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OSXL-TIC101, 102, 103, 104 Thermal Imaging and Thermal/Visual Imaging Cameras

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The information contained in this document is believed to be correct, but OMEGA accepts no liability for any errors it contains, and reserves the right to alter specifications without notice.

WARNING: These products are not designed for use in, and should not be used for, human applications.

Sectional Overview		
What you should know and do to ensure your safety and avoid damaging the camera	Read This First	
Illustrations and descriptions of all camera Product Overview		
How to charge the battery pack; install the mini SD memory card; power the camera on and off; set the date and time; and select a language, TV standard and measurement unit	Setup Instructions	
How to read the display; navigate menus; restore default settings		
 How to make camera adjustments such as: Manual focusing Fusing thermal and visual images Moving fusion squares and choosing a palette Adjusting camera parameters and image settings Saving and freezing/activating images Using analysis tools and changing analysis settings Working with spots, areas, profiles and isotherms Voice-annotating images Defining trigger functions 	Shooting	
Locating, viewing and erasing saved images; playing back voice memos.	Playback and Erase	
How to: upload images to a computer; charge the battery directly, connect to a TV monitor or PC; use the Bluetooth headset	Camera Connections	

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Read This First

Practice Makes Perfect

Before attempting to shoot important subjects, shoot several trial images to confirm that the thermal camera is operating correctly and that you know how to operate it correctly. Omega Engineering, Inc. and its subsidiaries, affiliates and distributors are not liable for any consequential damages arising from any malfunction of the camera or any accessory that results in the failure of an image to be recorded or to be recorded in a format that is machine-readable.

Safety Precautions

Before using the camera, read and understand the safety and precautions described in this section. They are intended to help you operate the thermal camera and its accessories without 1) risking injuries to yourself and others or 2) damaging the camera itself.

Avoid damaging eyesight

Warning: Do not aim the laser pointer at any person or animal. Prolonged exposure may damage eyesight.

Do not disassemble

Do not attempt to disassemble or modify any part of the camera or its accessories.

Stop operating immediately if the camera is dropped, the casing is damaged, or the camera emits smoke or noxious fumes

Failure to do so may result in fire or electrical shock. Immediately turn the thermal camera's power off, remove the battery or unplug the power cord from the power outlet.

Do not use substances containing alcohol, benzene, thinners or other flammable substances to clean or maintain the thermal camera

The use of these substances may start a fire.

Remove the power cord on a regular periodic basis and wipe away the dust and dirt that collects on the plug, the exterior of the power outlet and the surrounding area

In dusty, humid or greasy environments, the dust that collects around the plug over long periods of time may become saturated by humidity and short-circuit, leading to fire.

Do not handle the power cord if your hands are wet

Handling the cord with wet hands may lead to electrical shock. When unplugging the cord, pull on the plug, rather than the cord. Pulling on the cord may damage or expose wires and insulation, creating the potential for fires and electric shocks.

Do not cut, alter or place heavy items on the power cord

Any of these actions may cause an short circuit than can lead to fire or electrical shock.

Use only recommended power accessories

Use of power sources not expressly recommended for this thermal camera may lead to overheating, distortion of the thermal camera, fire, electrical shock or other hazards.

Do not drop the batteries, place them near a heat source, directly expose them to flame, or immerse them in water

Such exposure may damage the batteries and lead to leakage of corrosive liquids, fire, electric shock, explosion or serious injury.

Do not attempt to disassemble, modify or apply heat to the batteries

Any of the actions may cause an explosion. If any part of your body comes into contact with battery acid in any form, immediately flush that area with water If your mouth or eyes are involved, immediately flush with water and seek medical assistance.

Do not short-circuit the battery terminals with metallic objects, such as keys

Doing so could lead to overheating, burns and other injuries.

Before you discard a battery, cover the terminals with tape or other insulators to prevent direct contact with other objects

Contact with the metallic components of other materials in waste containers may lead to fire or explosions. Discard the batteries in specialized waste facilities if available in your area.

Use only recommended batteries and accessories

Use of batteries not expressly recommended for this equipment may cause explosions or leaks, resulting in fire, injury and damage to the surroundings.

