It is the policy of OMEGA Engineering, Inc. to comply with all worldwide safety and EMC/EMI regulations that apply. OMEGA is constantly pursuing certification of its products to the European New Approach Directives. OMEGA will add the CE mark to every appropriate device upon certification.

The information contained in this document is believed to be correct, but OMEGA accepts no liability for any errors it contains, and reserves the right to alter specifications without notice.

**WARNING:** These products are not designed for use in, and should not be used for, human applications.
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NOTES, WARNINGS and CAUTIONS

Information that is especially important to note is identified by the following labels:

• NOTE
• WARNING or CAUTION
• IMPORTANT
• TIP

**NOTE:** Provides you with information that is important to successfully setup and use the iServer.

**CAUTION:** Tells you about the risk of electrical shock.

**CAUTION:** Risk of danger. Tells you of circumstances or practices that can affect the instrument’s functionality and must refer to accompanying documents.

**TIP:** Provides you helpful hints.

---

**FEATURES**

- Temperature
- Relative Humidity
- Web Server
- Virtual Chart Recorder
- Two Relay Alarms
- Two Contact Closures
- 2GB SD Flash Memory Card
- Password Protection
- Email Alarms
- Data Logging
- Real Time Clock
- Accurate Readings
- SNMP Trap
- LCD Display
- Back-up Battery 9Vdc
PART 1
INTRODUCTION

1.1 Safety and EMC Considerations
Refer to the CE Approvals Section.

EMC Considerations
• Whenever EMC is an issue, always use shielded cables.
• Never run signal and power wires in the same conduit.
• Use twisted-pair wires for signal connections.
• Install Ferrite Bead(s) on signal wires close to the instrument if EMC problems persist.

Failure to follow all instructions and warnings may result in injury!

1.2 Before You Begin

Inspecting Your Shipment: Remove the packing slip and verify that you have received everything listed. Inspect the container and equipment for signs of damage as soon as you receive the shipment. Note any evidence of rough handling in transit. Immediately report any damage to the shipping agent. The carrier will not honor damage claims unless all shipping material is saved for inspection. After examining and removing the contents, save the packing material and carton in the event reshipment is necessary.

Customer Service: If you need assistance, please contact the Customer Service Department nearest you.

Manuals, Software: The latest Operation Manual as well as free configuration software (iConnect) and datalogging software (iLog) are available at the website listed on the cover page of this manual or on the CD-ROM enclosed with your shipment.

1.3 Description

View Temperature + Humidity with a Web Browser. The iServer let’s you monitor and record Temperature, Relative Humidity and Dew Point over an Ethernet network or the Internet with no special software -- just a Web browser. The iServer serves Active Web Pages to display real time readings and display charts of temperature, humidity and dew point, or log data in standard data formats for use in a spreadsheet or data acquisition program such as Excel or Visual Basic.

Adjustable Charts. The Java™ Applet chart scales are fully adjustable on the fly. For example, the chart can display one day, one week, one month or one year. Temperature and humidity can be charted across the full span (-40 to 124°C, and 0 to 100% RH) or within any narrow range (such as 20 to 30°C).

SD Flash Memory Card. The iServer comes complete with a removable 2 GB SD Flash Memory card that can store up to seven years of readings taken at ten second intervals. The data is recorded on widely available SD (Secure Digital) flash cards. The format is a simple text file that is easily imported to spreadsheets and other programs. It can be read on a PC or MAC with a USB card reader. You can also download the data remotely over an Ethernet network or the Internet.

Installation and operation of the iServer requires no special training, tools, or software. The device connects to any Ethernet network with standard cable and is powered by a universal 100 to 240 Vac adapter which is supplied with the product.

Back-up Battery. The iSD comes with a universal 100 to 240 Vac power adapter. A standard 9 Volt Alkaline battery (also included) allows the device to continue recording data for 60 hours (at one minute interval setting) without external ac power (such as a power outage).
Email Alarms. The device can trigger an alarm if temperature goes above or below a set point that you determine. Your alarm can be sent by email to a single user or to a group distribution list, including text messages to cell phones and PDA’s.

Alarm Relays. The iServer features two 1.5 Amp relays. With the easy Web-based setup page, the two relays can be programmed for any combination of temperature or humidity, and high or low set points. The relays can also be programmed to remain latched and require a manual reset if a limit is exceeded.

Link to Web CAM or IP Camera. The Web page includes a link to a “Web Cam” or “IP camera” (not included). If you get a message about an alarm condition, you can quickly click on the link to view the actual scene over the Internet.

Award-winning Technology. The iServer is simple to install and use. It features award winning technology that requires no special software except a Web browser. The iServer connects to an Ethernet Network with a standard RJ45 connector and sends data in standard TCP/IP packets. It is easily configured with a simple menu using a Web browser and can be password protected. From within an Ethernet LAN or over the Internet, the user simply types its IP address or an easy to remember name such as "Cleanroom5" or "ServerRoom" in any Web Browser, and the iServer serves a Web Page with the current readings. The iServer comes complete with one temperature/humidity wand probe, universal ac power adapter, 9V battery, SD card, and full documentation.

Example:
A standard web browser can be used to monitor and chart temperature and humidity. The browser can also be used to configure the device’s IP address, passwords for access and all configuration parameters. An iLD Big Display can display temperature and humidity received from an iServer over the Ethernet or the Internet.

The following example illustrates how you can hookup an iServer and iLD to your network:

![Diagram of iServer and iLD on the Ethernet Network]

Figure 1.1  iServer and iLD Big Display on the Ethernet Network
PART 2 HARDWARE

2.1 Dimensions

If unit is to be mounted on a flat surface, you may take the bottom rubber feet off the unit.
2.2 Wall Mounting

Position unit where required. Mark and drill the two #4 screw holes.

After bracket is mounted on the wall, align back of unit over the three bracket clips, once engaged, slide downward, the unit will snap in place.

![Wall Mounting Diagram]

**Figure 2.2 Wall Mounting**

It is recommended that you ground your unit by connecting a wire to the Return/Ground position of the relay connector, see **Figure 2.6**.
2.3 Parts of the iServer Unit

![Figure 2.3 Parts of the iServer Unit](image)

### Table 2.1 Parts of iServer Unit

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ETHERNET</td>
<td>RJ45 interface for 10/100BASE-T connection.</td>
</tr>
<tr>
<td>RESET</td>
<td>Button: Momentary (Push and Release) resets power on unit; Push and Hold for 10 seconds to reset unit to factory defaults and reset power.</td>
</tr>
<tr>
<td>100 BASE-T</td>
<td>LED (Green) On: Indicates 100 Mbps; LED Off: Indicates 10 Mbps.</td>
</tr>
<tr>
<td>LINK/ACT</td>
<td>LED (Green) On/Blinking: Indicates good network link and network activities (receiving or sending packets).</td>
</tr>
<tr>
<td>DHCP</td>
<td>LED (Yellow): When DHCP is enabled, once the iServer receives the IP parameters from the DHCP server this LED will turn Solid yellow.</td>
</tr>
<tr>
<td>RECORDING</td>
<td>LED (Green) Blinking Fast: Indicates that the unit is recording. LED Blinking: during back-up battery operation according to sampling rate, or recording interval if recording is ON.</td>
</tr>
<tr>
<td>°C/°F</td>
<td>Button: Press to change LCD display units of measurement between °C and °F. Press and Hold along with TIME/IP button during power-on, this will enable DHCP mode.</td>
</tr>
<tr>
<td>TIME/IP</td>
<td>Button: Press repeatedly to change LCD display from: 1) Date and Time; 2) iServer’s IP address; 3) Temperature and Humidity. Press and Hold along with °C/°F button during power up, this will enable DHCP mode.</td>
</tr>
</tbody>
</table>

*Warning:* The standard right angle probe is ESD Sensitive.

The 9V battery is the back-up power for the recording function only.

Note: The 9V battery is the back-up power for the recording function only.
2.3 Parts of the iServer Unit (continued)

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>BKLT</td>
<td>Push and Hold to display Backlight on LCD when it is running on the back-up battery (backlight is always on while running on the ac adapter).</td>
</tr>
<tr>
<td>STBY</td>
<td>Button: 1) Stops the recording; 2) Press before ejecting Flash Card. NOTE: display will show “Safe to Eject SD” after button has been pressed.</td>
</tr>
</tbody>
</table>

2.4 Disassembly Instruction

You may need to open the unit for one of the following reasons:
- To wire relay and I/O connector. (Refer to Figure 2.6)
- To connect or replace the battery.

⚠ Disconnect the power supply before proceeding.
- Make sure the flash memory card is fully inserted (or removed), before removing the cover.
- Remove probe from handle clip (if needed).

Remove cover, by removing 2 mounting screws on each side.

Press STBY before ejecting Flash Card. NOTE: display will show “Safe to Eject SD” after button has been pressed.

Figure 2.4 Opening the Unit
2.4.1 Battery Installation

Figure 2.5 Battery Installation

2.5 Network Communication Interfaces

2.5.1 10/100 BASE-T RJ-45 Pinout

The 10/100BASE-T Ethernet network system is used in the iServer for network connectivity. The 10 Mbps or 100 Mbps twisted-pair Ethernet system operates over two pairs of wires. One pair is used for receiving data signals and the other pair is used for transmitting data signals. This means that four pins of the eight-pin connector are used.

For CE compliance at 100 Mbps: use shielded cable, opposite end of cable must be grounded.

2.5.2 Connecting iServer to PC/Hub/Switch/Router

The iServer’s Ethernet interface can automatically detect the Rx and Tx lines on a twisted pair Ethernet cable (MDI/MDIX Auto Cross). Therefore, to connect an iServer to a PC/Hub/Switch/Router, either a straight-through or a cross-over cable can be used.

On certain devices (like iServer), it is possible for the hardware to automatically correct errors in cable selection, making the distinction between a “straight-through” cable and a “cross-over” cable unimportant. This capability is known as “Auto MDI/MDIX”.

<table>
<thead>
<tr>
<th>Pin</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>+Tx</td>
<td>+ Transmit Data</td>
</tr>
<tr>
<td>2</td>
<td>-Tx</td>
<td>- Transmit Data</td>
</tr>
<tr>
<td>3</td>
<td>+RX</td>
<td>+ Receive Data</td>
</tr>
<tr>
<td>4</td>
<td>N/C</td>
<td>Not Connected</td>
</tr>
<tr>
<td>5</td>
<td>N/C</td>
<td>Not Connected</td>
</tr>
<tr>
<td>6</td>
<td>-Rx</td>
<td>- Receive Data</td>
</tr>
<tr>
<td>7</td>
<td>N/C</td>
<td>Not Connected</td>
</tr>
<tr>
<td>8</td>
<td>N/C</td>
<td>Not Connected</td>
</tr>
</tbody>
</table>

Figure 2.6 RJ45 Pinout
2.6 Relay and I/O Wiring Connections

To access the Relay and I/O Connectors you must remove the cover, refer to Section 2.4.

It is recommended that you ground your unit by connecting a wire to the Ground/Return position of the relay connector or by wrapping a wire around the case’s bottom screw. Refer to Figure 3.1 for location.

Figure 2.7 Relay and I/O Contact Connections
PART 3
NETWORK CONFIGURATION

3.1 Network Protocols
The iServer can be connected to an Ethernet network communicating through standard IP protocols including TCP, UDP, SNMP, SMTP, ARP, HTTP (WEB access), DNS, DHCP, ICMP, SNTP, and Telnet.

3.2 Ethernet (MAC) Address
MAC (Media Access Control) address is a unique hardware number for Ethernet devices like computers, network switches, print servers, etc. When you're connected to an Ethernet LAN using a computer you can see a table of IP addresses called “ARP table” stored on that computer. The ARP table relates IP addresses of devices on a network to their corresponding MAC addresses. The MAC address can be found on a label attached to your Ethernet device and it contains 6 bytes (12 characters) of hexadecimal numbers XX:XX:XX:XX:XX:XX hex
For example: 0A:0C:3D:0B:0A:0B

Remove the small label with the default IP address of 192.168.1.200 and there will be room to put your IP address. See Figure 3.1

Figure 3.1 Labeling
3.3 DHCP
DHCP, Dynamic Host Configuration Protocol, enables computers and network devices to receive their IP configurations from a DHCP server.

