User's Guide

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Hot Water

Cold Water

FTB8000B / FTB8000HW Pulse Meter



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United Kingdom: ISO 9002 Certified	One Omega Drive, River Bend Technol Northbank, Irlam, Manchester M44 5BD United Kingdom TEL: +44 (0)161 777 6611 Toll Free in United Kingdom: 0800-488 e-mail: sales@omega.co.uk	logy Centre FAX: +44 (0)161 777 6622 -488

It is the policy of OMEGA Engineering, Inc. to comply with all worldwide safety and EMC/EMI regulations that apply. OMEGA is constantly pursuing certification of its products to the European New Approach Directives. OMEGA will add the CE mark to every appropriate device upon certification.

The information contained in this document is believed to be correct, but OMEGA accepts no liability for any errors it contains, and reserves the right to alter specifications without notice. WARNING: These products are not designed for use in, and should not be used for, human applications.

GENERAL INFORMATION

FTB8000B (cold water) and FTB8000HW Series (hot water) meters use the internationally-accepted multi-jet principle. A gear train drives the register totalizer dials. For pulse output, one of the pointers is replaced by a magnet arm, which is detected by an encapsulated sensor attached to the outside of the lens.

PR meters use a solid-state, long-lasting Hall-effect sensor, which requires power. They are suited for use with Omega controls and metering pumps (LMI for instance) that have sensor power.

PT meters use a reed switch. They provide a dry contact closure and do not require power.

Standard meters do not have a sensor, and they totalize only.

SPECIFICATIONS*

Power	6 mA at 12	Vdc (PF	? only	()			
Temperature Cold Water	105° F (40° C) max (8000B version)						
Hot Water	194° F (90° C) max (8000HW version)						
Pressure	150 psi operating						
Materials Body	Cast bronze	, ероху р	bwoc	er coated ins	side	and out	
Internals	Engineered	thermo	plast	ic			
Magnet	Alnico						
Accuracy	+/- 1.5% of reading						
Pulse Output	PR	PR		PT		Standard	
Sensor	Hall-effe	ect	Re	ed switch	То	Totalizer only	
Max Current	20 m/	4		20 mA	n/a		
Max Voltage	24 Vd	C	24	24 Vdc or Vac		n/a	
Cable Length	12' (4 m) standard (2000' maximum run)						
Flow Rates (GPM)	3/4"	1"	' 1-1/2"		'	2"	
Minimum	0.22	0.44	4	0.88		1.98	
**Maximum	22	52		88		132	

*Specifications subject to change.

****CAUTION:** Excessive flow can cause breakage. Do not exceed recommended maximums.

INSTALLATION

Position. FTB8000B and FTB8000HW Series meters should be installed horizontally with the register up. Vertical mounting will result in some degree of under-measurement and shortened life of the bearings. No upstream straight pipe is required.



Caution: These water meters are not recommended for installation in uninsulated suspended ceilings where freezing is possible, or in any overhead indoor piping configuration where leakage may cause damage.

Couplings. Male NPT threaded couplings are included with each meter. The threads on the end of the meter are IPS straight threads one size bigger than the meter size. Though it is possible to thread a standard pipe coupling directly onto the meter for close coupling, the included couplings are much preferable because they provide a union connection for meter service. Be sure to use the included gasket between the end of the meter and the coupling.

Connections. PR and PT sensors are supplied with a color coded output cable (see diagram, page 4). Optional connectors can be ordered to plug directly into an Omega control or LMI metering pump.

Pulse Output. Both PR and PT sensors respond to a magnet that rotates on the face of the meter under the lens. The sensor turns on and off once each time the magnet passes under it. Sensors are designed for electronic control loads, and should not be used to switch power loads or line voltages. See maximum current and voltage ratings, under Specifications.

MAINTENANCE

Omega recommends all service to be performed by an authorized distributor or the factory to maintain the integrity of the protective tamper-proof wire-and-seal.

Inlet Strainer. Clean the strainer yearly, or as required, depending on water condition. Pull out the strainer or backflush the meter to loosen trapped particulates.

Calibration. Meters used for billing or billing exemption may be regulated by state or local authorities. New meters are factory-tested to meet the AWWA C-708 Multi-Jet Meter accuracy specification. Some states require retesting at various intervals, typically eight years for 3/4" meters, six for 1", and four for 1-1/2" and 2". Meters used for control should be tested every 5-10 years. Testing can be done by the factory or local meter shops authorized for this purpose. *Please contact Omega before sending meter in for calibration or servicing.*

Setting Your Pulse Rate. The pulse rate is determined by which sensor was ordered from the factory (single reed switch, dual reed switch, or single Hall-effect) and by the dial on which the magnet pointer is located. The pointer is set at the factory, but can be changed in the field as follows.

