “Sampling check” stenciled below it) once. To change the sampling time, perform Step 5 of the setup procedure.

1. **To start automatic datalogging**, press the REC/ENTER button once. The top line of the display will then show the term “REC”. Pressing the LOGGER SET button at this point will make REC flash and add the flashing term “LOGGER” at the top right of the display. This indicates that the instrument is currently storing measured values and their time stamps in memory.
2. **To pause automatic datalogging**, press the LOGGER SET button once; this action makes the flashing term LOGGER disappear from the top right of the display and changes the term “REC” from flashing to constant. Pressing the LOGGER SET button again resumes automatic datalogging.
3. **To end automatic datalogging**, press the REC/ENTER button and hold it for at least two seconds. This action causes the “REC” message to disappear.
4. **To log data manually**, set the sampling time to zero using Step 5 of the setup procedure. Then press the REC/ENTER button once. The display will show the term “REC” on the top line, a value in the middle, and below it the letter “P” on the left and a number from 1 to 99 on the same line to the right. The number indicates the position on the SD card that will be used to store manually logged data.

Now press the LOGGER SET button. This will cause the beeper to sound [even if disabled? Engineering, pls check] and the term “LOGGER” to briefly appear at the upper right of the

display. As in automatic datalogging mode, in this mode the instrument is storing measurements and their time stamps on the SD card.

In manual datalogging mode, however, measurements are being stored continuously (with a sampling time of zero), and their locations on the card can be changed.

5. **To change the storage location of manually logged data**, press the ▼ button once; this causes the “P” to disappear from the left side of the display and the value on its line to begin flashing. Once the flashing begins, you can use the ▼ and ▲ buttons to change the flashing value to any number between 1 and 99. Once you have chosen the storage location, press the REC/ENTER button to save the setting. This causes the value to stop flashing and the “P” to return.
6. **To end manual datalogging**, press the REC/ENTER button and hold it for at least three seconds. This action causes the “REC” message to disappear from the top line of the display.

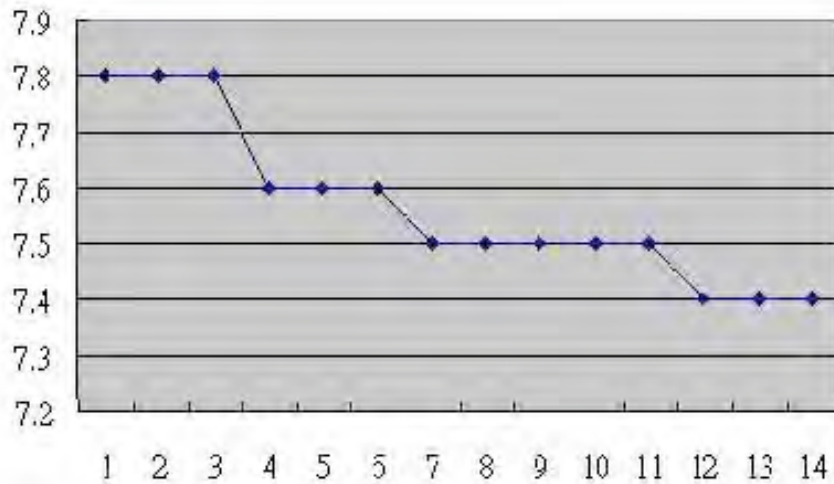
#### Transferring data from the SD card to a computer

After automatic or manual datalogging of measurements, remove the SD card from the DOH-SD1 and plug it into your computer either directly (if it has an SD card slot) or through an SD card reader.

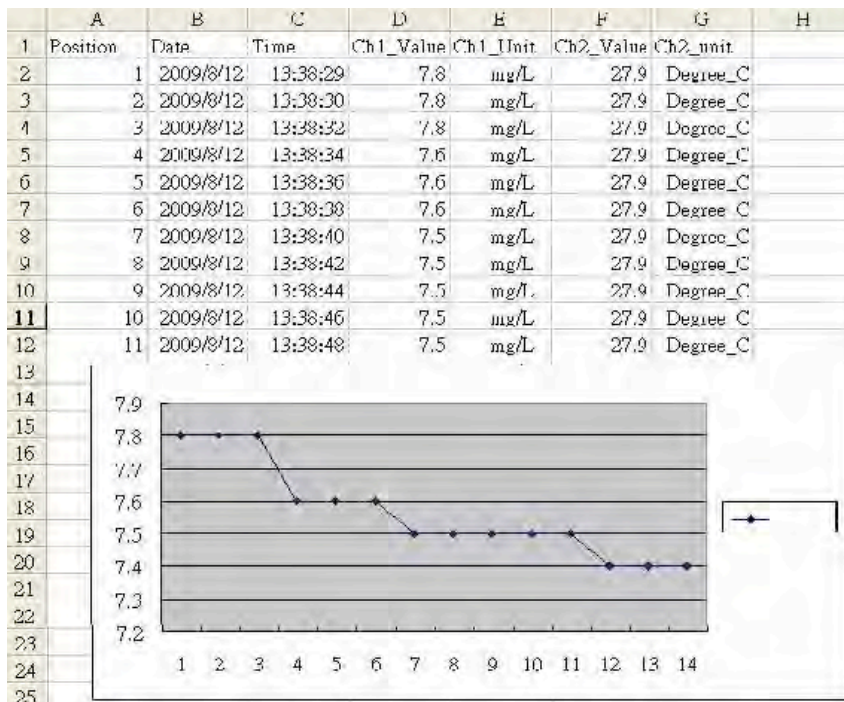
Because the files containing time-stamped data logs have the extension .xls, they open in Microsoft’s Excel application. Figures 4, 5 and 6 show three kinds of Excel presentations: a data-only screen, a graphics-only screen, and a screen that mixes both types of content.

