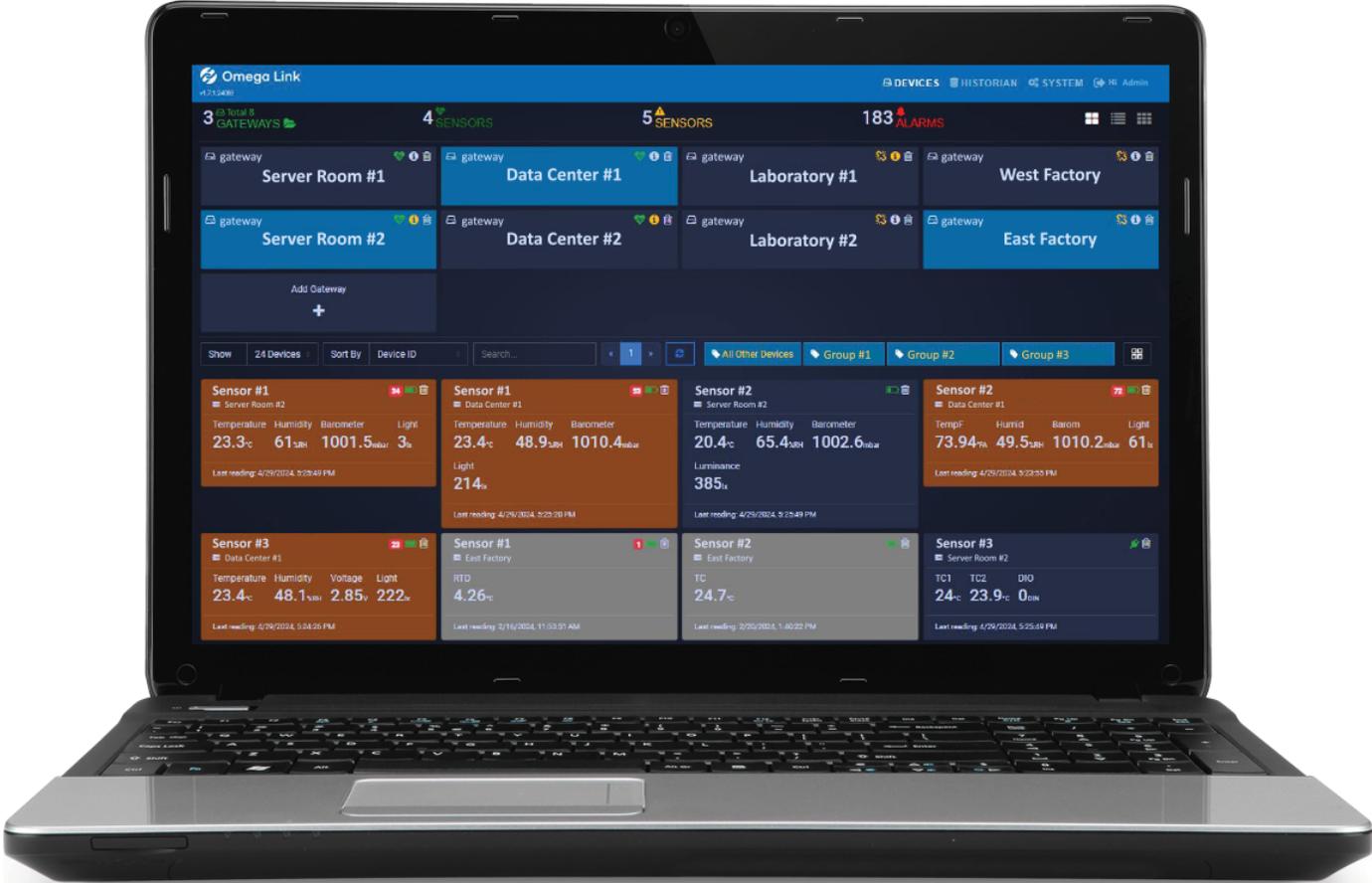


USER'S GUIDE

Omega Link Cloud Account Registration Guide



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1. Introduction

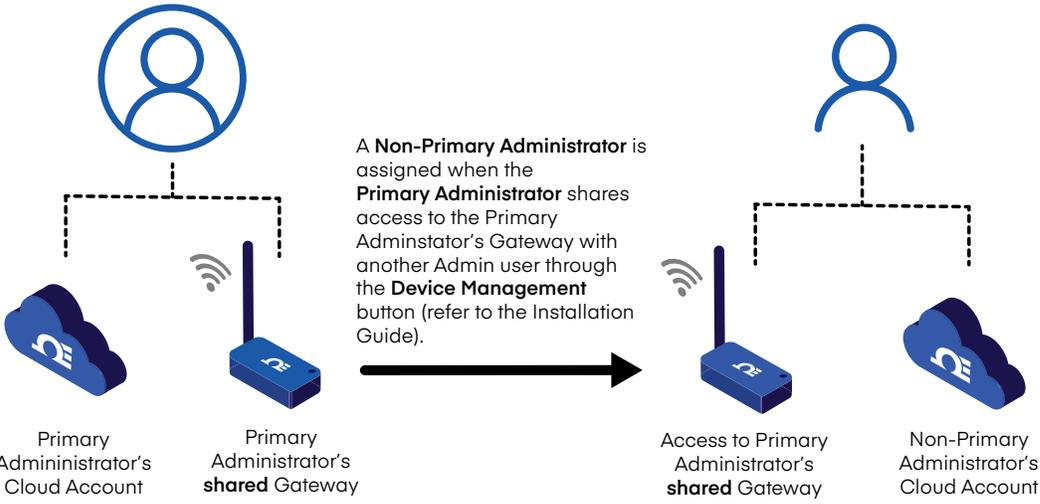
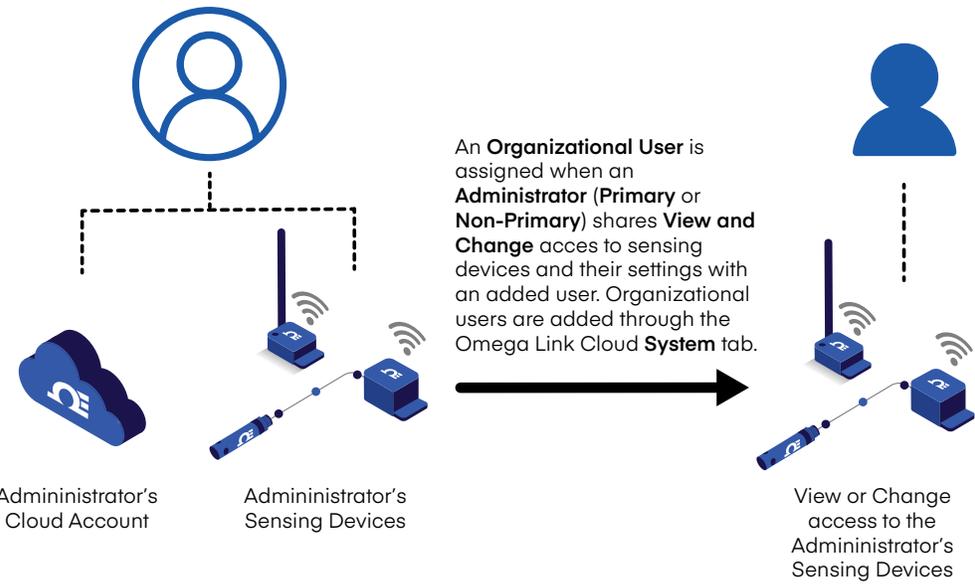
The Omega Link Cloud provides device management, state and status monitoring, data logging, and analytics on all connected Omega Link Smart Sensing devices and compatible 3rd-party sensing devices through a robust web user interface. Accounts can be created and accessed by visiting:

<http://cloud.omega.com>

Subscriptions can be purchased by visiting:

<http://www.omega.com/en-us/omega-link-cloud>

Below is a table describing the different tiers of users:

<p>Primary Administrator User</p>	<p>The Primary Administrator user account is the main account that an Omega Link Gateway is originally registered to.</p>
<p>Non-Primary Administrator User</p>	<div style="display: flex; justify-content: space-between;"> <div style="text-align: center;"> <p>Primary Administrator</p>  </div> <div style="text-align: center;"> <p>Non-Primary Administrator</p>  </div> </div> <p style="text-align: center;">A Non-Primary Administrator is assigned when the Primary Administrator shares access to the Primary Administrator's Gateway with another Admin user through the Device Management button (refer to the Installation Guide).</p>  <div style="display: flex; justify-content: space-between;"> <div style="text-align: center;"> <p>Primary Administrator's Cloud Account</p> <p>Primary Administrator's shared Gateway</p> </div> <div style="text-align: center;"> <p>Access to Primary Administrator's shared Gateway</p> <p>Non-Primary Administrator's Cloud Account</p> </div> </div>
<p>Non-Administrator User</p>	<div style="display: flex; justify-content: space-between;"> <div style="text-align: center;"> <p>Administrator</p>  </div> <div style="text-align: center;"> <p>Organizational User</p>  </div> </div> <p style="text-align: center;">An Organizational User is assigned when an Administrator (Primary or Non-Primary) shares View and Change access to sensing devices and their settings with an added user. Organizational users are added through the Omega Link Cloud System tab.</p>  <div style="display: flex; justify-content: space-between;"> <div style="text-align: center;"> <p>Administrator's Cloud Account</p> <p>Administrator's Sensing Devices</p> </div> <div style="text-align: center;"> <p>View or Change access to the Administrator's Sensing Devices</p> </div> </div>

Note

Only **Administrator Users (Primary or Non-Primary)** need to register individual Omega Link Cloud accounts. Organizational users do not need to register an Omega Link Cloud account.

If one account will be shared among multiple users in a company / organization, it is highly recommended that access to the email address account be created and shared among all team members who will have primary administrator access in case of organizational changes (example: access to an email account named **omegalinkcloud@yourcompany.com** could be shared among multiple users within an organization).

2. Cloud Account User Registration Process

Using any device with a web browser, complete the following steps:

Step 1: Open your browser to <http://cloud.omega.com>.

Step 2: Click **Sign Up**.

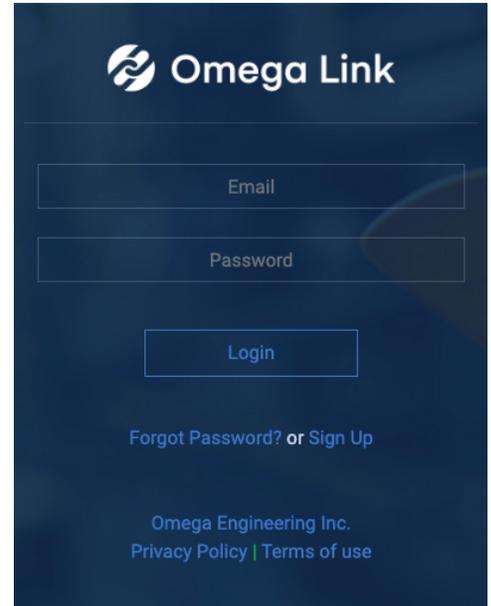


Figure 1: Omega Link Cloud log in page

Step 3: Enter the first and last name of the user who will be the Administrator of the account.

Step 4: Enter the email address of the Administrator User.

Step 5: Enter the company name and click **Next**.

Important

If multiple administrator users will be registered under the same company name, it is important that the company name be typed exactly the same way for each administrator user that registers to ensure proper operation when assigning devices.