In the table below: 1) Locate your meter size (Column 1); 2) Find your desired pulse rate (Column 2); 3) Note the magnet pointer position (Column 3); 4) Move the magnet pointer to the appropriate dial position (using the detailed instructions below the table); 5) Use the appropriate Connection Diagram (from Column 4) to wire the sensor to your remote device (using diagrams on page 4).

Col. 1	Col. 2	Col. 3	Col. 4
Meter Size	Pulse Rate	Magnet Pointer Dial Position	Connection Diagram #
	*20 P/G	x0.01	2
	10 P/G	x0.01	1
	†4 P/G	x0.1	1
3/4"	*2 P/G	x0.1	2
	1 P/G	x0.1	1
	*5 G/P	x1	2
	10 G/P	x1	1
	*50 G/P	x10	2
	100 G/P	x10	1
	†4 P/G	x0.1	1
	*2 P/G	x0.1	2
	1 P/G	x0.1	1
1"	*5 G/P	x1	2
l -	10 G/P	x1	1
	*50 G/P	x10	2
	100 G/P	x10	1
	†4 P/G	x0.1	1
	*2 P/G	x0.1	2
	1 P/G	x0.1	1
1-1/2"	*5 G/P	x1	2
	10 G/P	x1	1
	*50 G/P	x10	2
	100 G/P	x10	1
	†4 P/G	x0.1	1
	*2 P/G	x0.1	2
	1 P/G	x0.1	1
2"	*5 G/P	x1	2
	10 G/P	x1	1
	*50 G/P	x10	2
	100 G/P	x10	1
*These pulse †This pulse r	rates available ate available in	e in PT dual reed switch met PT single reed switch mete	ers only. rs only.

Moving the Magnetic Pointer. Remove meter top and lens, taking care not to lose the sealing ring. With fingers, lift the magnet pointer off its shaft and remove the plain pointer from the target dial. Reverse their positions and press them firmly into place. Securely seat the sealing ring and replace the lens, matching the tab on the lens to the notch on the meter to align the sensor with the magnetic pointer dial. Thread the meter top on and tighten.

†NOTE: A special magnet (available from the factory) is required to achieve a rate of 4 pulses per gallon. It should be placed on the x0.1 dial, with non-magnetic pointers on the remaining dials. Otherwise, the procedure is the same.

Sample Set-Up. A 1" meter is shown with the magnet pointer set at the x10 dial, with a pulse rate of 100 Gallons per Pulse (that is, 10 increments on the x10 dial, or 10x10=100 Gal/Pulse).



Special Configurations.





The **3/4" meter** has a fourth dial, as shown above. The x0.01 dial is used for 20 P/G and 10 P/G rates. Note: The 3/4" meter has a 5 digit totalizer. The **4 P**/**G** rate requires a special magnet, placed on the x0.1 dial, as shown above.

Reading Your Meter. The Total Flow that has passed through your meter is read by starting at the top of the register with the Six-Digit Totalizer, and then reading clockwise around the small dials. In the example below, the Six-Digit Totalizer reads 13,800 (138 x 100), and the dials read 60 (6 x 10), 2 (2 x 1), and .4 (4 x .1) respectively. The Total Flow is 13,862.4 gallons.



(NOTE: Disregard the **color** of the numbers on the totalizer when reading your total.)

The "ones" digit is significant but the fact that it is red is not significant.

CONNECTION DIAGRAMS

Diagram 1: Single Sensor		
	Blue - (No Connec	tion)
	Black - Common	PT:
	Red - N O	Reed Switch
	Black (-)	
	White (signal)	PR:
	Red (+)	Hall-Effect

To Distinguish Single Sensor From Dual:

Single: (if new from factory) blue wire is cut back on cable end. **Dual:** A red stripe will be on cable near sensor.