	A	B	C	D	E	F	G
1	Position	Date	Time	Ch1_Value	Ch1_Unit	Ch2_Value	Ch2_Unit
2	1	2009/8/12	13:38:29	7.8	mg/L	27.9	Degree_C
3	2	2009/8/12	13:38:30	7.8	mg/L	27.9	Degree_C
4	3	2009/8/12	13:38:32	7.8	mg/L	27.9	Degree_C
5	4	2009/8/12	13:38:34	7.6	mg/L	27.9	Degree_C
6	5	2009/8/12	13:38:36	7.6	mg/L	27.9	Degree_C
7	6	2009/8/12	13:38:38	7.6	mg/L	27.9	Degree_C
8	7	2009/8/12	13:38:40	7.5	mg/L	27.9	Degree_C
9	8	2009/8/12	13:38:42	7.5	mg/L	27.9	Degree_C
10	9	2009/8/12	13:38:44	7.5	mg/L	27.9	Degree_C
11	10	2009/8/12	13:38:46	7.5	mg/L	27.9	Degree_C
12	11	2009/8/12	13:38:48	7.5	mg/L	27.9	Degree_C

#### 4. Typical Excel data-only screen



**5. Typical Excel graphics-only screen**



**6. Typical Excel mixed graphics/data screen**


## SPECIFICATIONS

Embedded microcontroller	Custom single-chip LSI device
Display type	Liquid-crystal with green backlight
Display size	2.0 x 1.5 inches (52 x 38 mm)
DO measurement range	0 to 20 mg/L
DO measurement resolution	0.1 mg/L
DO measurement accuracy	± 0.4 mg/L
Oxygen in air measurement range	0 to 100%
Oxygen in air measurement resolution	0.1% O <sub>2</sub>
Oxygen in air measurement accuracy	±0.7% O <sub>2</sub>
Temperature measurement range	32 to 122 °F (0 to 50°C)
Temperature measurement resolution	0.1 °F or C
Temperature measurement accuracy	±1.5 °F (±0.8 °C)
Compensation for temperature	Automatic
Compensation for altitude	0 to 29,200 ft (0 to 8,900 meters)
Compensation for liquid salt content	0 to 50%
Datalogging sampling time range	1 second to 8 hours, 59 minutes, 59 seconds
DO probe type	Polarographic
SD memory card capacity	1 GB to 16 GB
Power supply	Six Alkaline AA batteries or 9-VDC adapter
Power consumption	14 mADC (normal operation, with backlight off and SD card not saving data); 37 mADC with backlight on and card not saving data; 49 mADC with backlight on and card saving data
Operating temperature	32 to 122 °F (0 to 50°C)
Operating relative humidity	0 to 85%
Dimensions of meter dimensions	7.0 x 2.7 x 1.9 inches (177 x 68 x 45 mm)
Weight of meter	1.08 lb (489 g)
Dimensions of probe	7.5 (long) x 1.1 (across) inches (190 x 28 mm)
Weight of probe	0.74 lb (335 g)

## MAINTENANCE & TROUBLESHOOTING TIPS

Keep the probe clean and its head inside the included protective cover when not in use.

If the meter cannot be calibrated, or if its readings are erratic, first make sure that the probe head contains enough fresh electrolyte. To fill the head with electrolyte, follow the instructions in the “Calibrating the oxygen probe” section. If that doesn’t solve the problem, replace the probe head/diaphragm set. In either event, the next step should be to recalibrate the probe.

When the icon  appears in the left corner of the display, it’s time to replace the six AA batteries that power it (although measurements will remain valid for several hours after the low-battery indicator first appears). Replacing the batteries requires removing the screws that hold the battery compartment cover in place. After inserting fresh batteries in the correct orientation, tighten the screws to secure the cover.