If DHCP is enabled on your iServer, as soon as the iServer that is connected to the network is powered on, there will be an exchange of information between the iServer and the DHCP server. As a result, the DHCP server will assign an IP address, a Gateway address, a Subnet Mask, and a DNS address to the iServer. Note that the DHCP server must be correctly configured to make such assignments.

If fixed or static IP address is desired, the DHCP function must be disabled.

The iServer is shipped with DHCP disabled (factory default).

The DHCP can be enabled by accessing the iServer’s web server and selecting Network menu (refer to Section 4.4.2) or by pressing and holding the two front buttons °C/°F and TIME/IP during power-on (refer to Section 2.3).

It’s very important to communicate with the network administrator in order to understand DHCP and its existing configurations on the host server before enabling DHCP on the iServer.

The iServer is shipped with a default static IP address of 192.168.1.200 and Subnet Mask of 255.255.255.0.

3.4 DNS
DNS, Domain Name System, enables computers and devices to be recognized over a network based on a specific name instead of IP addresses.

For example, instead of having to use http://192.168.1.200 (IP address), you would use http://isdb870 or any name up to sixteen alphanumeric characters defined as a Host Name in the iServer’s web server.

The default Host Name for an iServer is "isd" followed by the last four digits of the MAC address of that iServer unit.

On Windows servers where DHCP and DNS are separate functions it is very important to configure the DHCP server to communicate with DNS in order for the iServer’s Host Name to correctly respond. If you cannot access the iServer using its Host Name, please contact your network administrator to make sure DHCP and DNS servers are linked together.

If DNS server address is setup, all Host Names reported during weblink configuration (i.e. SMTP server IP, SNTP server IP, SNMP trap server IP, etc.) will be translated into IP addresses.

3.5 IP Address
Every active device connected to the TCP/IP network must have a unique IP address. This IP address is used to build a connection to the iServer.

All network devices like computers that use TCP/IP protocol to communicate with each other should have a unique 32-bit address called IP address. The IP address is divided into two portions, the network ID and the host ID. For instance, every computer on the same network uses the same network ID. At the same time, all of them have different host IDs. For more details about the IP address see Appendix B.
3.6 Port Number

All TCP connections are defined by the IP address and a port number. A port number is an internal address that provides a TCP/IP interface between an application software on a computer and a device on the network or between two devices on the network.

There are two default TCP port (socket) numbers assigned to the iServer:

1) **Port 2000**: Once a TCP connection is made to the iServer using port 2000 or any port number that is configured on the iServer for Local Port (see Network menu, Section 4.4.2), the iServer can then be polled for variables like temperature, humidity, etc. using commands. For the list of commands see Section 4.9.1.

2) **Port 2002**: This port is the iServer’s network console port for reading or changing the settings within the iServer. For the list of settings refer to Section 4.8.1. For both of the above cases, for example, a Telnet application can be used.

PART 4
OPERATIONS

Depending on user’s preference and network setup, the iServer can be configured in several ways:

Using the latest versions of Web browsers like Internet Explorer, Firefox, Opera, or Safari (iPhone) the iServer’s Web server can be accessed, see Section 4.2.

It can also be configured using a TCP connection to port 2002 using a command line interface, see Section 4.8.1.

The iCONNECT Configuration Software can also be used to find and configure the iServer over the Ethernet, see Section 4.1.2.

Before you configure the iServer, you will need to assign an IP address to the unit. Refer to Section 4.1.1, 4.1.2 or 4.1.3.

4.1 IP Address Assignment

4.1.1 DHCP (Method 1)
The DHCP server will assign an IP address, see Section 3.3.

4.1.2 ARP HTTPget Commands (Method 2)
You can download the HTTPget program from our web site to use it for this section.

1. From the Command line (DOS prompt) where you keep the HTTPget.exe file, type the following:

```
arp -s 128.100.101.76 00-03-34-00-b8-70
```

128.100.101.76, for example, is the IP address that you want to assign to your iServer and 00-03-34-00-b8-70 is the MAC address of your iServer labeled on the bottom of the unit.

2. From the same prompt, type the following HTTPget command:

```
httpget -r -S “00000000” 128.100.101.76:1
```

00000000 is the default ADMINISTRATOR password in your iServer unit and 128.100.101.76:1 is the IP address that your iServer will accept on TCP port 1. At this point, you have successfully assigned 128.100.101.76 IP address to your iServer.

Continued on the following page.
4.1.2 ARP HTTPget Commands (Method 2) (continued)

The above IP address of 128.100.101.76 is an example to show how these commands work. To get a valid IP address on your network you need to consult with your IT department.

Figure 4.1 shows the screen shot of an actual DOS window with the above commands executed.

![Figure 4.1 ARP and HTTPget Commands on a DOS Window](image)

C:\>arp -s 128.100.101.76 00-03-34-00-b8-70
C:\>httpget -r -S “00000000” 128.100.101.76:1
New IP is assigned. The unit will reset in 10 seconds.
C:\>

4.1.3 Direct Connection (Method 3)

The iServer is shipped with a default IP address of **192.168.1.200** and Subnet Mask of **255.255.255.0**.

To start, connect your iServer directly to your PC using a straight or cross-over Ethernet cable and power it on.

Make sure that the Network LINK/ACT LED on the iServer and your Ethernet switch is solid ON. Refer to **Figure 4.2**.

If you are going to use a Web browser or Telnet program to access the iServer using its default IP address of 192.168.1.200, you need to make sure that the PC from which you’re establishing the connection has an IP address that is in the same range as the iServer’s IP address.

For example, you can assign your PC an IP address of **192.168.1.x**, where x is any number from 1 to 254.

Your PC’s IP address cannot be the same as the iServer’s IP address.

You also need to make sure that your PC’s subnet mask is **255.255.255.0**.

This is a good way to access the iServer over the network and make any configuration changes needed.

Changing your PC’s IP address is **temporary** and it’s only for the purpose of accessing the iServer for initial configurations like assigning a new IP address, subnet mask, etc.

Once the iServer is configured you can put your PC back to its original IP settings.

If 192.168.1.200 is already in use on your network, connect the iServer directly to your computer using a CAT5 Ethernet cable (either straight or cross-over cable will be detected by the iServer) and proceed as described below.
4.1.3 Direct Connection (Method 3) (continued)

After connecting the iServer to computer, power it on. LINK/ACT LED should be SOLID green.

Figure 4.2 Connecting Computer Directly to iServer

1) Click on your Windows “Start” menu and select “Control Panel” from the list options.

Double click on the “Network Connections” icon

Figure 4.3 Network Connections

2) You now have “Network Connections” window opened.

The “Local Area Connection” icon has all the settings for your ethernet connection.

Double click on this icon.

Figure 4.4 Local Area Connection
4.1.3 Direct Connection (Method 3) (continued)

3) Click on “Properties” button

Select “Internet Protocol (TCP/IP)” and click on “Properties” button

Fill out the fields for the IP address 192.168.1.100 and Subnet mask 255.255.255.0 as indicated below. Press OK and also on all the other remaining windows.

Figure 4.5 Changing TCP/IP Properties on Your Computer

4) Now you may need to reboot your computer.

5) Once your PC is back up, open your browser and type the iServer’s default IP address of 192.168.1.200 in the “Address” window of your browser and press the Enter key.

You will soon be inside the Welcome page (see Figure 4.6) of the iServers WEB server and from there you can access all the menus.

Figure 4.6 iServer Welcome Page
4.1.3 Direct Connection (Method 3) (continued)

To verify a good connection to the iServer, from a DOS prompt on your computer type "ping 192.168.1.200" and press Enter.

You should get a reply as shown in Figure 4.7.

If you don’t receive a reply it means that you do not have a network connection between your PC and the iServer.

Check your IP address, subnet mask, and gateway address.

![Figure 4.7 Pinging the iServer from MS-DOS Prompt](image-url)

```
Pinging 192.168.1.200 with 32 bytes of data:

Reply from 192.168.1.200: bytes=32 time=15ms TTL=64
Reply from 192.168.1.200: bytes=32 time=8ms TTL=64
Reply from 192.168.1.200: bytes=32 time=8ms TTL=64
Reply from 192.168.1.200: bytes=32 time=8ms TTL=64

Pinging statistics for 192.168.1.200:
  Packets: Sent=4, Received=4, Lost=0 (0% loss)

Approximate round trip times in milli-seconds:
  Minimum=8ms, Maximum=15ms, Average=9ms
```
4.1.4 iConnect Software (Method 4)

The iServer can be assigned an IP Address by using the iConnect software.

a) Download the iConnect software from the website listed on the cover of this manual (software section).
b) Install iConnect software on a networked PC. This software is compatible with Windows 95, 98, NT, 2000, and XP.
c) Use iConnect to assign an IP address to the iServer and access its web pages for configuration.

You can also use any standard web browser to access the iServer’s web pages. Consult with your IT department for obtaining an IP address.

Figure 4.8 Assigning an IP Address using iConnect

1) Place the IP address in this box.
2) Take the MAC address from the label attached to the bottom of the iServer and place it in this box.
3) Click here to send the above IP address to the iServer.
4) After the IP address is assigned to the iServer, click here to access its web pages.
5) Click here to Ping the iServer whose IP address is shown in the IP address box.
6) Click here to find all the iServer’s on your network.
7) The IP addresses for the iServer’s found by the iConnect will be listed here.
8) These fields indicate the IP address and the subnet mask of the PC on which the iConnect is running.
4.1.4 iConnect Software (Method 4) (continued)

d) To access the iServer for Configuration:
   Click on the “View Webpage” button, you will access the iServer’s welcome page.

To take advantage of the iServer’s full capability use any standard web browser to access the iServer’s web pages as described in Section 4.2.

![Figure 4.9 Accessing the iServer’s using iConnect](image_url)
4.2 Access and Configuration Using a Web Browser

- Start your web browser.
- In the URL field, type \texttt{http://192.168.1.200} (iServer’s default IP address).
- The Welcome Page, will be displayed.

![iServer Welcome Page](image)

**Figure 4.10 iServer Welcome Page**

In order to access the iServer’s web pages, users may be prompted for a password, as shown below.

4.3 LOGIN and ADMINISTRATOR Passwords

There are 2 different access levels:

1. LOGIN Password is required to access the iServer’s Readings, Chart, and Web Link pages unless it’s disabled. The default password is 12345678.

2. ADMINISTRATOR Password is required to access the iServer’s Setup menu unless it’s disabled. The default password is 00000000.

Refer to Section 4.4.5 for Password setup.
4.4 Setup
Clicking the Setup button on the Welcome page (see Figure 4.10) will provide access to the Menu Panel (see Figure 4.12).
Using this Panel you can configure the iServer entirely.

4.4.1 Overview
Once the Administrator password is entered, the Overview page will appear which provides a summary of important parameters within the iServer. All the fields are read-only.

![Figure 4.12 Overview]

**Overview**

<table>
<thead>
<tr>
<th>Model</th>
<th>iSD-TH</th>
</tr>
</thead>
<tbody>
<tr>
<td>Firmware Version</td>
<td>x.x</td>
</tr>
<tr>
<td>DHCP</td>
<td>Disabled</td>
</tr>
<tr>
<td>MAC Address</td>
<td>00:03:34:00:b8:70</td>
</tr>
<tr>
<td>IP Address</td>
<td>192.168.1.200</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>255.255.255.0</td>
</tr>
<tr>
<td>Gateway Address</td>
<td>0.0.0.0</td>
</tr>
<tr>
<td>Hostname</td>
<td>isdb870</td>
</tr>
<tr>
<td>Ethernet Port</td>
<td>Auto</td>
</tr>
<tr>
<td>Web Server Port</td>
<td>80</td>
</tr>
<tr>
<td>Recording</td>
<td>OFF</td>
</tr>
<tr>
<td>Recording</td>
<td>1 day, 00:00:00 hh:mm:ss</td>
</tr>
</tbody>
</table>

**Menu Bar**

- Readings
- Chart
- Web Link
- Setup

**Menu Panel**

- Network
- Configuration
- Management
- Security
- Recording
- System
- Diagnostics
- Log Out

**Overview Panel**

- Model: iSD-TH
- Firmware Version: x.x
- DHCP: Disabled
- MAC Address: 00:03:34:00:b8:70
- IP Address: 192.168.1.200
- Subnet Mask: 255.255.255.0
- Gateway Address: 0.0.0.0
- Hostname: isdb870
- Ethernet Port: Auto
- Web Server Port: 80
- Recording: OFF
- Uptime: 1 day, 00:00:00 hh:mm:ss
4.4.2 Network
This menu provides network configurations including IP parameters and Ethernet interface options. Fields are described below.