INTERNAL PARTS REPLACEMENT. All of the internal parts of an FTB8000B or FTB8000HW Series meter lift out as a unit, after the top has been unscrewed. The lens can then

		FTB8000B Series	3/4"	1"
1		Lid and Hinge Pin Assembly	31616	31617
2		Lens Gasket Assembly	31619	31620
3	а	Internal Assembly (gallons)	31621	31622
5	b	Internal Assembly (cubic feet)	31625	31626
4		Coupling Assembly (incl 2 sets)	32156	32157
5		Coupling Gasket Assembly (incl 2)	31629	31630
6		Lens	31471	31471
7		Sensor Screw	31519	31519
	а	Single Reed Switch Sensor (PT)	31444	31444
8	b	Double Reed Switch Sensor (PT)	31457	31457
	С	Single Hall-Effect Sensor (PR)	31612	31612
٥	а	Register (gallons)	31463	31464
9	b	Register (cubic feet)	31473	31474
10		Internal Strainer	31483	31517
11		Tubular Strainer	31496	31497
		FTB8000B Series	1 1/2"	2"
1		FTB8000B Series	1 1/2" 31618	2" 31618
1		FTB8000B Series Lid and Hinge Pin Assembly Lens Gasket Assembly	1 1/2" 31618 31633	2" 31618 31633
1 2 3	а	FTB8000B Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons)	1 1/2" 31618 31633 31623	2" 31618 31633 31624
1 2 3	a b	FTB8000B SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)	1 1/2" 31618 31633 31623 31627	2" 31618 31633 31624 31628
1 2 3 4	a b	FTB8000B SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)Coupling Assembly (incl 2 sets)	1 1/2" 31618 31633 31623 31627 32158	2" 31618 31633 31624 31628 32159
1 2 3 4 5	a b	FTB8000B Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2)	1 1/2" 31618 31633 31623 31627 32158 31631	2" 31618 31633 31624 31628 32159 31632
1 2 3 4 5 6	a b	FTB8000B SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)Coupling Assembly (incl 2 sets)Coupling Gasket Assembly (incl 2)Lens	1 1/2" 31618 31633 31623 31627 32158 31631 31471	2" 31618 31633 31624 31628 32159 31632 31471
1 2 3 4 5 6 7	a b	FTB8000B Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2) Lens Sensor Screw	1 1/2" 31618 31633 31623 31627 32158 31631 31471 31519	2" 31618 31633 31624 31628 32159 31632 31471 31519
1 2 3 4 5 6 7	a b	FTB8000B SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)Coupling Assembly (incl 2 sets)Coupling Gasket Assembly (incl 2)LensSensor ScrewSingle Reed Switch Sensor (PT)	1 1/2" 31618 31633 31623 31627 32158 31631 31471 31519 31444	2" 31618 31633 31624 31628 32159 31632 31471 31519 31444
1 2 3 4 5 6 7 8	a b a b	FTB8000B SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)Coupling Assembly (incl 2 sets)Coupling Gasket Assembly (incl 2)LensSensor ScrewSingle Reed Switch Sensor (PT)Double Reed Switch Sensor (PT)	1 1/2" 31618 31633 31623 31627 32158 31631 31471 31519 31444 31457	2" 31618 31633 31624 31628 32159 31632 31471 31519 31444 31457
1 2 3 4 5 6 7 8	a b a b c	FTB8000B SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)Coupling Assembly (incl 2 sets)Coupling Gasket Assembly (incl 2)LensSensor ScrewSingle Reed Switch Sensor (PT)Double Reed Switch Sensor (PR)	1 1/2" 31618 31633 31623 31627 32158 31631 31471 31519 31444 31457 31612	2" 31618 31633 31624 31628 32159 31632 31471 31519 31444 31457 31612
1 2 3 4 5 6 7 8	a b a b c a	FTB8000B Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2) Lens Sensor Screw Single Reed Switch Sensor (PT) Double Reed Switch Sensor (PT) Single Hall-Effect Sensor (PR) Register (gallons)	1 1/2" 31618 31633 31623 31627 32158 31631 31471 31519 31444 31457 31612 31465	2" 31618 31633 31624 31628 32159 31632 31471 31519 31444 31457 31612 31466
1 2 3 4 5 6 7 7 8 9	a b a b c a b	FTB8000B SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)Coupling Assembly (incl 2 sets)Coupling Gasket Assembly (incl 2)LensSensor ScrewSingle Reed Switch Sensor (PT)Double Reed Switch Sensor (PT)Single Hall-Effect Sensor (PR)Register (gallons)Register (cubic feet)	1 1/2" 31618 31633 31623 31627 32158 31631 31471 31519 31444 31457 31612 31465 31475	2" 31618 31633 31624 31628 32159 31632 31471 31519 31444 31457 31612 31466 31476
1 2 3 4 5 6 7 8 8 9 10	a b a b c a b b	FTB8000B SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)Coupling Assembly (incl 2 sets)Coupling Gasket Assembly (incl 2)LensSensor ScrewSingle Reed Switch Sensor (PT)Double Reed Switch Sensor (PT)Single Hall-Effect Sensor (PR)Register (gallons)Register (cubic feet)Internal Strainer	1 1/2" 31618 31633 31623 31627 32158 31631 31471 31519 31444 31457 31612 31465 31475 31518	2" 31618 31633 31624 31628 32159 31632 31471 31519 31444 31457 31612 31466 31476 31518