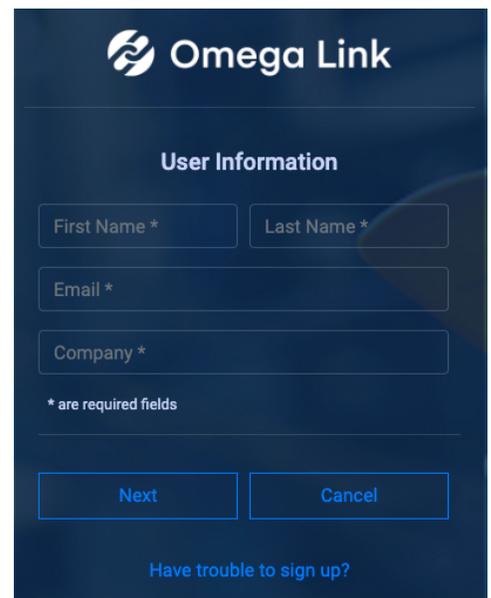


Figure 2: Omega Link Cloud registration prompt

- Step 6:** Create two security questions and answers.
- Step 7:** Read the Privacy Notice and Terms of Use and then click the first check box to agree to them.
- Step 8:** Click the second check box to complete the Captcha.
- Step 9:** Click **Register** to finalize.

The screenshot shows the Omega Link registration interface. At the top is the Omega Link logo. Below it is the heading "Security Questions". There are two dropdown menus for questions: "In which city you born?" and "What school did you attend for sixth grade?". Each dropdown has a corresponding text input field labeled "your answer". Below the questions is a checkbox for "Agree to Privacy Notice and Terms of Use". At the bottom of the form is an hCaptcha "I am human" checkbox and the hCaptcha logo with "Privacy - Terms" link. At the very bottom are two buttons: "Register" and "Cancel".

Figure 3: Omega Link Cloud security question prompt

Upon clicking the register button, the following alert will appear:

The screenshot shows a white pop-up window with a black border. The title bar says "Registration Succeed". The main text reads: "You are successfully registered. Please check your email for the temporary password. It may take up to 10 minutes to receive your information. Check your Spam or Junk Mail folder if it doesn't arrive in your inbox." In the bottom right corner, there is a blue "Close" button.

Figure 4: Omega Link Cloud successful registration pop-up window

The user administrator user must then navigate to their email inbox (possibly to their junk or spam folder) to receive their first-time, temporary, password. The email message will look something like this:

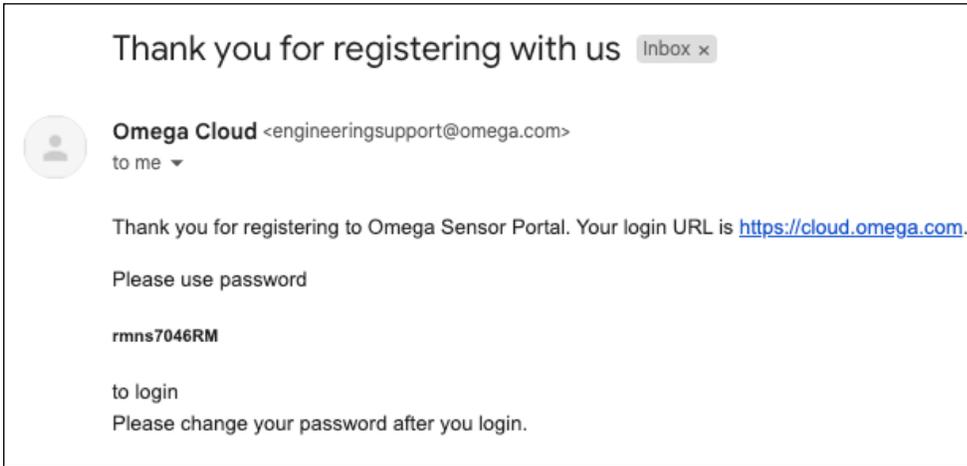


Figure 5: Omega Link Cloud temporary password email

By following the link and with the temporary password in hand, the user can log in to the administrator account and will be immediately presented with the Omega Link Cloud SYSTEM tab Profile menu. From this menu, users can change their password, modify their security questions, and enable 2-factor authentication.

The user may now click the **Devices tab** to navigate to the homepage. The Devices homepage will open on default after every consequent login.