4.4.2.1 IP Configuration

**Figure 4.13 Network: IP Configuration**

**DHCP** – If the box is checked the iServer will dynamically request an IP address, a subnet mask, a gateway address, and a DNS address from the DHCP server. By default the DHCP option is *disabled*. For more information about DHCP, see Section 3.3.

DHCP can be enabled by pressing and holding the two front buttons ºC/ºF and TIME/IP during power-on (refer to Section 2.3).

**MAC Address** – This indicates the hardware address of the iServer and it is non-configurable. For more information about MAC Address, see Section 3.2.

**IP Address** – This indicates the IP address of the iServer. The iServer’s default IP address is 192.168.1.200. When DHCP is enabled this field will be dimmed. Consult with your IT department for obtaining an IP address.

**Subnet Mask** – It’s a 32-bit number that is used to determine which part of the IP address is the network portion and which part is the host portion. When DHCP is enabled this field will be dimmed. The iServer’s default Subnet Mask is 255.255.255.0. Consult with your IT department for obtaining a subnet mask.
4.4.2.1 IP Configuration (continued)

Gateway Address – This points to the router that forwards traffic to a destination address outside of the subnet on which the iServer resides. This is the IP address of the router which functions as a gateway. When DHCP is enabled this field will be dimmed. The iServer’s default Gateway address is 0.0.0.0. Consult with your IT department for obtaining a gateway address.

DNS Address – In order to use the hostname to access the iServer, the DNS server on your network must be configured, refer to Section 3.4. iServer plays the role of a DNS client, in the sense that the iServer will actively query the DNS server for the IP address associated with a particular domain name. When DHCP is enabled this field will be dimmed. The iServer’s default DNS address is 0.0.0.0. Consult with your IT department for obtaining a DNS address.

Host Name – If DHCP is enabled, the iServer will send this name to the DHCP server. This name is used so that the iServer can be accessed based on a specific name instead of an IP address. For example, instead of using http://192.168.1.200 (IP address), you would use http://isdb870 or any name up to sixteen (16) alphanumeric characters. The default Host Name for an iServer is "isd" followed by the last four digits of the MAC address of that particular iServer.

Note: On Windows servers where the DHCP and DNS are separate functions it’s very important to configure the DHCP server to communicate with the DNS in order for the iServer’s Host Name to correctly respond. If you cannot access the iServer using its Host Name, please contact your network administrator to make sure the DHCP and DNS servers are linked together.

Protocol – It’s the network protocol the iServer communicates with the Ethernet Network. Options are TCP and UDP. The default is TCP.

Local Port – The default port is 2000. Refer to Section 3.6.

Web Server Port – The default port is 80. This is the primary port number for the HTTP protocol used for communication between internet browsers and web sites/web servers. Web servers open this port then listen for incoming connections from web browsers. Similarly, when a web browser is given an IP address (like the iServer’s IP address), it assumes that the iServer’s web server is listening for connections on port 80. If this port is changed to anything but 80 then on the browser the new port number must be indicated with a colon (:) after the IP address. For example, if the Web Server Port is changed to 500, you will then need to type http://192.168.1.200:500 on the browser to access the iServer’s web server.

Note: One of the applications where the Web Server Port number may need to change is when users want to access the iServer’s web server from outside the local area network (i.e. Internet). By setting up “Port Forwarding” inside a router that is the gateway to that local area network this task can be accomplished. “Port Forwarding” technique uses the Web Server Port number to forward the Internet connection to the iServer on the LAN.

Web Link Title – This is a text field that appears on the button on the iServer’s Web Link Page, refer to Section 4.7. This can describe the Web Link Address assigned below.

Web Link Address – This provides a link to any TCP/IP node on the network or any Web link on the Internet. Examples would be www.123abc.com or if you have a device with an embedded Web server (just like the iServer) once you enter its IP address in this field and click on the Web Link button on the iServer’s Welcome page you’ll be able to access your device using the same browser interface.
4.4.2.2 Ethernet Port

**Auto-Negotiation** – It is the link, in terms of speed and duplex, between the iServer and another Ethernet device like an Ethernet switch.

If Auto-Negotiation box is checked, the iServer will auto-negotiate the speed and duplex with the attached Ethernet device. If any of the other options are selected, the speed and duplex will be fixed.

It’s important to have the same Ethernet port configuration on the iServer and the attached Ethernet device. If iServer cannot auto-negotiate with the attached Ethernet node it will default to 10 Mbps and Half-Duplex. Once Auto-Negotiation is checked, other fields under this category will be dimmed. By default the Auto-Negotiation is **checked**.

If the iServer detects the link to be 100 Mbps the 100 BASE-T LED will be solid green.

4.4.3 Configuration

This menu provides configurations for the real-time clock, server parameters, sensors, and alarm relays settings. Fields are described below.

4.4.3.1 Date and Time

**Current Date** – This field indicates the iServer’s real time clock date. The format is `yyyy/mm/dd`. When there is no date defined, the iServer will be defaulted to `2099/01/01` and be shown in red to alert you that it has not yet been set.

**Current Time** – This field indicates the iServer’s real time clock time. The format is military time (24-hour) and it is entered as `hh:mm:ss`.

**Change Date and Time** – By clicking on this option the real data and time can be entered.
4.4.3.1 Data and Time (continued)

Once the AC adaptor is disconnected from the iServer and there is no battery back-up, the iServer will lose its date and time settings.

Once the iServer is rebooted from any web page, the iServer will lose its date and time settings whether or not the back-up battery is installed.

If the iServer is setup to get it’s time from a Network Time Server, then the time will be re-assigned after the reboot.

**Network Time Server** – If there is a time server on the network or the Internet, the iServer will get the real date and time once the Network Time Server’s IP address is provided. Default is **unchecked**.

**NTS Address** – The field to enter the Network Time Server’s IP address.

The U.S. National Institute of Standards and Technology (NIST) publishes a list of time servers on the Internet used by the NIST Internet Time Service (ITS). The list includes each server’s name, IP address, and location in the United States. As of the publication date of this manual, links to the list can be found at [http://tf.nist.gov](http://tf.nist.gov).

**Time Zone** – If Network Time Server option is checked, the correct time zone must be selected for the correct time display.
4.4.3.2 Server

Figure 4.16 Configuration Menu: Server

**Server Type** – Options are *Command* and *Continuous*.

If *Command* is selected the iServer will respond to commands sent from a network host (for the list of commands refer to Section 4.9.1).

If *Continuous* is selected the iServer will send temperature, humidity, and dewpoint values once every time amount selected in the Interval box.

The *Command* and *Continuous* modes operate when a network host opens a TCP connection to the iServer’s IP address with port 2000.

In UDP *Command* mode, iServer will respond back with a UDP packet (to the _ address and port) if a host application sends a UDP command to iServer’s IP address with port 2000.

In UDP *Continuous* mode, iServer starts sending continuous data if a host application sends a trigger or UDP packet to iServer’s IP address with port 2000.

**Interval** – This is the time interval (in seconds) between each data transmission when the iServer is in *Continuous* mode. The default value is set to 5 seconds and the minimum is 2 seconds.

**Time Stamp** – If checked, the iServer will stamp the data with date and time before sending it out to a network host. This will apply to Command and Continuous modes. Default is unchecked.

**Disconnect After Data Sent** – If checked, once the iServer responds back with data, the iServer will close the TCP connection that had been made from the network host.

This feature should be used if data acquisition software expects data to be ended by closing TCP connection from the client.
4.4.3.3 Sensors
This page is where the Sensor Parameters are defined. Reading 1 is for Temperature, Reading 2 is for Humidity, and Reading 3 is for Dewpoint.

Figure 4.17 Configuration Menu: Sensors

Description – This can be a name for the sensor or where the sensor is located. This field is text only and can have up to 16 alphanumeric characters. This description will appear wherever Reading 1, 2 or 3 is displayed on the web server.

Unit – This is the unit of measurement for temperature. It can be either C for Celsius or F for Fahrenheit.

Once the unit is selected, either C or F, it will be a global change throughout the web server, as well as on the LCD display. If you use the front C/F buttons to change the unit of temperature it will have no affect on the web pages.

Display – If checked the variable (i.e. Temperature1) will be displayed on the Readings and Chart applets as well as data transmission in Continuous mode (see Server Type Section 4.4.3.2). The default is checked.
4.4.3.3 Sensors (continued)

**End Character** – The iServer can attach a character (in Hex) to the end of temperature data packet. This will apply to either Continuous or Command mode. If 00 is entered there will be no character attached. The default is 0D (Hex representation of <CR>).

**Data Format** – This indicates the format of the temperature reading being displayed on a network host when Continuous transmission is used (see Server Type Section 4.4.3.2).

**Adjust by** – If it’s determined that the reading is slightly off this field can be used to adjust the reading. The options are Offset and Scale & Offset.

Using the Offset method you can manually assign a numerical value to adjust the reading. For example if the actual reading is 55 where it should be 54 you can enter -1 in the Offset field.

The Scale & Offset method uses two points to adjust the reading within the entire temperature range. For example, if at the lower point the actual reading is 10 where it should be 12 and at the higher point the actual reading is 200 where it should 195, here is how the numbers are entered.

<table>
<thead>
<tr>
<th>Reading Low</th>
<th>Ref. Low</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.0</td>
<td>12.0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Reading High</th>
<th>Ref. High</th>
</tr>
</thead>
<tbody>
<tr>
<td>200.0</td>
<td>195.0</td>
</tr>
</tbody>
</table>

The adjusting numbers can be positive or negative with one decimal point.

*Note:* The adjusting values must be assigned after the unit of temperature (C or F) is selected. If the unit of temperature is changed, you must re-adjust the values for a correct result.

**Sampling Rate** – This determines the rate in which the iServer polls the probe for temperature and humidity values.

The options are 1, 10, and 60 seconds. The default is set for 10 seconds.

*Note:* The higher the sampling rate, the more accurate data is transmitted by the probe.
4.4.3.4 Contact Closure

**Figure 4.18 Configuration Menu: Contact Closures**

**Contact 1 & 2** – This configures the first and second Contact Closures on the iServer. For wiring and pin-outs see Section 2.6. The options for Contact 1 & 2 are *Disable*, *Normally Open*, and *Normally Close*. Default is *Disable*.

*Normally Open* and *Normally Close* are the initial states of the Contact Closure. For example, if it’s set for *Normally Open*, the iServer will display NORMAL status as long as the contact is open. Once the contact is closed the iServer will change the status to ACTIVE.

If *Disable* option is selected the Contact Closures will be inoperable.

**Description** – This is a text-only field and can take up to 16 alphanumeric characters. This can be the name of a device connected to the Contact (i.e. Alarm) or the location. This name is displayed on the Readings webpage and responded to Command and Continuous mode connections. Defaults are *Contact In1* and *Contact In2*.

**End Character** – This means that the iServer will send a character (in Hex) after sending the state of the Contact Closure in Continuous or Command mode. Default is `0D` (Hex representation of `<CR>`).

**Display** – If checked the status of Contacts will be displayed on the Readings webpage and responded to Command and Continuous mode connections. Default is *unchecked*.

**Output** – The options are *Active High* and *Active Low*. The Output will be High or Low if the Contact 1 or Contact 2 status is changed. Default is *Active Low*. 
4.4.3.4 Contact Closure (continued)

**End Character** – This means that the iServer will send a character (in Hex) after sending the state of the Output in Continuous or Command mode. Default is 0D (Hex representation of <CR>).

**Type** – The options are *Unlatch* and *Latch*. Default is *Unlatch*.

If it's set to *Unlatch*, once the Contact is back to NORMAL the Output will automatically change to its original state.

If it’s set to *Latch*, once the Contact is back to NORMAL the Output will remain unchanged until the user clicks on the **Clear Latch** button.