Note: Dual sensor can be used as a single sensor also - use either the red OR the blue wire w/black. If using it as a dual sensor then connecting red and blue together will produce two pulses with every revolution of magnet.

be removed and the internal assembly lifted out. If necessary, turn the meter upside down and tap one end lightly on a countertop to loosen the internals. The assembly can be separated by hand.



Except as noted, individual parts are not available.

CONNECTIONS, MAINTENANCE and REPAIR

		FTB8000HW Series	3/4"	1"
1		Lid and Hinge Pin Assembly	32241	32242
2		Lens Gasket Assembly	32219	32220
3	а	Internal Assembly (gallons)	32237	32238
	b	Internal Assembly (cubic feet)	32233	32234
4		Coupling Assembly (incl 2 sets)	32215	32216
5		Coupling Gasket Assembly (incl 2)	32211	32212
6		Lens	31471	31471
7		Sensor Screw	31519	31519
	а	Single Reed Switch Sensor (PT)	31444	31444
8	b	Double Reed Switch Sensor (PT)	31457	31457
	С	Single Hall-Effect Sensor (PR)	31612	31612
٥	а	Register (gallons)	32259	32260
9	b	Register (cubic feet)	32255	32256
10		Internal Strainer	32266	32267
11		Tubular Strainer	32269	32270
		FTB8000HW Series	1 1/2"	2"
1		FTB8000HW Series	1 1/2" 32243	2" 32243
1		FTB8000HW Series Lid and Hinge Pin Assembly Lens Gasket Assembly	1 1/2" 32243 32221	2" 32243 32221
1 2 3	а	FTB8000HW SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)	1 1/2" 32243 32221 32239	2" 32243 32221 32240
1 2 3	a b	FTB8000HW SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)	1 1/2" 32243 32221 32239 32235	2 " 32243 32221 32240 32236
1 2 3 4	a b	FTB8000HW SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)Coupling Assembly (incl 2 sets)	1 1/2" 32243 32221 32239 32235 32217	2" 32243 32221 32240 32236 32218
1 2 3 4 5	a b	FTB8000HW Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2)	1 1/2" 32243 32221 32239 32235 32217 32213	2" 32243 32221 32240 32236 32218 32214
1 2 3 4 5 6	a b	FTB8000HW Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2) Lens	1 1/2" 32243 32221 32239 32235 32217 32213 31471	2" 32243 32221 32240 32236 32218 32214 31471
1 2 3 4 5 6 7	a b	FTB8000HW Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2) Lens Sensor Screw	1 1/2" 32243 32221 32239 32235 32217 32213 31471 31519	2" 32243 32221 32240 32236 32218 32214 31471 31519
1 2 3 4 5 6 7	a b	FTB8000HW Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2) Lens Sensor Screw Single Reed Switch Sensor (PT)	1 1/2" 32243 32221 32239 32235 32217 32213 31471 31519 31444	2" 32243 32221 32240 32236 32218 32214 31214 31471 31519 31444
1 2 3 4 5 6 7 8	a b a b	FTB8000HW Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2) Lens Sensor Screw Single Reed Switch Sensor (PT) Double Reed Switch Sensor (PT)	1 1/2" 32243 32221 32239 32235 32217 32213 31471 31519 31444 31457	2" 32243 32221 32240 32236 32218 32214 31214 31519 31444 31457
1 2 3 4 5 6 7 8	a b a b c	FTB8000HW SeriesLid and Hinge Pin AssemblyLens Gasket AssemblyInternal Assembly (gallons)Internal Assembly (cubic feet)Coupling Assembly (incl 2 sets)Coupling Gasket Assembly (incl 2)LensSensor ScrewSingle Reed Switch Sensor (PT)Double Reed Switch Sensor (PT)Single Hall-Effect Sensor (PR)	1 1/2" 32243 32221 32239 32235 32217 32213 31471 31519 31444 31457 31612	2" 32243 32221 32240 32236 32218 32214 31471 31519 31444 31457 31612
1 2 3 4 5 6 7 8	a b a b c a	FTB8000HW Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2) Lens Sensor Screw Single Reed Switch Sensor (PT) Double Reed Switch Sensor (PT) Single Hall-Effect Sensor (PR) Register (gallons)	1 1/2" 32243 32221 32239 32235 32217 32213 31471 31519 31444 31457 31612 32261	2" 32243 32221 32240 32236 32218 32214 31471 31519 31444 31457 31612 32262
1 2 3 4 5 6 7 8 8 9	a b a b c a b b	FTB8000HW Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2) Lens Sensor Screw Single Reed Switch Sensor (PT) Double Reed Switch Sensor (PT) Single Hall-Effect Sensor (PR) Register (gallons) Register (cubic feet)	1 1/2" 32243 32221 32239 32235 32217 32213 31471 31519 31444 31457 31612 32261 32257	2" 32243 32221 32240 32236 32218 32214 31471 31519 31444 31457 31612 32262 32258
1 2 3 4 5 6 7 8 8 9 10	a b a b c a b b	FTB8000HW Series Lid and Hinge Pin Assembly Lens Gasket Assembly Internal Assembly (gallons) Internal Assembly (cubic feet) Coupling Assembly (incl 2 sets) Coupling Gasket Assembly (incl 2) Lens Sensor Screw Single Reed Switch Sensor (PT) Double Reed Switch Sensor (PT) Single Hall-Effect Sensor (PR) Register (gallons) Register (cubic feet) Internal Strainer	1 1/2" 32243 32221 32239 32235 32217 32213 31471 31519 31444 31457 31612 32261 32257 32268	2" 32243 32221 32240 32236 32218 32214 31471 31519 31444 31457 31612 32262 32258 32268