Disconnect the compact power adapter from both the thermal camera and power outlet after recharging and when the thermal camera is not in use

Continuous use over a long period of time may cause the unit to overheat, creating a fire risk.

Exercise caution when detaching or attaching a lens

If the lens falls and breaks as it comes loose, the glass shards may cause an injury.

Use of the camera for prolonged periods may cause its body to become warm

Such heating is normal, and should be considered a minor burn risk

Preventing Damage to the Camera

Avoid damaging the IR detector

Warning: Do not aim the thermal camera directly at the sun or a source of intense heat (such as an arc welder). Doing so for more than a few seconds will permanently damage the camera's IR detector and void the camera's limited warranty.

Avoid Condensation Related Problems

Moving the thermal camera rapidly between hot and cold environments may cause condensation (water droplets) to collect on its external and internal surfaces.

If condensation appears, stop using the camera immediately and power it off. If charging the battery directly, detach the charger from the unit. Then remove the battery and wait until the condensate evaporates completely before resuming use.

To minimize condensation: 1) store the camera in its protective case when not in use, and 2) give the camera time to adjust to its new surroundings before using it.

Extended Storage

When you do not expect to use the thermal camera for even a few weeks, remove batteries from the camera and the compact battery charger, place the camera in its case and store the case in a safe place. Storing the camera or the compact charger for a long time with a battery inside will completely discharge the battery, creating a risk of damaging leakage.

What's Included

Item	
Thermal camera	1
Heavy-duty plastic protective case with shoulder strap	1
AC battery charger	1
Rechargeable battery (1 installed in camera, 1 in case)	2
2GB Mini SD memory card with adaptor (pre-installed in camera)	1
Sun shield	1
Video cable with BNC plug	1
USB cable	1
Hand strap (on camera)	1
Lens cap	1
CD containing: Reporting and analysis software (standard version); Software user's manual; Camera user's manual; QuickStart guide, Warranty card	1
Hard copy of calibration certificate	1
Hard copy of QuickStart guide	1
Hard copy of packing list	1
Hard copy of warranty card	1
Bluetooth headset and charger (OSXL-TIC103)	1

Product Overview

Front View





Mini SD card slot

Charging the Battery

Use the following procedures to charge the battery pack for the first time and subsequently when the low battery icon appears on the LCD.



Installing the Battery Pack and Mini SD Card

Install the charged battery into the camera as follows:



Release the battery compartment latch by pushing it down and forward. Lift and remove the battery compartment cover.



Align the battery's edge with the line inside the compartment. Push the battery forward until it click-locks. Replace the battery compartment cover and latch it.

- **3** Replace the battery compartment cover.
- **4** To insert the Mini SD card, position it with the printed side up (metal connector side down) in front of the slot at the bottom of the camera. Push the card in gently with your fingertip until you feel and hear a click.

Powering On and Off

The LED at the upper left of the keypad will be lit whenever the camera is powered on.



To power off:

Press and hold the power button for three seconds. The LED will extinguish.

Reading the Display

The LCD's frame is exactly the same size as the thermal camera's field of view. The following information is available on-screen.



Battery Status Symbols

The following icons indicate battery status on the LCD.

Sufficient battery charge
Low battery
Replace or recharge the battery

About the operation indicator

The operation indicator at the lower left of the LCD shows the current operating status of the camera.



	Menu	Indicates operation in Menu Mode.
	Null	Represents operation in a non-menu mode, with no analysis tools selected.
	SP19	Indicates that the current analysis tool is spot 1, spot 2 or up to spot 9.
Camera operating status	CAP.	Indicates that the current analysis tool is auto-tracking spot.
	AR15	Indicates that the current analysis tool is area 1, area 2 or up to area5.
	PRO.	Indicates that the current analysis tool is profile.
	ISO.	Indicates that the current analysis tool is isotherm analysis.
	Е	Current emissivity value
		Indicates that the SD card is inserted.
	*	Indicates that the Bluetooth headset has been paired.