**Display** – If checked the status of the Output will be displayed on the Readings webpage and responded to Command and Continuous mode connections. Default is *unchecked*.

**Record contact events on the flash memory** – If checked the Output status with stamped date and time will be recorded into an ASCII file on the flash memory card. By clicking the Retrieve button the file will be open. Default is *unchecked*.

4.4.3.5 Alarm Relays

This section would allow the two relays on the iServer to be configured as needed. For physical connections and pin-outs refer to **Section 2.6**.

**Figure 4.19 Configuration Menu: Alarm Relays**

**Relay 1 and Relay 2** – This configures the first and second relays on the iServer. The options for each are *temperature*, *humidity*, and *dew point*.

This means that both Relays can be set for *temperature* or both Relays can be set for *humidity*, or one can be set for *humidity* and one for *temperature*.
4.4.3.5  Alarm Relays (continued)

Description – This is a text field for naming the device connected to the relay or it could be the location where the device is installed. This field can take up to 16 alphanumeric characters. This name will be displayed anywhere on the web pages associated with alarm relays; for example the Readings applet.

Defaults are Alarm Relay1 and Alarm Relay2.

Status – The options are Disable, Low, High, and Low or High. The default is Disable.

If Low is selected Set Point Low must be given a value and once the sensor reading falls below that value the relay will change status.

If High is selected Set Point High must be given a value and once the sensor reading rises above that value the relay will change status.

If Low or High is selected Set Point Low and High must be given values and relay status will change once the sensor reading is outside that range.

If Disable is selected relays will be deactivated.

Note  ^  Alarm status with the associated set point will be shown on the chart applet as well.

Type – The options are Unlatch and Latch. The default is Unlatch.

If Unlatch is selected and the relay is activated, once the sensor reading goes back within the Set Point range, the alarm will be deactivated automatically.

If Latch is selected, once the sensor reading goes back within the Set Point range, the relay will remain active until the user clears it by clicking on the Clear Latch button.

Set Point High – This is the field for the upper Set Point.

Set Point Low – This is the field for the lower Set Point.

End Character – This is the character (in Hex) that the Server will send along with the alarm status.

This applies to either Continuous or Command mode described on the Server page, under the Configuration menu (Section 4.4.3.2).

The default is 0D meaning a Carriage Return character will be sent after the value.

Display – This would indicate whether to display the status of the alarm relays on the Readings applet as well as the TCP Command and Continuous modes, and any other related fields.

The default is unchecked.

Record all alarm events on the flash memory – If checked, all the alarm events with stamped date and time will be recorded on the flash memory card.

By pressing the Retrieve button the ASCII log file will be opened.

The default is unchecked.

Note  ^  Using the web server, the log file can be retrieved if the file size is 32 KB or smaller. For a larger file size you must use a flash card reader to open the log file. Refer to Section 4.10.
4.4.4 Management

This page provides the iServer’s email, SNMP and alarm settings. SNMP (Simple Network Management Protocol) is the protocol used by network management systems to communicate with network devices that respond to SNMP connections for the purpose of problem detections and corrections.

If SNMP and/or SMTP features are desired, please make sure iServer’s network setting as well as SNMP trap server and SMTP mail server are setup properly. Failure to do so may cause iServer to be unresponsive while waiting for these servers to reply back. Fields are described below.

4.4.4.1 Setup

**Simple Network Management Protocol**

**SNMP Response Enabled** – If this option is checked the iServer will respond to network nodes broadcasting SNMP requests. The default is *unchecked*.

Make sure your network is setup properly (gateway, etc) before using SNMP feature

**SNMP Community** – Every SNMP communication takes place using a community string. The default is *Public*.

**Contact** – This text field specifies the contact person for this node, together with information on how to contact this person. This field takes up to 16 alphanumeric characters.

**Location** – This text field specifies the location of the iServer. For example it can be “control station”, which is the place where the iServer is located. This field takes up to 16 alphanumeric characters.

**SNMP Trap Server** – This field contains the IP address of the SNMP trap server located somewhere on the network. The trap server listens for SNMP traps coming from the iServer when there is an alarm condition (refer to Alarms Section 4.4.4.2 under the Management page).
4.4.4.1 Setup (continued)
Simple Mail Transfer Protocol

SMTP Server – This field specifies the IP Address of the SMTP server.

1) You must have an email server (SMTP server) on your network in order to
receive emails generated by the iServer.
2) iServer does not support SMTP server authentication.

SMTP Server Port – This specifies the TCP port used by the SMTP Server. The default is 25.

From – This field specifies the name of the person who sends the email. It can also be
an email address.

To – This field specifies the email address of the recipient. This field can take up to 200
alphanumeric characters; limited to 4 addresses of 50 characters each. Each address
should be separated by a comma, without spaces. Ex: aaa@bbb.com,ccc@ddd.com

You can create a “distribution group address” if you need to have more email
addresses.

Subject – This field specifies the subject of the email. Emails for all the alarms will have
this common subject line. Example of a subject can be “Alarm from iServer”.

Reminder Interval – This field sets a reminder interval for email and/or trap to be sent
again. The allowed minimum value is 1 minute. If it’s set to 0 the iServer will not send a
reminder email. The default is 60 minutes.

Power Reset alarm is only sent once, regardless of reminder interval.

Transmission Delay – Once the iServer alarm condition is met, this is the amount of
time the alarm condition is met before iServer sends any email or trap. If it’s set to 0,
email and/or trap will be sent immediately. The default is 1 minute.

4.4.4.1.1 Sending Text Messages to a Cell Phone

In the SMTP To field, you can use the following format to have the iServer send a text
message to your cell phone. Since most cell phones are capable of receiving text
messages you just need to find the correct email format for your cell phone provider.

T-Mobile phone_number@tmomail.net
Virgin Mobile phone_number@vmobl.com
AT&T phone_number@txt.att.net
Sprint phone_number@messaging.sprintpcs.com
Verizon phone_number@vtext.com
Nextel phone_number@messaging.nextel.com

“phone_number” is your 10 digit cell phone number.
4.4.4.2 Alarms

This includes events or conditions. Once a condition is met the iServer will send an email or/and an SNMP trap if either one or both are checked. Fields are described below.

Multiple alarm events can be checked and for each event an email and/or a trap will be sent.

**Temperature** – The options are Low, High, and Low or High.

If Low is selected the Low field must be given a value (lower than that value is an alarm condition).

If High is selected the High field must be given a value (higher than that value is an alarm condition).

If Low or High is selected the Low and High fields must be given values (outside the band is an alarm condition).

**Humidity** – The same as Temperature defined above.

**Dew Point** – The same as Temperature defined above.

There is text box next to each event. The text content will be the body of the email.

**Power Reset** – This refers to the iServer being powered off and back on (power reset). If the option is checked the iServer will automatically send one email or/and an SNMP trap after rebooting, regardless of reminder interval.

**Probe Disconnected** – If the probe attached to the iServer is disconnected that is considered as an alarm condition.
4.4.4.2 Alarms (continued)

**Recording Stopped** – If the iServer is recording, once the recording is stopped (no matter what the cause was) an email or/and a trap will be sent.

**SD Card 10% Memory Left** – An alarm will be triggered if 10% or less memory left on the flash card.

**Low Battery** – If the 9V battery lowers to about 7V, the iServer will prompt an alarm.

**Relay 1 Activated** – If relay 1 is activated the iServer will prompt an alarm. See Alarm Relays section under the Configuration page (**Section 4.4.3.5**).

**Relay 2 Activated** – If relay 2 is activated the iServer will prompt an alarm. See Alarm Relays section under the Configuration page (**Section 4.4.3.5**).

**Contact 1 Activated** – If contact 1 is activated the iServer will prompt an alarm. See Contact Closures section under the Configuration page (**Section 4.4.3.4**).

**Contact 2 Activated** – If contact 2 is activated the iServer will prompt an alarm. See Contact Closures section under the Configuration page (**Section 4.4.3.4**).

### 4.4.5 Security

This page provides security and access settings for the iServer. Fields are described below.

![Security Menu](image)

**Figure 4.22 Security Menu**
4.4.5 Security (continued)

**Login Password** – To access Readings, Chart, and Web Link menus this password is required. The password length can be up to 16 alphanumeric case-sensitive characters. To change the password click on *Change*.

Empty box means no password is required. The default Login Password is 12345678.

**Administrator Password** – To access Setup menu this password is required. The password length can be up to 16 alphanumeric case-sensitive characters. To change the password click on *Change*.

Empty box means no password is required. The default Administrator Password is 00000000.

This password will also be prompted when Telnet connection to port 2002 is made. Port 2002 is the Telnet console port that allows users to configure some of the parameters that can be configured through the web server.

**Local Port Password** – To access the iServer (via TCP or UDP socket connection to port 2000) this password is required. The maximum length can be up to 16 alphanumeric case-sensitive characters.

Empty box means no password is required. The default is *none*.

**Telnet Console Access** – If it is unchecked, Telnet console connection to port 2002 will be blocked. The iServer must be rebooted for the change to take place. The default is *checked*.

**Web Server Access** – If it is unchecked, the iServer’s Web server will not be accessed. The iServer must be rebooted for the change to take place. The default is *checked*.

When the Web Server Access is not enabled, the iServer needs to be configured using Telnet console.

If someone needs to access the Web Server again, use the Telnet console to enable it.

**Secured Readings and Charts** – If it is checked the Login password will be required to display Readings and Chart applets. The default is *checked*.

**IP Exclusivity** – This table contains the IP addresses that are allowed to communicate with the iServer over TCP or UDP connection. This means if the table is empty connections from all IP nodes are allowed to the iServer. If enabled, all packets from IP addresses not on this list are ignored and thrown away.
4.4.6 Recording
This section includes all the parameters and settings for data recording, SD flash card and recording status, data retrieval, and formatting the SD card. Fields are described below.

4.4.6.1 Start Recording

![Recording Menu: Start Recording](http://192.168.1.200)

**Interval** – This is the time interval between each data. It can be between 1 to 3600 seconds.

**Title** – This is the header for each recorded data file on the SD flash card.

**Quick Start Recording** – If this button is clicked recording will start immediately. Make sure your Current Date and Time are correct.

**Type** – The options are *Wrap* and *Non-Wrap*.

If *Wrap* is selected once the SD flash card is full the iServer will delete the old data stored on the card in order to record the new data. Each time a new recording takes place an old record will be deleted.

If *Non-Wrap* is selected the iServer will stop recording once the SD flash card is full.
4.4.6.1 Start Recording (continued)

**Category** – The options are *Continuous* and *Scheduled*.

In *Continuous* recording Start Date and Start Time fields are required. If there is not an End Date and End Time, the recording will continue non-stop.

In *Scheduled* recording, any of the days can be selected and the recording will take place only on those days. Here are some important notes about the Scheduled recording:

- The *Start Date*, *Start Time*, and *Stop Time* must be defined. The *Stop Date* does not apply to Scheduled recording. This means that the Scheduled recording will never stop until the user decides to stop it.
- If the *Start Date* is one of the selected days recording will start on that day.
- If the *Start Date* is not one of the selected days recording will start on the next 1st selected day.
- The *Start Time* and the *Stop Time* apply to every single day that is selected.
- The *Start Time* is the time that recording will start on those selected days.
- The *Stop Time* is the time that recording will stop on those selected days.
- The *Start Time* must be earlier (at least 20 seconds) than the stop time.
- Let's say today we're configuring the unit for Scheduled recording. If the *Start Time* is earlier than the Current Time (real time clock) and today is one of the selected days, the recording will start immediately.
- Scheduled recording is suitable for users who want to start and stop recording at certain times on certain days. Users who want to have continuous recording three days a week, for instance, this feature can also be used. Just make sure to select start and stop times that would link the three days together.

  For example, we need to have 3 days (72 hrs) a week continuous recording (Monday, Tuesday, and Wednesday) with recording Interval of 1 minute. The *Start Time* should be 00:00:00 and the *Stop Time* should be 23:59:00. This will connect all 3 days together and it will run on weekly bases.

**Start Date** – This is the date on which the data recording must start.

**Start Time** – This is the time that the recording will start. It’s based on a 24-hour format. The *Start Time* must be at least twenty seconds after the Current Time (real time).

**Stop Date** – This is the date on which the data recording will stop. *Stop Date* does not apply to Scheduled recording.