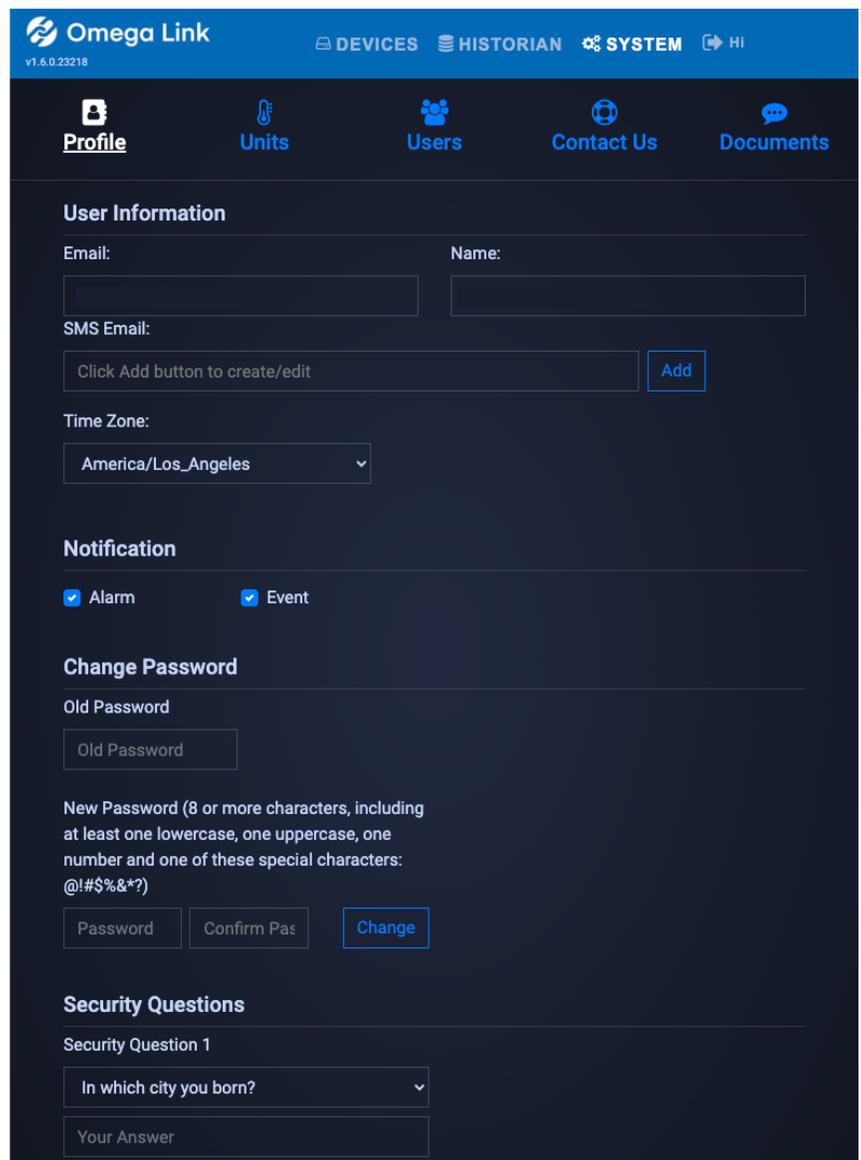


Figure 6: Omega Link Cloud SYSTEM Profile user interface

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OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **13 months** from date of purchase. OMEGA's WARRANTY adds an additional one (1) month grace period to the normal **one (1) year product warranty** to cover handling and shipping time. This ensures that OMEGA's customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA's Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA's control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

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Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting OMEGA:

1. Purchase Order number under which the product was PURCHASED,
2. Model and serial number of the product under warranty, and
3. Repair instructions and/or specific problems relative to the product.

FOR **NON-WARRANTY** REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:

1. Purchase Order number to cover the COST of the repair,
2. Model and serial number of the product, and
3. Repair instructions and/or specific problems relative to the product.

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