To enter NULL mode, press the ESC button repeatedly until you see NULL at the bottom left of the LCD.

Setting the Date and Time

If you intend to record images, you should set the Date and Time when powering 'ON' the thermal camera for the first time.



2 Press the MENU/ENTER button to call up the Main Menu. Then press the UP or DOWN key to navigate to the System Setup line. Press the MENU/ENTER button to open the System Setup menu.

File Analysis Manual Adj. IR/Visible Palette Setup Trigger Setup ystem Setup

3 Press the UP or DOWN arrow to select the Date & Time line, then press the MENU/ENTER button.



a) Use the UP and DOWN arrows to select an item to change, and the LEFT and RIGHT arrows to set a new value.
b) Repeat for each date and time parameter.

c) Press the MENU/ENTER button to save the change(s), or the ESC button to return to the System Setup menu without making any changes.



Local Settings

Using this menu item, you can change the language of menus and messages, select either the NTSC or PAL TV standard, and choose metric or Imperial units for temperature and distance readouts.

File

Analysis

Manual Adj.

IR/Visible

Palette Setup

Trigger Setup) System Setup)

- **1** Make sure that the thermal camera is in Null mode (see p.14).
- 2 Press the MENU/ENTER button to call up the Main Menu. Then press the UP or DOWN arrow to navigate to the System Setup line. Press the MENU/ENTER button to open the System Setup menu.
- **3** Press the UP or DOWN arrow to select Local Setup, then press the MENU/ENTER button.



 a) Use the UP and DOWN arrows to select an item to change, and the LEFT and RIGHT arrows to set a new value.

b) Repeat for each parameter you wish to change.

c) Press the MENU/ENTER button to save the change(s), or the ESC button to return to the System Setup menu without making any changes.



About Local Settings

Language	Selects the language of the menus and messages.
Video output	Sets the format of the video output of the camera to PAL or NTSC.
Temp unit	Choose °C or °F as the unit of temperature measurements.
Distance unit	Chooses meter or foot as the unit of distance measurements.

Basic Functions

Selecting Menus and Settings

You can select the settings by pressing the **MENU/ENTER** button.







Q

Displayed menu items will vary according to the operation and setting contents.

*The menu items may vary among different camera models.

Basic Functions

Restoring Default Settings

You can reset the menu and button operation settings to default.



The data in storage will not be deleted when you reset the menu and button operation settings to default.

Using the LCD

To use the LCD as your monitor for capturing thermal images, follow the instructions below.

1	Open the flip-up LCD screen	

2 Using the trigger to turn on the laser pointer (see p. 46), aim the camera at a subject.



1. For the most-accurate temperature measurements, make sure the target appears in the middle of the LCD.

2. Closing the flip-up screen turns off the LCD and puts the camera to sleep.

Making Camera Adjustments

Manual Focus



Point the thermal camera at the target.



Turn the focus ring until the target slips in and out of focus on the display.

3



Adjust the focus until the image is clearest.

Making Camera Adjustments

Thermal, Visual and BiVision Image Displays

The OSXL-TIC102 and OSXL-TIC103 thermal cameras can also record visual images using a built-in digital camera. The reason to capture a visual image is to use it as a reference for a thermal image.

- 1 Press the MENU/ENTER button.
- Press the MENU/ENTER button to 2 call up the Main Menu. Then press the UP or DOWN arrow to navigate to the IR/Visible line. Press the MENU/ENTER button to display the IR/Visible Setup menu.



3 **IR/Visible Setup**

> a) Use the LEFT or RIGHT arrows to select IR Only, Vision Only, or BiVision. b) Press the MENU/ENTER button to save the selection, or the ESC button to return to the System Setup menu without making a change.



About the **Percentage** setting: Sets the ratio of IR image to Visual image to a value between 1% and 100%.

About IR/Visible settings

Sets the ratio of IR image to Visual image to a value between 1% and 100%.



About Fusion Displays

In **BiVision** display mode, you can see thermal images 'fuse' into visible images.



IR Only In this mode, you can use analysis tools to analyze the target. But what you see is the image with pseudo



Vision Only

color.