**Stop Time** – This is the time that the recording will stop. It’s based on a 24-hour format.

---

**Note:** A failure on the Ethernet network will not interrupt data recording.
4.4.6.2 Status
This page describes the Recording and SD flash card status. All the fields on this page are read-only.

![Figure 4.24 Recording Menu: Status](Image)
4.4.6.3 Data Retrieval

This page can be used to retrieve the recorded data from the SD flash card and save it into an ASCII file.

Using the Retrieve EndDate field select the date (year, month, and day) that is the end date for the retrieved data.

Then use Retrieve Period field to identify the duration of the retrieved data; selections are: 1 Day, 1 Week, 1 Month and 1 Year.

Note The year, month and day dates are taken from your computer.

Now, you can press on the Start Data Retrieval button to log the data into a file.

The file is a text document with extension .data. It can be opened in Excel or Notepad or any software package that can read text files.

The fields are separated by a semi-colon (;) see Figure Figure 4.41 for a sample text file.

Refer to Section 4.10.1 for steps that may help you to open the data file in an ASCII or Excel application.

The data recorded on the SD card can be read on a PC or MAC using a USB or any standard card reader. The file format is text and is easily imported to spread sheets and other programs. For details see Section 4.10.
4.4.6.4 Format SD Card
Clicking on Format SD Card button will start formatting the flash card inside the iServer. Formatting the SD card will erase all data on the card. Allow up to 2 minutes for format to be completed which then it will display "SD Card Formatted".

![Format SD Card]

**Figure 4.26 Recording Menu: Format SD Card**

4.4.7 System
This menu provides various options to reboot, restore defaults, upgrade firmware and download/upload configuration for the iServer. Fields are described below.

4.4.7.1 Reboot

![Reboot]

**Figure 4.27 System: Reboot**

Reboot – This option resets the power on the iServer.
If the iServer is recording data the reboot option will stop the recording.
It will also set the real date/time back to default unless the Network Time Server option from Configuration page, is enabled.
4.4.7.2 Defaults
Clicking on this button will put the iServer back to its default settings.

![Figure 4.28 System: Defaults](image)

4.4.7.3 Upgrade

**Upgrade** – This option loads a new firmware into the iServer over the network. The firmware is a binary file with `.bin` extension. This file must be kept on the same PC from which the iServer is accessed.

Once the firmware upload is completed the iServer will power reset itself. This typically takes about 30 seconds.

When doing firmware upgrade on the iServer, there should be NO other ongoing or new Web server (HTTP) connections made to the device; otherwise, the iServer will not upgrade the firmware. You can do either of the following to prevent this from happening:

1. Connect the iServer directly to the PC using a straight or crossed Ethernet cable. This will also help to have a faster firmware upload.

2. From the “Network” menu, change the Web Server Port, for example, to 500 (default is 80), save the change, and reset the power on your iServer. The next time you will access the iServer’s Web server, you must type `http://192.168.1.200:500` where `192.168.1.200` is the IP address of the iServer and `500` is the new Web server port (HTTP port).

Either one of the above options will make you the only user on that iServer.
4.4.7.3 Upgrade (continued)

After you have successfully upgraded your device, you can verify the firmware version number on the “Overview” page (see Section 4.4.1).

It’s recommended to set the iServer to default settings after the firmware is upgraded. See above Section 4.4.7.2 on how to set the iServer to default settings.

Applying default settings will change the iServer’s settings to factory defaults. If those settings are important to you and you do not want to reconfigure the iServer, you will need to do the following steps.

From the “System” menu:

1) “Download” the iServer’s configuration settings, Section 4.4.7.4.
2) “Upgraded” the iServer with the new firmware, Section 4.4.7.3.
3) Set the iServer to “Default” settings. The iServer’s IP address is now 192.168.1.200.
4) “Upload” the same configuration you obtained from step 1 onto the iServer, Section 4.4.7.5.

4.4.7.4 Download Configuration

Clicking on this button will download the configuration file that contains all the settings stored in the iServer and use it as a reference.

![Figure 4.30 System: Download Configuration](image)
4.4.7.5 Upload Configuration

**Figure 4.31 System: Upload Configuration**

**Upload Configuration** – Using this option to upload the configuration file into the iServer. It is recommended to *download* and store a working copy of this configuration file in case the device is configured improperly.

**Note** You can set the iServer to its *default* settings and *upload* the configuration file back into the iServer.

4.4.8 Diagnostics

This page provides the number of Ethernet packets received or transmitted. Pressing the Reset Counter button will set the counts to zero.

**Figure 4.32 Diagnostics**

4.4.9 Log Out

Once you click on Log Out, you will be logged out, and taken back to the Welcome page.
4.5 Readings
This page displays temperature, humidity, dew point, and the status of the alarm relays and recording.
It can be displayed either as an HTML page or a Java applet.

4.5.1 HTML

![Readings Chart](http://192.168.1.200)

**Temperature** 23.0 C  
**Humidity** 47.3%  
**Dewpoint** 11.0 C  
**Contact1** NORMAL  
**Contact2** ACTIVE  
**Output** ACTIVE LOW  
**Recording** ON

Refresh – Adding a time value in seconds will automatically update the HTML page with fresh readings.
4.5.2 Java

If Java option is chosen installation of Java Runtime is required (refer to Appendix G).

Data Logging – This option will require the Java Policy file to be setup. Press on Help[?] for details.

An alternate way to set up the Java Policy can be found in Appendix G.

Once the Java Policy file is completed, click on Data Logging button to log the data displayed on this page into a file. The file is in comma separated values (.csv) format, which can be opened in Excel or as ASCII. The fields are separated by a comma (,).

When the button is ACTIVE it means that the data is currently being logged into a file. The value in seconds in the Refresh box determines how often the data is being logged. The default is 2 seconds.

If you want to access the “Chart” and/or the “Readings” applet from outside your local network on which the iServer is connected, you must allow ports 1001 (Readings) and 2003 (Chart) on your Router.

If a blank screen appears without any “java application running” or image of a “Java logo”, please verify you have the latest Java Runtime Environment installed and configured according to the instructions (refer to Appendix G). If you do not have Java Runtime Environment installed, you may download it from our website (in the software section) or contact the Customer Service Department nearest you.

“Java and the Java Coffee Cup Logo are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and other countries.”

| Temperature | 23.0 C |
| Humidity    | 47.3% |
| Dewpoint    | 11.0 C |
| Contact1    | NORMAL |
| Contact2    | ACTIVE |
| Output      | ACTIVE LOW |
| Recording   | ON |

Figure 4.34 Readings: Java
4.6 Chart
This page charts the temperature, humidity, and dew point in real-time across the full span (-40 to 124°C, and 0 to 100% RH) or within any narrow range (such as 20 to 30°C). The time-base can display one minute, one hour, one day, one week, one month or one year.

Figure 4.35 Adjustable Chart

If a blank screen appears without any “java application running” or image of a “Java logo”, please verify you have the latest Java Runtime Environment installed and configured according to the instructions (refer to Appendix G). If you do not have Java Runtime Environment, you may download it from our website (in the software section) or contact the Customer Service Department nearest you.

High / Low – If Alarm Relays are enabled (in the Configuration menu), the set point values for High and Low alarms will be listed and graphed on the chart.

Max. / Min. – This shows the maximum and minimum values for each variable for the time indicated on the Y-axis.
4.6 Chart (continued)

Data Source – The options are Live and Recorded.

If Live is selected the real-time data will be charted for the time indicated on the X-axis.
If Recorded is selected the stored data on the SD card will be charted for the time indicated on the X-axis.

Alarm Relay Set Points – This option will hide or chart (normal) the set point values. The bold option will thicken the displayed set point lines.

Note: If Alarm Relays are disabled (in the Configuration menu) the set points for High and Low alarms will not be graphed or displayed on the chart.

X-axis – This indicates the time, options includes one minute, one hour, one day, one week, one month or one year.

Y-axis – The left Y-axis is dedicated to temperature 1. Either temperature 2 or differential can be selected for the right Y-axis.

Style – This option will hide or chart (normal) the graph of the variables (temperature 1, temperature 2, and differential). The bold option will thicken the displayed graphs.

Save Chart – Save the current graph in PNG (Portable Network Graphics) format. The filename has extension .png. This option will require the Java Policy file to be setup.

Press on Help[?] for details. An alternate way to set up the Java Policy can be found in Appendix G.

Print Chart – The displayed chart will be printed once the button is clicked.

Note: If you want to access the “Chart” and/or the “Readings” applet from outside your local network on which the iServer is connected, you must allow ports 1001 (Readings) and 2003 (Chart) on your Router.

4.7 Web Link

This page is configured from the Network menu under IP configuration.

Refer to Section 4.4.2.1.

Figure 4.36 Web Link
4.8 Telnet Setup

With a telnet program, you can connect to the iServer using its IP address and TCP Port 2000. In Continuous mode (refer to Configuration:Sensors page Section 4.4.3.2), the telnet session will receive continuous data (temperature 1, temperature 2, and differential) from the iServer. In Command mode, a command can be sent to query the iServer.

Refer to Section 4.9.1 for list of commands.

4.8.1 Telnet Connection

Telnet stands for Telecommunications Network, it is a protocol that provides a way for users to connect to a node with a valid IP address anywhere on an Ethernet network or the Internet. You can open a Telnet session using a terminal emulation programs like Tera Term (downloadable from the internet), which is a free software for Windows.

You can initiate a telnet connection by typing the IP address of the iServer, and Port 2002 for logging into the iServer’s telnet consol port (see Figure 4.37). By telneting to Port 2000, you will be able to access temperature, humidity, and dew point readings.

The default password for Telnet Login is 00000000 and can be changed if desired.

![Tera Term: New Connection](image)

*Figure 4.37 Tera Term Telnet Connection Screen*

Once the connection is established you will be prompted for an Administrator Password (default is 00000000). Telnet console port (2002) allows users to configure some parameters within the iServer. Figure 4.39 shows the parameters that can be changed.

After connecting to the iServer, you can use the following commands to read, modify, and get help.

- `p` displays the current settings (Figure 4.38)
- `?` displays all the available options as well as an example on how to enter a command (Figure 4.39)
- `s` set a new configuration (see the example in Figure 4.39), sending the command `c` is required to permanently store the new settings
- `RESET` restart the iServer.
- `FACTORY` set the iServer to it’s factory default settings, the RESET command is required after the FACTORY command
- `c` permanently store the new settings
- `q` quit the telnet session
4.8.1 Telnet Connection (continued)

Figure 4.38
Telnet to Port 2002 – p command

Figure 4.39
Telnet to Port 2002 – ? command

4.9 HTTPget Program

The HTTPget software is used to send a single HTTP or TCP request to an iServer product. In contrast, the telnet or Hyperterminal programs allow a continuous connection with multiple requests to be sent to the iServer product.

Generally HTTPget is used for simply programming an IP address to the iServer or for quickly obtaining a reading of a device.

The iServer product must be configured from the configuration web page so that the "Server Type" value is set to "Command", refer to Section 4.4.3.2.
4.9.1 HTTPget using Port 2000

You can setup and read the information from the iServer by using the HTTPget program. The following program can be used to read data from the iServer by using TCP port 2000. The command string is sent to this TCP port, then the response can be read back from the same socket.

The HTTPget.exe file is used to setup and read information from the iServer. This file can be downloaded from the website listed on the cover of this manual (software section).

Notes on using HTTPget:

The HTTPget.exe program should be installed to the windows directory (usually `c:\winnt` or `c:\windows`)

1. Open up a command window (or have a DOS window)
   a) Click on start menu
   b) Click on "Run"
   c) In the dialog box that appears, type "cmd" or "command" and click on "OK" button.
   d) A command window should now appear.