If the meter “freezes” (like a computer) and buttons become unresponsive, try resetting the instrument by pushing the RESET button on its right side (callout 1-15 of Fig. 1) with the end of a paper clip.

Remove the battery when storing this product for an extended period of time.

Do not drop or disassemble the instrument or immerse it in water.

## **REPLACEMENT PARTS & OPTIONAL ACCESSORIES**

- DOE-SD1 Spare oxygen probe
- DOEH-SD1 Spare probe head and diaphragm set
- DOEL-SD1 Electrolyte for probe
- APAPTER-ST 9-VDC adapter for 110VAC power supply
- RS232-SD RS232 Cable



**NOTES:**

**NOTES:**

## WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **13 months** from date of purchase. OMEGA's WARRANTY adds an additional one (1) month grace period to the normal **one (1) year product warranty** to cover handling and shipping time. This ensures that OMEGA's customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA's Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA's control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

**OMEGA is pleased to offer suggestions on the use of its various products. However, OMEGA neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by OMEGA, either verbal or written. OMEGA warrants only that the parts manufactured by the company will be as specified and free of defects. OMEGA MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive, and the total liability of OMEGA with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall OMEGA be liable for consequential, incidental or special damages.**

CONDITIONS: Equipment sold by OMEGA is not intended to be used, nor shall it be used: (1) as a "Basic Component" under 10 CFR 21 (NRC), used in or with any nuclear installation or activity; or (2) in medical applications or used on humans. Should any Product(s) be used in or with any nuclear installation or activity, medical application, used on humans, or misused in any way, OMEGA assumes no responsibility as set forth in our basic WARRANTY/DISCLAIMER language, and, additionally, purchaser will indemnify OMEGA and hold OMEGA harmless from any liability or damage whatsoever arising out of the use of the Product(s) in such a manner.

## RETURN REQUESTS/INQUIRIES

Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting OMEGA:

1. Purchase Order number under which the product was PURCHASED,
2. Model and serial number of the product under warranty, and
3. Repair instructions and/or specific problems relative to the product.

FOR **NON-WARRANTY** REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:

1. Purchase Order number to cover the COST of the repair,
2. Model and serial number of the product, and
3. Repair instructions and/or specific problems relative to the product.

OMEGA's policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

OMEGA is a registered trademark of OMEGA ENGINEERING, INC.

© Copyright 2011 OMEGA ENGINEERING, INC. All rights reserved. This document may not be copied, photocopied, reproduced, translated, or reduced to any electronic medium or machine-readable form, in whole or in part, without the prior written consent of OMEGA ENGINEERING, INC.

# Where Do I Find Everything I Need for Process Measurement and Control? **OMEGA...Of Course!** *Shop online at [omega.com](http://omega.com)<sup>SM</sup>*

## **TEMPERATURE**

- ☑ Thermocouple, RTD & Thermistor Probes, Connectors, Panels & Assemblies
- ☑ Wire: Thermocouple, RTD & Thermistor
- ☑ Calibrators & Ice Point References
- ☑ Recorders, Controllers & Process Monitors
- ☑ Infrared Pyrometers

## **PRESSURE, STRAIN AND FORCE**

- ☑ Transducers & Strain Gages
- ☑ Load Cells & Pressure Gages
- ☑ Displacement Transducers
- ☑ Instrumentation & Accessories

## **FLOW/LEVEL**

- ☑ Rotameters, Gas Mass Flowmeters & Flow Computers
- ☑ Air Velocity Indicators
- ☑ Turbine/Paddlewheel Systems
- ☑ Totalizers & Batch Controllers

## **pH/CONDUCTIVITY**

- ☑ pH Electrodes, Testers & Accessories
- ☑ Benchtop/Laboratory Meters
- ☑ Controllers, Calibrators, Simulators & Pumps
- ☑ Industrial pH & Conductivity Equipment

## **DATA ACQUISITION**

- ☑ Data Acquisition & Engineering Software
- ☑ Communications-Based Acquisition Systems
- ☑ Plug-in Cards for Apple, IBM & Compatibles
- ☑ Data Logging Systems
- ☑ Recorders, Printers & Plotters

## **HEATERS**

- ☑ Heating Cable
- ☑ Cartridge & Strip Heaters
- ☑ Immersion & Band Heaters
- ☑ Flexible Heaters
- ☑ Laboratory Heaters

## **ENVIRONMENTAL MONITORING AND CONTROL**

- ☑ Metering & Control Instrumentation
- ☑ Refractometers
- ☑ Pumps & Tubing
- ☑ Air, Soil & Water Monitors
- ☑ Industrial Water & Wastewater Treatment
- ☑ pH, Conductivity & Dissolved Oxygen Instruments