Except as noted, individual parts are not available.







WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **13 months** from date of purchase. OMEGA's WARRANTY adds an additional one (1) month grace period to the normal **one (1) year product warranty** to cover handling and shipping time. This ensures that OMEGA's customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA's Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA's control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

OMEGA is pleased to offer suggestions on the use of its various products. However, OMEGA neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by OMEGA, either verbal or written. OMEGA warrants only that the parts manufactured by the company will be as specified and free of defects. OMEGA MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive, and the total liability of OMEGA with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall OMEGA be liable for consequential, incidental or special damages.

CONDITIONS: Equipment sold by OMEGA is not intended to be used, nor shall it be used: (1) as a "Basic Component" under 10 CFR 21 (NRC), used in or with any nuclear installation or activity; or (2) in medical applications or used on humans. Should any Product(s) be used in or with any nuclear installation or activity, medical application, used on humans, or misused in any way, OMEGA assumes no responsibility as set forth in our basic WARRANTY/DISCLAIMER language, and, additionally, purchaser will indemnify OMEGA and hold OMEGA harmess from any liability or damage whatsoever arising out of the use of the Product(s) in such a manner.

RETURN REQUESTS/INQUIRIES

Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting OMEGA:

- Purchase Order number under which the product was PURCHASED,
- 2. Model and serial number of the product under warranty, and
- 3. Repair instructions and/or specific problems relative to the product.

FOR **NON-WARRANTY** REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:

- 1. Purchase Order number to cover the COST of the repair,
- 2. Model and serial number of the product, and
- 3. Repair instructions and/or specific problems relative to the product.

OMEGA's policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

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- Displacement Transducers
- ☑ Instrumentation & Accessories

FLOW/LEVEL

- ☑ Rotameters, Gas Mass Flowmeters & Flow Computers
- Air Velocity Indicators
- Turbine/Paddlewheel Systems
- Totalizers & Batch Controllers

pH/CONDUCTIVITY

- PH Electrodes, Testers & Accessories
- Benchtop/Laboratory Meters
- 🗹 Controllers, Calibrators, Simulators & Pumps
- Industrial pH & Conductivity Equipment

DATA ACQUISITION

- Data Acquisition & Engineering Software
- Communications-Based Acquisition Systems
- Plug-in Cards for Apple, IBM & Compatibles
- ☑ Datalogging Systems
- Recorders, Printers & Plotters

HEATERS

- Heating Cable
- 🗹 Cartridge & Strip Heaters
- Immersion & Band Heaters
- ☑ Flexible Heaters
- ☑ Laboratory Heaters

ENVIRONMENTAL MONITORING AND CONTROL

- Metering & Control Instrumentation
- Refractometers
- Pumps & Tubing
- Air, Soil & Water Monitors
- 🗹 Industrial Water & Wastewater Treatment
- PH, Conductivity & Dissolved Oxygen Instruments