2. If you now type "httpget" and press the "enter" key, the program options should be displayed.

3. Next run HTTPget with the options displayed below

   ```
   httpget -r -S "*SRTC\r" 192.168.1.200:2000
   ```

   where:
   - `-r` is a parameter needed for the command string
   - `-S` is the command as the following:

   ```
   *SRTC   Read the temperature in C, celcius
   *SRTF   Read the temperature in F, fahrenheit
   *SRH    Read humidity
   *SRD    Read the dew point in C
   *SRDF   Read the dew point in F
   *SRA1   Read alarm set points for relay 1
   *SRA2   Read alarm set points for relay 2
   *SRB    Read the temperature in C and humidity
   *SRBF   Read the temperature in F and humidity
   *SRYXS   Indicate AC or DC power and battery status
   *SRYRST  Reset Power on
   *SR_XD1  Disable alarm condition check for relay 1
   *SR_XD2  Disable alarm condition check for relay 2
   ```
4.9.1 HTTPget using Port 2000 (continued)

*SR_XC1  Reset relay 1 latch condition
*SR_XC2  Reset relay 2 latch condition
*SR_XE1  Re-enable alarm condition check for relay 1 (must be executed after *SR_XD1)
*SR_XE2  Re-enable alarm condition check for relay 2 (must be executed after *SR_XD2)
*SR_XP1  Close relay 1 for < 200 mSec
*SR_XP2  Close relay 2 for < 200 mSec
*SR_XH1  Close relay 1
*SR_XH2  Close relay 2
*SR_XL1  Open relay 1
*SR_XL2  Open relay 2
*SR_XR1  Read current state of relay 1
*SR_XR2  Read current state of relay 2
*SRT2   Status of Contact 1 (Disable, Normal, Active)
*SRH2   Status of Contact 2 (Disable, Normal, Active)
*SRD2   Status of the Output associated with the Contacts (Active High, Active Low)

\r is the carriage return termination character

192.168.1.200 is an IP address
2000 is a socket port number

Response:
076.6 (in Deg.F format)

4.10 Flash Card Reader
The data recorded on the SD card can be read on a PC or MAC with a USB or any standard card reader.
The format is a simple ".txt" text file that is easily imported in MS Excel or MS WordPad or any software package that can read text files (see Figure 4.41).
The entire recording session is saved into a file kept in the root directory.
The name of this file is S followed by the date the recording was started, so for example: S20100401.txt is April 1st, 2010.
The same recording data is also saved into daily files located in a series of month and year directories in which the recording took place (see Figure 4.40).
4.10 Flash Card Reader (continued)

Figure 4.40 Recorded Data File Directory

<table>
<thead>
<tr>
<th>Name</th>
<th>Type</th>
<th>Date Modified</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010</td>
<td>File Folder</td>
<td>4/01/2010 8:08AM</td>
</tr>
<tr>
<td>Events</td>
<td>File Folder</td>
<td>4/01/2010 8:08AM</td>
</tr>
<tr>
<td>S20100401.txt</td>
<td>Text Document</td>
<td>5/02/2010 1:08PM</td>
</tr>
</tbody>
</table>

Figure 4.41 Example of data recorded on the SD card, standard text (.txt) file format

| #2010/04/02;09:00:00;23.3C;35.6%;D6.7C; |
| #2010/04/02;09:00:10;23.3C;35.6%;D6.7C; |
| #2010/04/02;09:00:20;23.3C;35.6%;D6.7C; |
| #2010/04/02;09:00:30;23.3C;35.7%;D6.7C; |
| #2010/04/02;09:00:40;23.3C;35.7%;D6.7C; |

4.10.1 Opening .txt Data Files

1. Right-click on the data file and select Open with Wordpad. This will display the ASCII data in WordPad.
2. From the Edit menu select the Replace option to replace all the ; (semicolons) with , (commas).
3. From the File menu select Save As and save the file with an extension .csv (Comma Separated Value).
4. This .csv file can now be opened in Excel with the correct format.

Alternatively, you can do the following--

1. Open Excel. Go to File, Open, select Files of Type: Choose Text files (*.prn, *.txt, *.csv), and then select the data file you wish to open.
2. A Text Import Wizard should pop-up.
   Select Delimited type of file, then Next.
   Click on semicolon as the Delimiter type, then Next.
   The screen should show how the file is being divided into columns, click on Finish.
3. From the File menu select Save As and save the file with an extension .csv.
   The next time you open this file it will open in Excel automatically.

   You may remove the letters C or F and D from the recorded values (using the Replace option of Excel or Wordpad). This will enable you to create charts of the data.
4.11 iLog Software
This is an Excel application software that can log temperature, humidity and dewpoint from the iServer over the local network (Ethernet) or the internet.

a) Download the iLog software from the website listed in this manual.
b) Install iLog software on a networked PC. This software is compatible with Windows 95, 98, NT, 2000, XP, Windows Vista and Windows 7 (32 and 64-bit).
c) If you have Excel 2007 or higher, when installing iLog choose “Custom” installation option and on the next window check the box for “Excel 2007 Apps” and continue the installation to the end.
d) For complete information of how to use the iLog software, click on the HELP button.
e) There is a list of Error Messages in Appendix E.

Figure 4.42 iLog Software Logging Data

The Options button will let you select the product model. Choose iSD-TH from the Model Selection pull-down menu (from General tab).
iLog Software (continued)

Table 4.1  iLog Excel Applications

The iLog application actually consists of several Excel files, though most supported devices can be accessed by the main iLog program. The main program is listed as "iLog", plus a version number, under the Start Menu program links (those links available by clicking the Start button on the Windows taskbar).

In the following table, the iLog File column shows how many sensors are logged by the main iLog file. If more than 3 sensors are available, then the Alternate column shows how many sensors the device can support. Devices with more than 3 sensors will have their own Excel file. For these files, click on the model device found in the Start Menu.

<table>
<thead>
<tr>
<th>Networked Product</th>
<th>iLog File</th>
<th>Alternate</th>
</tr>
</thead>
<tbody>
<tr>
<td>iTHX-W, iTHX-2</td>
<td>3 column</td>
<td></td>
</tr>
<tr>
<td>iTHX-M, iTHX-SD</td>
<td>3 column</td>
<td></td>
</tr>
<tr>
<td>iTHX-W Dual Probe</td>
<td>1st probe / 3 column</td>
<td>6 column</td>
</tr>
<tr>
<td>iSE-TC, iSD-TC</td>
<td>3 column</td>
<td>5 column</td>
</tr>
<tr>
<td>iSE-TH, iSD-TH</td>
<td>3 column</td>
<td>5 column</td>
</tr>
<tr>
<td>IBTHX-W, IBTHX-D</td>
<td>3 column</td>
<td>4 column</td>
</tr>
<tr>
<td>IBTX-W/-D, IBTX-M, IBTX-SD</td>
<td>2 column</td>
<td></td>
</tr>
<tr>
<td>iPTX-W</td>
<td>2 column</td>
<td></td>
</tr>
<tr>
<td>ITCX</td>
<td>3 column</td>
<td></td>
</tr>
<tr>
<td>iTH Controller</td>
<td>3 column</td>
<td></td>
</tr>
<tr>
<td>iVI</td>
<td>3 column</td>
<td>4 column</td>
</tr>
<tr>
<td>iSeries</td>
<td>1 column</td>
<td></td>
</tr>
<tr>
<td>iDRX/iDRN</td>
<td>1 column</td>
<td></td>
</tr>
<tr>
<td>INF-B</td>
<td>1 column</td>
<td></td>
</tr>
</tbody>
</table>

Wireless Devices

The "Auto" column shows number of columns per remote device that are possibly displayed.

The Full column shows number of columns allocated per device for the "Full" spreadsheet, which will be able to display all data for all active devices.

<table>
<thead>
<tr>
<th>Networked Product</th>
<th>Auto</th>
<th>Full</th>
</tr>
</thead>
<tbody>
<tr>
<td>zSeries Receiver and Remotes</td>
<td>1 to 4 column / device</td>
<td>4 column / 32 device</td>
</tr>
<tr>
<td>wiSeries with zED Remotes</td>
<td>1 to 2 column / device</td>
<td>2 column / 32 device</td>
</tr>
<tr>
<td>UWTC REC-3 and Remotes</td>
<td>1 or 2 column / device</td>
<td>2 column / 32 device</td>
</tr>
<tr>
<td>wiSeries with UWTC Remotes</td>
<td>1 to 2 column / device</td>
<td>2 column / 32 device</td>
</tr>
</tbody>
</table>

The active wireless devices, when shown in the Excel application, will be shown with the device number and the units returned.
PART 5
SPECIFICATIONS

SENSOR SPECIFICATIONS
Relative Humidity (RH)
Accuracy/Range: ±2% for 10 to 90%;
±3% for 5 to 10% and 90 to 95%
±4% for 0 to 5% and 95 to 100%
Refer to chart in Appendix H

Hysteresis: ±1% RH

Non-linearity: ±3%

Response Time: 8 seconds, tau 63% (time for reaching 63% of a step function, valid at 25°C and 1 m/s airflow)

Repeatability: ±0.1%

Resolution: 0.1%, 12 bit

NOTE: Reconditioning of the probe may be necessary if the probe is stored for a period of time in a harsh environment (temperatures below 0°C or above 70°C or exposure to chemical vapors, condensation, etc).

To recondition the probe refer to Appendix H.4

Temperature (T)
Accuracy/Range*:
Wand Probe: ±0.5°C for 5° to 45°C (±1°F for 41° to 113°F);
Up to ±1°C for 0° to 5°C and 45° to 60°C
Up to ±2°F for 32° to 41°F and 113° to 140°F
Refer to chart in Appendix H

Industrial Probe: ±0.5°C for 5° to 45°C (±1°F for 41° to 113°F);
Up to ±1.5°C for -40° to 5°C and 45° to 124°C
Up to ±2.7°F for -40° to 41°F and 113° to 255°F
Refer to chart in Appendix H

*Note: extended temperature range is for Industrial Probe only, the iServer’s operating temperature is 0 to 60°C

Response Time: 5 to 30 seconds, tau 63% (response time depends on heat capacity of and thermal resistance to sensor substrate)

Repeatability: ±0.1°C

Resolution: 0.1°C, 14 bit

PROBE SPECIFICATIONS
Standard Probe: 83.8 mm long x 13 mm diameter (3.3" x 0.5")

Industrial Probe: 137mm long x 16mm diameter (5" x 0.63")
Cable with mini DIN connector: 3m long (10’)
Cable operating temperature: -40 to 125°C (-40 to 257°F)
iSERVER SPECIFICATIONS

Interfaces
Ethernet (RJ45): Fixed or auto-negotiating 10/100Base-T; Auto MDI/MDIX
Supported Protocols: TCP, UDP, SNMP, SMTP, SNTP, ARP, ICMP, DNS, DHCP, HTTP, and Telnet

LED Indicators: 100 BASE-T, Network Link and Activity, DHCP, Recording
LCD Display: 32 digits, 4.8 x 9.7mm (0.19 x 0.38”)
Memory Data Flash Card: 2 GB SD Flash Card for 8 months of data storage at 1 second recording intervals, or 7 years at 10 seconds
Relay Outputs: Two relays 1.5A @ 30Vdc
Alarm I/Os: Two contact inputs, one open collector output 150mA @ 30Vdc
Management: Device configuration and monitoring through embedded WEB server
Embedded WEB Server: Serves WEB pages containing real-time data and live updated charts within definable time intervals.

POWER
Power Input: 9 to 12 Vdc
Consumption: 4W
Safety Qualified ac Power Adapter (included) Nominal Output: 9 Vdc @ 0.5 A
Back-up Battery: 9 Vdc, alkaline. 30 hours at 10 second recording intervals, or 60 hours at 1 minute intervals

ENVIRONMENTAL
Operating Temperatures
iServer Unit: 0 to 60°C (32 to 140°F)
Battery: -18 to 55°C (-0.4 to 131°F)
ac Power Adapter: 0 to 40°C (32 to 104°F)
Industrial Cable: -40 to 125°C (-40 to 257°F)
Storage Temperature: -40 to 85°C (-40 to 185°F)
Material: SS 304 case with wall mount bracket
iServer Housing Dimensions: 119.1H x 155.7W x 33.3D mm (4.69 x 6.13 x 1.31”) includes probe
Weight: 490 g (1.08 lbs.), including battery

GENERAL
Agency Approvals: FCC-B, CE
Software: Compatible with Windows operating systems
Firmware upgrade from Ethernet
OPC Server
iConnect: Configuration software for the Ethernet interface
iLog: Macro for automatic data logging in MS Excel
APPENDIX A  GLOSSARY

User of this manual should be familiar with following definitions:

ARP (Address Resolution Protocol) is a protocol for mapping an Internet Protocol (IP address) to a physical machine address that is recognized in the local network. For example, the IP address in use today is an address that is 32-bits long. In an Ethernet local area network, however, addresses for attached devices are 48-bits long. (The physical machine address is also known as a Media Access Control or MAC address.) A table, usually called the ARP cache, is used to maintain a correlation between each MAC address and its corresponding IP address. ARP provides the protocol rules for making this correlation and providing address conversion in both directions.