In this mode, you see the visual image in full color. But you cannot use any analysis tools to analyze the target.



BiVision

In this mode, you see the visual image in the background with its thermal image 'fused' on it in the center square. In this mode you can use any analysis tools to analyze the target.

In IR Only and BiVision modes, you use the **UP** and **DOWN** arrows to change the span (contrast) of the IR image and the **LEFT** and **RIGHT** arrows to change its level (brightness).

In **BiVision** display mode, you can move the fusion area using the arrow keys and see thermal images `fuse' into visible images.

Moving the fusion square



Move the area up ESC + UP



Move the area down ESC + DOWN



Move the area left ESC + LEFT Move the area right ESC + RIGHT

Making Camera Adjustments

Making Image Adjustments

You can adjust the level (brightness) and span (contrast) of thermal images manually or automatically.

Auto Adjust

The camera will automatically adjust the brightness, span or both parameters when you press the **Auto Adjust** button. How you set the Auto Adjust line of the Camera Setup menu (see p. 30) determines which of the three possible adjustments is made.

Making Camera Adjustments

Making Manual Adjustments

You can manually adjust the level and span of thermal images by using a menu or the arrow buttons. Use the **UP** and **DOWN** arrows to change the span (contrast) of an image and the **LEFT** and **RIGHT** arrows to change its level (brightness).

Using the Manual adjust menu

1 Press the MENU/ENTER button to call up the Main Menu.

2 Press the UP or DOWN arrow to navigate to the Manual Adj. line. Then press the MENU/ENTER button to open the Manual Adjust menu.



3 Setting Level and/or Span a) Use the UP and DOWN arrows to select Level or Span. (Range refers to the Temperature Measurement Range of the camera's lens, which is not adjustable. Appendix I correlates this line to the kind of lens installed) b) Use the LEFT and RIGHT arrows to adjust the level or span. Then press the MENU/ENTER button to save the change, or the ESC button to return to the System Setup menu without making a change.



Making Camera Adjustments

Palette Settings

- **1** Press the MENU/ENTER button to open the Main Menu.
- a) Press the UP or DOWN arrow to navigate to the Palette Setup line. Then press the MENU/ENTER button to open the Palette Setup menu.
 b) The default palette is Iron. Use the LEFT and RIGHT arrows to change the palette. The other options are Iron Inverted, Rainbow, Feather, Grey and Grey Inverted.

File Analysis Manual Adj. **IR**/Visible Palette Setup Trigger Setup System Setup)

3 After you make your choice, press the MENU/ENTER button to save the selection, or press the ESC button to return to the Main Menu without saving.

.

Making Camera Adjustments

Image/camera Settings

- **1** Press the MENU/ENTER button to open the Main Menu.
- **2** Press the UP or DOWN arrow to navigate to the System Setup line. Then press the MENU/ENTER button to open the System Setup menu.



3 Press the UP or DOWN arrow to navigate to the Camera Setup line. Then press the MENU/ENTER button to open the Camera Setup menu.



4 Use the UP and DOWN arrows to select a parameter. a) Use the LEET or RIGHT arrows to

a) Use the LEFT or RIGHT arrows to select IR Only, Vision Only, or BiVision.
b) Press the MENU/ENTER button to save the selection, or the ESC button to return to the System Setup menu without making a change.



Making Camera Adjustments

About Image Settings				
	Sets th	ne functio	on of the AUTO ADJUST button	
	Level and Span	The camera will automatically adjust the level (brightness) and span (contrast) of the image to the optimum setting.		
Auto adjust	Level	The camera will automatically adjust the level (brightness) of the image.		
	Span	The ca span (c	amera will automatically adjust the contrast) of the image.	
Determines whether or not the brightn contrast of images shown on-screen are automatically		hether or not the brightness and ages shown on-screen are adjusted		
Continuous	Level and span		Brightness and contrast are adjusted automatically.	
adj	Level		Only brightness is adjusted automatically.	
	No	None Brightness and contrast are NOT adjusted automatically.		
Shutter period	Sets the period of auto-adjusting.			
USB TYPE	The options are USB Realtime and USB Remove Disk			
Shut Down	Sets the Auto Power Off interval—the time at which the camera will automatically power off if no keypad entries are made. The options are 2 minutes, 5 minutes, 10 minutes and never.			
Laser Adjust	Turns the laser pointer on or off.			
Menu Style	Sets the menu style. The options are Normal, Translucence and Lucency.			