Ethernet is a network protocol defined by the IEEE 802.3 standard. Ethernet-based networks use MAC Address rather than IP Address to exchange data between computers. By using ARP and adding TCP/IP support, Ethernet devices may be connected as part of the Internet. An Ethernet LAN typically uses coaxial cable or special grades of twisted pair wires. The most commonly installed Ethernet systems are called 10BASE-T and provide transmission speeds up to 10 Mbps. Devices are connected to the cable and compete for access using a Carrier Sense Multiple Access with Collision Detection (CSMA/CD) protocol.

IP (Internet Protocol) is the method or protocol by which data is sent from one computer to another on the Internet.

IP address (Internet Protocol address) is a 32-bit number that identifies each sender or receiver of information that is sent in packets across the Internet.

IP Netmask is a 32-bit pattern of bits used to determine which part of the IP address is the network portion and which part is the host portion.

MAC (Media Access Control) Address is your computer's unique hardware number. When you're connected to the Internet from your computer, a correspondence table relates your IP address to your computer's physical (MAC) address on the LAN.

Ping is a utility that tests the network connectivity. It is used to determine if the host is capable of exchanging information with another host.

Port number/Socket number is a way to identify a specific process to which an Internet or other network message is to be forwarded when it arrives at a server. It is a predefined address that serves as a route from the application to the Transport layer or from the Transport layer to the application of the TCP/IP system.

Sockets are a method for communication between a client program and a server program in a network and defined as "the endpoint in a connection." Information transferred across the Internet primarily occurs between sockets.

SMTP Simple Mail Transfer Protocol is an Internet standard for electronic mail (email) transfer across the Internet. SMTP clients usually use SMTP to send email messages by specifying the SMTP server. The email server uses SMTP to both send and receive email messages.

SNMP Simple Network Management Protocol is a network monitoring protocol to monitor devices connected to an Ethernet Network.

TCP/IP (Transmission Control Protocol/Internet Protocol) is the basic communication language or protocol of the Internet. When you are set up with direct access to the Internet, your computer is provided with a copy of the TCP/IP program just as every other computer that you may send messages to or get information from also has a copy of TCP/IP. TCP/IP often is used as a general term to indicate generic access to the Internet.

UDP/IP (User Datagram Protocol/Internet Protocol) is the TCP/IP standard protocol that allows an application program on one machine to send a datagram to an application program on another. The UDP can be either in Broadcast or Directed form. The Broadcast UDP transmits data to every node on the same network. The Directed UDP transmits data to one node only.
Appendix B  IP Address

An IP address is a unique 32-bit address assigned to a computer and includes:

- A network ID number identifying a network.
- A host ID number identifying a computer on the network.

All IP addresses have been divided into three smaller groups (classes) A, B and C

- **Class A** addresses have 8-bits of network ID and 24-bits of host ID. They can support a large number of hosts, approximately \(2^{24} = 16,777,216\) computers per network.

  The IP addresses range in binary from 00000001.xxxxxxxx.xxxxxxxx.xxxxxxxx to 01111111.xxxxxxxx.xxxxxxxx.xxxxxxxx

  The IP addresses range in decimal from 1.x.x.x to 127.x.x.x

  Class A network ID’s support a very large number of hosts.

- **Class B** addresses have 16-bits of network ID and 16-bits of host ID. They can support approximately \(2^{16} = 65,536\) computers per network.

  The IP addresses range in binary from 10000000 00000000.xxxxxxxx.xxxxxxxx to 10111111 11111111.xxxxxxxx.xxxxxxxx

  The IP addresses range in decimal from 128.0.x.x TO 191.255.xxx.xxx

  Class B network ID’s support a medium number of hosts.

- **Class C** addresses have 24-bits of network ID and 8-bits of host ID. They can support approximately \(2^8 = 256\) computers per network.

  The IP addresses range in binary from 11000000.00000000.00000000.xxxxxxxx to 11011111.11111111.11111111.xxxxxxxx

  The IP addresses range in decimal from 192.0.0.xxx to 223.255.255.xxx

  Class C network ID’s support a small number of hosts.

The rest of the addresses are divided into two classes, D and E.

**Class D networks** are not assigned to the host. They are used for multicasting.

The address range from 224.x.x.x to 239.x.x.x

**Class E** networks are experimental or reserved addresses.

The address range from 240.x.x.x to 247.x.x.x

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Appendix C  ARP Commands

ARP is the Internet layer protocol responsible for matching or obtaining the MAC (hardware) address that corresponds to a particular IP address. The ARP command allows the user to view the current contents of the ARP cache of the local computer (residing on the same network). Microsoft includes the ARP.EXE utility for viewing and modifying the ARP cache with its Windows products. The following ARP commands can be used to view cache entries:

• `arp -a` → Use this command to view all ARP cache entries.
• `arp -a` plus **IP address** → Use this command to view ARP cache entries associated with one particular interface on a network with multiple adapters.
• `arp -a` → Same as `arp -a`.
• `arp -N` → Use this command to display ARP entries for specific network interface.
• `arp -s` plus **IP address** plus **Physical address** → Use this command to manually add a permanent static entry to the ARP cache.
• `arp -d` → Use this command to manually delete a static entry.

**Note:** Ping the destination computer using IP address first before using the `arp -a` command.

The following window shows examples of arp commands and responses.

• Your computer has an IP address of **192.168.1.118**
• The destination computer has an IP address of **192.168.1.96**

![Figure C.1 ARP Commands and Responses](image-url)
Appendix D  

IP Netmask

IP Netmask or Subnet Mask is a 32-bit pattern of ones and zeros used to determine network portion of an IP address from the host portion of the IP address. Subnet mask is a network ID that is created by borrowing bits from host portion of IP address and using them as part of a network ID. The table below shows a default subnet mask for address Classes A, B, and C. Each bit that is set to "1" in the subnet mask corresponds to the bit in the IP address that is to be used as the network ID. Each bit that is set to "0" in the subnet mask corresponds to a bit in the IP address that is to be used as the host ID.

<table>
<thead>
<tr>
<th>Address Class</th>
<th>Mask Binary Value</th>
<th>Mask Decimal Value or Dotted Notation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Class A</td>
<td>11111111 00000000 00000000 00000000</td>
<td>255.0.0.0</td>
</tr>
<tr>
<td>Class B</td>
<td>11111111 11111111 00000000 00000000</td>
<td>255.255.0.0</td>
</tr>
<tr>
<td>Class C</td>
<td>11111111 11111111 11111111 00000000</td>
<td>255.255.255.0</td>
</tr>
</tbody>
</table>

If your network requires more network ID’s, you can extend the default subnet mask to include additional bits from the host ID. This allows for additional network ID’s within the network. The table below shows some examples of subnet masks and bits moved from the hosts ID to create a new subnet.

<table>
<thead>
<tr>
<th>Mask Dotted Notation</th>
<th>Mask Binary</th>
<th>Mask Bits</th>
</tr>
</thead>
<tbody>
<tr>
<td>255.0.0.0 (Default)</td>
<td>11111111 00000000 00000000 00000000</td>
<td>0</td>
</tr>
<tr>
<td>255.192.0.0</td>
<td>11111111 11000000 00000000 00000000</td>
<td>2</td>
</tr>
<tr>
<td>255.224.0.0</td>
<td>11111111 11100000 00000000 00000000</td>
<td>3</td>
</tr>
<tr>
<td>255.240.0.0</td>
<td>11111111 11110000 00000000 00000000</td>
<td>4</td>
</tr>
<tr>
<td>255.248.0.0</td>
<td>11111111 11111000 00000000 00000000</td>
<td>5</td>
</tr>
<tr>
<td>255.252.0.0</td>
<td>11111111 11111100 00000000 00000000</td>
<td>6</td>
</tr>
<tr>
<td>255.254.0.0</td>
<td>11111111 11111110 00000000 00000000</td>
<td>7</td>
</tr>
<tr>
<td>255.255.0.0</td>
<td>11111111 11111111 00000000 00000000</td>
<td>8</td>
</tr>
<tr>
<td>255.255.128.0</td>
<td>11111111 11111111 10000000 00000000</td>
<td>9</td>
</tr>
<tr>
<td>255.255.192.0.0</td>
<td>11111111 11111111 11000000 00000000</td>
<td>10</td>
</tr>
<tr>
<td>………………….</td>
<td>………………….</td>
<td>…………….</td>
</tr>
<tr>
<td>255.255.255.252</td>
<td>11111111 11111111 11111111 11111100</td>
<td>22</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mask Dotted Notation</th>
<th>Mask Binary</th>
<th>Mask Bits</th>
</tr>
</thead>
<tbody>
<tr>
<td>255.255.0.0 (Default)</td>
<td>11111111 11111111 00000000 00000000</td>
<td>0</td>
</tr>
<tr>
<td>255.255.192.0</td>
<td>11111111 11111111 11000000 00000000</td>
<td>2</td>
</tr>
<tr>
<td>………………….</td>
<td>………………….</td>
<td>…………….</td>
</tr>
<tr>
<td>255.255.255.252</td>
<td>11111111 11111111 11111111 11111100</td>
<td>14</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mask Dotted Notation</th>
<th>Mask Binary</th>
<th>Mask Bits</th>
</tr>
</thead>
<tbody>
<tr>
<td>255.255.0.0 (Default)</td>
<td>11111111 11111111 11111111 11111111 00000000</td>
<td>0</td>
</tr>
<tr>
<td>255.255.192.0</td>
<td>11111111 11111111 11111111 11111111 11000000</td>
<td>2</td>
</tr>
<tr>
<td>………………….</td>
<td>………………….</td>
<td>…………….</td>
</tr>
<tr>
<td>255.255.255.254</td>
<td>11111111 11111111 11111111 11111111 11111100</td>
<td>6</td>
</tr>
</tbody>
</table>

To determine the number of valid hosts ID’s remaining after subnetting, use the following equation: \(2^n - 2\), where \(n\) is the number of octet digits left after the subnet mask.
<table>
<thead>
<tr>
<th>ASCII Char</th>
<th>Dec</th>
<th>Hex</th>
<th>Binary No Parity</th>
<th>ASCII Char</th>
<th>Dec</th>
<th>Hex</th>
<th>Binary No Parity</th>
</tr>
</thead>
<tbody>
<tr>
<td>NUL</td>
<td>00</td>
<td>00</td>
<td>00000000</td>
<td>@</td>
<td>64</td>
<td>40</td>
<td>01000000</td>
</tr>
<tr>
<td>SOH</td>
<td>01</td>
<td>01</td>
<td>00000001</td>
<td>A</td>
<td>65</td>
<td>41</td>
<td>01000000</td>
</tr>
<tr>
<td>STX</td>
<td>02</td>
<td>02</td>
<td>00000010</td>
<td>B</td>
<td>66</td>
<td>42</td>
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<td>ETX</td>
<td>03</td>
<td>03</td>
<td>00000011</td>
<td>C</td>
<td>67</td>
<td>43</td>
<td>01000011</td>
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<td>EOT</td>
<td>04</td>
<td>04</td>
<td>00000100</td>
<td>D</td>
<td>68</td>
<td>44</td>
<td>01000100</td>
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<td>ENQ</td>
<td>05</td>
<td>05</td>
<td>00000101</td>
<td>E</td>
<td>69</td>
<td>45</td>
<td>01000101</td>
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<td>06</td>
<td>06</td>
<td>00001110</td>
<td>F</td>
<td>70</td>
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<tr>
<td>BEL</td>
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<td>07</td>
<td>00001111</td>
<td>G</td>
<td>71</td>
<td>47</td>
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<td>08</td>
<td>08</td>
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<td>0A</td>
<td>00010100</td>
<td>J</td>
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<td>01010101</td>
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## ASCII Control Codes

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### Table F-1  iLog Error Messages

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<td>User stopped logging readings.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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<td>-10005</td>
<td>Failed to find the iServer.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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<td>-10006</td>
<td>Windows socket was closed.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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<td>-10007</td>
<td>Windows socket error.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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<td>-10008</td>
<td>The iServer failed to respond to a request.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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<td>-10011</td>
<td>Response came empty.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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<td>-10012</td>
<td>Device responded with &quot;Serial Time Out&quot; string.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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<td>-10014</td>
<td>Terminal Server Mode when the Port is 1000.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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<tr>
<td>-15100</td>
<td>Error on obtaining the temperature reading.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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<tr>
<td>-15105</td>
<td>Error on obtaining the humidity reading.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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<td>-15110</td>
<td>Error on obtaining the dew point reading.</td>
<td><strong>Note</strong> Ethercat cable is disconnected, iServer is powered off, connections across the firewall require longer “connection to socket time out” setting.</td>
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Appendix G  Java Runtime Environment Setup

G.1 Java Runtime Environment Setup
If your computer does not have Java installed, please download from java.sun.com. You can change the Java setting by clicking its icon in Control Panel. To load the applet, you have to enable the web browser and disable cache.