Making Camera Adjustments

Freezing / Activating an Image

You can activate/freeze a thermal image by configuring the trigger to do so.

Make sure that the thermal camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.

- **2** Press the *UP* or *DOWN* arrow to navigate to the Trigger Setup line. Then press the MENU/ENTER button to open the Trigger Setup menu.
 - Use the LEFT and RIGHT arrows to select Freeze/Live among the three options for the trigger. (The other two options are Torch On and Save File.) To set up the trigger for Torch Off, press the MENU/ENTER button while the display shows Torch On.



3 After this operation, press the MENU/ENTER button to save the selection, or press the ESC button to return to the System Setup menu without saving.

Using Analysis Tools

Changing Object/global Settings

- Make sure that the thermal camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.
- **2** Press the UP or DOWN arrow to navigate to the Analysis line. Then press the MENU/ENTER button to open the Analysis menu.

File Analysis Manual Adj. IR/Visible Palette Setup Trigger Setup System Setup)

3 Use the DOWN arrow to navigate down to the Object Para. line. Then press the MENU/ENTER button.



- **4** Set the analysis parameter.
 - a) Use the UP and DOWN arrows to select an item to change, and the LEFT and RIGHT arrows to set a new value.

b) Repeat for each item you wish to change.

c) Press the MENU/ENTER button to save the setting(s), or the ESC button to return to the Analysis menu without saving.



About analysis parameters

Object	Selects the object (a spot or area) whose parameters you wish to measure.
Emiss	Emissivity is a measure of an object's reflectivity in the infrared spectrum. You can optimize the camera's measurement accuracy for a specific object by entering its emissivity within the Analysis menu. Emissivity is a number with no units between 0 and 1. A table in the Appendix lists the emissivities of dozens of common materials.
Distance	Use this field to enter the actual distance of the object from the camera. Doing so improves measurement accuracy.
Amb Temp	Enter the ambient temperature in this field. Doing so improves measurement accuracy.
Humidity	Enter the ambient humidity in this field. Doing so improves measurement accuracy.
Comp. Obj.	Comp Obj1 can be set as any spot or area; Comp Obj2 can be set as a reference temperature (Ref Temp) or as any spot or area. The difference between the temperatures of the two objects will appear at the right bottom corner of the screen.
Ref Temp	Sets a reference temperature to compare with the spot/area/profile tool.

The reading of Comp. Obj.



Using Analysis Tools

Setting Analysis Parameters

- Make sure that the thermal camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.
- 2 Use the UP or DOWN arrow to navigate to the Analysis line. Then press the MENU/ENTER button to open the Analysis menu.



3 Use the UP or DOWN arrow to navigate to the Analysis Setup line. Then press the MENU/ENTER button.



- Setting analysis parameters.
 a) Use the UP and DOWN arrows to select an item to change, and the LEFT and RIGHT arrows to set a new value.
 - b) Repeat for each parameter you wish to change.
 - c) Press the MENU/ENTER button to save the setting(s), or the ESC button to return to the Analysis Setup menu without saving.



	About analysis settings		
Alerts	There are two kinds of temp-alert: Upper-limit alert and Lower-limit alert. 1.Upper-limit alert If you set the Alert line of the Analysis Setup menu to "on" and the Spot line of the Analysis menu to "Maximum", the spot analysis tool "max sp10" will automatically capture the hottest spot within the screen. If this temperature is higher than the value you set for the Alert Temp line of the Analysis Setup menu, the value at the top right of the screen will turn red and the beeper will sound. 2.Lower-limit alert If you set the Alert line of the Analysis Setup menu to "on" and the Spot line of the Analysis menu to "Minimum", the spot analysis tool "max sp10" will automatically capture the coldest spot within the screen. If this temperature is lower than the value you set for the Alert Temp line of the Analysis Setup menu, the value at the top right of the screen will turn red and the beener. If this temperature is lower than the value you set for the Alert Temp line of the Analysis Setup menu, the value at the top right of the screen will turn red and the beener will sound.		
Alert Temp	Sets the temperature of "Alert".		
Correct Temp	Corrects the measured temperature value of the camera to improve measurement accuracy under special circumstances.		
Saturation Color	When set to "On", green takes the place of the color that stands for the highest temperature.		
lsotherm Width	Sets the width of the isotherm interval. The width can be adjusted from 0.1°F to the upper limit of the maximum temperature measurement range under this condition.		
lsotherm Color	Sets the color of the isotherm interval. The options are Transparent, Green, Black and White.		
	Determines Below, Abo	the isothermal analysis mode. Five modes are available: Dual Above, Dual ve, Below and Interval.	
	Dual Above	Displays the isothermal interval in one color and parts whose temperature is above the upper limit of the isothermal interval in a different color	
Isotherm	Dual Below	Displays the isothermal interval in one color and the parts whose temperature is below the lower limit of the isothermal interval in a different color	
Type	Above	Displays the isothermal interval and parts whose temperature is above the upper limit of the isothermal interval in the same color	
	Below	Displays the isothermal interval and areas whose temperature is below the lower limit of the isothermal interval of the same color	
	Interval	Displays the isothermal interval in one color and all other areas in normal pseudocolor mode	
lsotherm Alert	A value from 1 to 100 corresponding to the isotherm interval's percentage area, relative to the overall screen area screen. For example, for a isotherm span of 35 to 40° F and an isotherm alert of 50, if more than 50% of the isotherm area is between 35 and 40° F, the alarm will sound.		
SpotTemp Color	Use the LEFT and RIGHT arrows to choose the color of the spot temperature box. The options are White, Black, Blue, Red, Purple, Green, Aqua and Yellow		

-
Using Analysis Tools

Setting Spot Analysis Parameters

This section explains how to apply spot analysis tools to the thermal image.

1

Make sure that the thermal camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.

2

Press the UP or DOWN arrow to navigate to the Analysis line. Then press the MENU/ENTER button to open the Analysis menu.



3 Use the UP or DOWN arrow to navigate to the Spot line. Then press the MENU/ENTER button to open the Spot submenu.





Selecting a spot

- Use the UP or DOWN arrow to select a spot, and then press the MENU/ ENTER button.
- Spot 10 will automatically track the hottest and coldest temperature spot within an area whose shape and size can be set by the user (see p. 45). Use the LEFT or RIGHT arrow to select the Maximum spot or Minimum spot.



5 Moving the spot

- Start from Step 1 to select a spot to analyze.
- Use the UP, DOWN, LEFT and RIGHT arrows to move the spot.
- Press the **MENU/ENTER** button to fix the position of the spot.

The temperature te The temperature readout of the spot

Spot No.



6 **Removing a spot**

- Use Steps 1 through 4 to select a spot.
- Press and hold the **ESC** button to remove the spot.

Using Analysis Tools

Setting Area Analysis Parameters

This section explains how to apply area analysis tools to the thermal image.

- **1** Make sure that the thermal camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.
- 2 Use the UP or DOWN arrow to navigate to the Analysis line. Then press the MENU/ENTER button to open the Analysis menu.



3 Use the UP or DOWN arrow to navigate to the Area line.

Then press the MENU/ENTER button to open the Area submenu.



4

Setting the analysis area.

- Press the UP or DOWN arrow to select one or more areas, then press the MENU/ ENTER button. A check mark will appear to the left of the selected area(s) and one or more boxes will appear on the screen.
- A reading in a box with a label at its left will appear at the top right corner. The reading represents the highest/lowest/average temperature of the current area.