G.1.1 Java Runtime Environment 1.7 Setup instructions
1. Go to your computer's Control Panel. Open the Java Plug-in.

![Java 1.7 Screen Shot](image)

Figure G.1 Java 1.7 Screen Shot

The "Data Logging" button on the "Readings" page, "Save Chart" button on the "Chart" page, and the "Retrieve" button on the "Recording Data Retrieval" page will not be active if the instructions explained in the above are not followed.

Note: Verify that the path is correct.
G.2 Browser Proxy Selection

Accessing iServer within your internal network
- Usually when the computer and iServers are on an internal network, you will not use Proxy server access.
- You should un-check the "Use Browser Settings" option on the "Proxy" tab.

Accessing iServers units using the internet
- Often the web browser will use Proxy server access to the internet. In such cases, the default Java runtime settings on the "Proxy" tab should suffice. The default setting is the "Use Browser Settings" option.
- If the default proxy setting doesn't work, then you may have a situation where the proxy settings of the web browser are incorrect.

Diagnostics:
If the web page of the iServer appears, then the HTTP Proxy is working fine.
If the data isn't updated on the iServer upon selecting the "Readings" or "Chart" web page, there may be a problem with access through a winsock proxy server. In such cases your network administrator will need to provide the winsock proxy server and port #s.
These values should be entered into the Socks line on the "Proxy" tab (of the Java Plugin control panel) or into the "connections" tab on the View,Internet Options dialog and make sure that the Proxy tab shows that the "Use Browser Settings" option is not selected (i.e. when you specify proxy connections in the Java Plugin control panel).

Accessing iServer units over Peer-to-Peer network
A simple peer-to-peer network is setup by disconnecting from the main network (as users will often do when trying to do initial setup of the iServer) and then connecting the iServer to another computer using an ethernet hub, an ethernet switch, or a Cross-over cable connection.
Often when using a peer-to-peer network, the Java plugin and the web browser (such as Internet Explorer) have internet connections configured to connect through proxy servers. In such case, you will need to simply assign the final IP address on this peer to peer network and then view the iServer charts after connecting the iServer into the regular network. Otherwise you can disable the Java plug-in's "Use Browser Settings" temporarily and then reconfigure the Java plug-in settings for regular network access after testing the iServer chart access on your peer-to-peer network.
The "Use Browser Settings" should not be selected. And the HTTP and Socks proxy entries should be blank. Also, setup the internet browser so that proxy servers are disabled.
Appendix H

Sensor Information

H.1 Accuracy

![RH Accuracy Chart](image1)

![Temperature Accuracy Chart](image2)

Accuracies are tested at Manufacture's Outgoing Quality Control at 25°C (77°F) and 3.3V. Values exclude hysteresis and non-linearity, and is only applicable to noncondensing environments.

H.2 Operating Conditions

Sensor works stable within recommended normal range – see Figure. Long term exposures to conditions outside normal range, especially at humidity >80%RH, may temporarily offset the RH signal (+3 %RH after 60h). After return to normal range it will slowly return towards calibration state by itself. See Section H.4 “Reconditioning Procedure” to accelerate eliminating the offset. Prolonged exposure to extreme conditions may accelerate ageing.

![Normal Range](image3)

H.3 Storage Conditions and Handling Instructions

It is of great importance to understand that a humidity sensor is not a normal electronic component and needs to be handled with care.

Chemical vapors at high concentration in combination with long exposure times may offset the sensor reading. For these reasons it is recommended to store the sensors in original packaging including the sealed ESD bag at following conditions: Temperature shall be in the range of 10°C – 50°C (0 – 80°C for limited time) and humidity at 20 – 60%RH (sensors that are not stored in ESD bags). For sensors that have been removed from the original packaging we recommend to store them in ESD bags made of PE-HD8.

In manufacturing and transport the sensors shall be prevented of high concentration of chemical solvents and long exposure times. Out-gassing of glues, adhesive tapes and stickers or out-gassing packaging material such as bubble foils, foams, etc. shall be avoided. Manufacturing area shall be well ventilated.
Appendix H  Sensor Information (continued)

H.4 Reconditioning Procedure
As stated above extreme conditions or exposure to solvent vapors may offset the sensor. The
following reconditioning procedure may bring the sensor back to calibration state:

Baking: 100 – 105°C at < 5%RH for 10h
Re-Hydration: 20 – 30°C at ~ 75%RH for 12h.

(75%RH can conveniently be generated with saturated NaCl solution. 100 – 105°C
correspond to 212 – 221°F, 20 – 30°C correspond to 68 – 86°F)

H.5 Temperature Effects
Relative humidity reading strongly depends on temperature. Therefore, it is essential to keep
humidity sensors at the same temperature as the air of which the relative humidity is to be
measured. In case of testing or qualification the reference sensor and test sensor must show
equal temperature to allow for comparing humidity readings.
The packaging of sensor is designed for minimal heat transfer from the pins to the sensor.
Still, if the sensor shares a PCB with electronic components that produce heat it should be
mounted in a way that prevents heat transfer or keeps it as low as possible. Furthermore,
there are self-heating effects in case the measurement frequency is too high.

H.6 Light
The sensor is not light sensitive. Prolonged direct exposure to sunshine or strong UV
radiation may age the housing.

H.7 Materials Used for Sealing / Mounting
Many materials absorb humidity and will act as a buffer increasing response times and
hysteresis. Materials in the vicinity of the sensor must therefore be carefully chosen.
Recommended materials are: Any metals, LCP, POM (Delrin), PTFE (Teflon), PE, PEEK, PP,
PB, PPS, PSU, PVDF, PVF. For sealing and gluing (use sparingly): Use high filled epoxy for
electronic packaging (e.g. glob top, underfill), and Silicone.
Out-gassing of these materials may also contaminate the sensor (see Section H.3).
Therefore try to add the sensor as a last manufacturing step to the assembly, store the
assembly well ventilated after manufacturing or bake at 50°C for 24h to outgas contaminants
before packing.
## Appendix J  SNMP

### Table J-1  SNMP MIB-2

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</tr>
<tr>
<td>.1.3.6.1.2.1.1.2</td>
<td>sysObjectID</td>
<td>The authoritative identification of the network management subsystem contained in the product. This value is allocated within the SMI enterprises subtree (1.3.6.1.4.1).</td>
<td>Read-only</td>
</tr>
<tr>
<td>.1.3.6.1.2.1.1.3</td>
<td>sysUpTime</td>
<td>The time since the system was last re-initialized.</td>
<td>Read-only</td>
</tr>
<tr>
<td>.1.3.6.1.2.1.1.4</td>
<td>sysContact</td>
<td>The contact person for this node, together with information on how to contact this person.</td>
<td>Read-write</td>
</tr>
<tr>
<td>.1.3.6.1.2.1.1.5</td>
<td>sysName</td>
<td>The hostname of this node.</td>
<td>Read-write</td>
</tr>
<tr>
<td>.1.3.6.1.2.1.1.6</td>
<td>sysLocation</td>
<td>The physical location of this node.</td>
<td>Read-write</td>
</tr>
<tr>
<td>.1.3.6.1.2.1.1.7</td>
<td>sysServices</td>
<td>The set of services that this product primarily offers. The value is a sum of network layer services implemented.</td>
<td>Read-only</td>
</tr>
</tbody>
</table>

### Table J-2  SNMP Trap

<table>
<thead>
<tr>
<th>Specific Trap</th>
<th>Alarm Description</th>
<th>Specific Trap</th>
<th>Alarm Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Reading 1</td>
<td>7</td>
<td>SD card 10% memory left</td>
</tr>
<tr>
<td>1</td>
<td>Reading 2</td>
<td>8</td>
<td>Low battery</td>
</tr>
<tr>
<td>2</td>
<td>Reading 3</td>
<td>9</td>
<td>Relay 1 activated</td>
</tr>
<tr>
<td>3</td>
<td>Reserved</td>
<td>10</td>
<td>Relay 2 activated</td>
</tr>
<tr>
<td>4</td>
<td>Power reset</td>
<td>11</td>
<td>Reserved</td>
</tr>
<tr>
<td>5</td>
<td>Sensor disconnected</td>
<td>12</td>
<td>Reserved</td>
</tr>
<tr>
<td>6</td>
<td>Recording stopped</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
PART 6
APPROVALS INFORMATION

6.1 CE APPROVAL

This product conforms to the EMC directive 89/336/EEC amended by 93/68/EEC, and with the European Low Voltage Directive 72/23/EEC.

Electrical Safety EN61010-1:2001
Safety requirements for electrical equipment for measurement, control and laboratory.

Basic Insulation

Pollution Degree 2

Dielectric withstand Test per 1 min

- Input Power to Sensor Metal Body: none
- Input Power to Ethernet Output: 1500Vac
- Input Power to Relays: 1500Vac
- Ethernet Output to Relays: 1500Vac

Measurement Category I

Category I are measurements performed on circuits not directly connected to the Mains Supply (power). Unit measures Air Temperature and Humidity.

Transients Overvoltage Surge (1.2/50uS Pulse)

- Input Power: 500V Transients Overvoltage
- Ethernet: 1500V Transients Overvoltage

Note: The ac/dc power adapter must have Safety Qualified Agency Approvals for CE with Double Insulation rating.

The ac/dc power adapter is 9Vdc.

The minimum output current rating is 500mA.

EMC EN61000-6-1:2001 (Immunity) and EN61000-6-3:2001 (Emissions)

Immunity requirements for residential, commercial and light-industrial environments

- EMC Emissions Table 1, Class B
- EMC Immunity Table 1: Enclosure
  - Table 2: Signal Lines Ports
  - Table 3: Dc input/Dc output Ports


Immunity and Emissions requirements for electrical equipment for measurement, control and laboratory.

- EMC Emissions Table 4, Class B of EN61326
- EMC Immunity Table 1 of EN61326

Note: I/O lines / sensor cables require shielded cables and these cables must be located on conductive cable trays or in conduits.

Refer to the EMC and Safety installation considerations (Guidelines) of this manual for additional information.

6.2 FCC

This device complies with Part 15, Subpart B, Class B of the FCC rules.
WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of one (1) year from the date of purchase. In addition to OMEGA’s standard warranty period, OMEGA Engineering will extend the warranty period for one (1) additional year if the warranty card enclosed with each instrument is returned to OMEGA.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA’s Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA’s WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA’s control. Components which wear are not warranted, including but not limited to contact points, fuses, and triacs.

OMEGA is pleased to offer suggestions on the use of its various products. However, OMEGA neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by OMEGA, either verbal or written. OMEGA warrants only that the parts manufactured by it will be as specified and free of defects. OMEGA MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive, and the total liability of OMEGA with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall OMEGA be liable for consequential, incidental or special damages.

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Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA’S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR WARRANTY RETURNS, please have the following information available BEFORE contacting OMEGA:
1. Purchase Order number under which the product was PURCHASED,
2. Model and serial number of the product under warranty, and
3. Repair instructions and/or specific problems relative to the product.

FOR NON-WARRANTY REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:
1. Purchase Order number to cover the COST of the repair,
2. Model and serial number of product, and
3. Repair instructions and/or specific problems relative to the product.

OMEGA’s policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

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