Using Analysis Tools

Profile Analysis

- 1 Make sure that the camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.
- 2 Press the UP or DOWN arrow to navigate to the Analysis line. Then press the MENU/ENTER button to open the Analysis menu.
- FileAmalysisManual Adj.Manual Adj.IR/VisiblePalette SetupTrigger SetupSystem Setup
- **3** Use the UP or DOWN arrow to navigate to the Profile line. Then press the MENU/ENTER button to open a profile.



A Moving a profile.

- Start from Step 1 to select profile analysis.
- Press the UP or DOWN arrow to move the profile.



5 Removing a profile.

- Use Steps 1 through 3 to select a profile.
- Press and hold the ESC button to remove it.

Using Analysis Tools

Isotherm Analysis

- 1 Make sure that the camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.
- 2 Press the UP or DOWN arrow to navigate to the Analysis line. Then press the MENU/ENTER button to open the Analysis menu.

File Analysis Manual Adj. IR/Visible Palette Setup Trigger Setup Systen Setup

3 Use the UP or DOWN arrow to navigate to the Isotherm line, then press the MENU/ENTER key. Areas of concern will be highlighted in color.



4 Setting the isotherm range.

- Start from Step 1 to set or select isotherm analysis.
- Press the UP or DOWN arrow to select isotherm range. IL and IH will appear at the bottom right corner of the screen. IH is the high limit and IL is the low limit of the isotherm range. (To change the isotherm type,

width, alert and color, see p. 35)



Using Analysis Tools

Removing Analysis Tools

This section explains how to remove analysis tools that you have activated.

- **1** Make sure that the camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.
- 2 Press the UP or DOWN arrow to navigate to the Analysis line. Then press the MENU/ENTER button to open the Analysis menu.





to cycle through Remove All, Remove Spot, Remove Area, Remove Profile and Remove Iso



4 Press the MENU/ENTER button to save the selection, or the ESC button to return to the Analysis menu without saving.

Saving Images

You can save images in either of two ways: 1) by using a pulldown in the File menu or 2) by configuring the trigger to save files.

Using the File menu to save files

- **1** Make sure that the camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.
- 2 The Main Menu will open with the File line highlighted. Press the MENU/ENTER button to open the File menu.
- FileAnalysisManual Adj.IR/VisiblePalette SetupTrigger SetupSystem Setup

3 Use the UP or DOWN arrow to navigate to the Save line. Then press the MENU/ENTER button to save the image.

The display mode determines the file type of the saved image (see p. 23).



4 The file name of the saved image will be displayed on-screen.



- Make sure that the camera is in null mode (see p. 14) Press the MENU/ENTER button to open the Main Menu.
- **2** Press the UP or DOWN arrow to navigate to the Trigger Setup line. Then press the MENU/ENTER button to open the Trigger Setup menu.





1

Use the LEFT or RIGHT arrow to select Save File. To use the trigger to save a file, squeeze the trigger and hold it for at least three seconds. The image will be saved in the current folder (see p. 49) and the operation will be confirmed on-screen.

4 After this operation, press the MENU/ENTER button to save the selection, or the ESC button to return to the Main menu without saving.

Attaching Voice Memos to Images

Voice recording

You can attach a voice message of up to 30 seconds to any image (OSXL-TIC103)

1 Install the Bluetooth headset (included with OSXL-TIC103, optional for OSXL-TIC101 and OSXL-TIC102) using the instructions on p. 58

2 Freeze an image (p. 31), then press the MENU/ENTER button to open the Main Menu.

3 The Main Menu will open with the File line highlighted. Press the MENU/ENTER button to open the File menu.



- **4** Use the UP or DOWN arrow to navigate to the Voice Rec. line. Then press the MENU/ENTER button
 - The message Voice Recording will appear on the LCD.



- **5** Speak into the microphone of the headset. To stop recording, press the ESC button.
- **6** Save the image (see p. 44). (Note: Adding a voice message does not increase the size of an image file.)

Attaching Voice Memos to Images

Voice recording

You can attach a voice message of up to 30 seconds to any image (OSXL-TIC103)

1 Install the Bluetooth headset (included with OSXL-TIC103, optional for OSXL-TIC101 and OSXL-TIC102) using the instructions on p. 58

2 Freeze an image (p. 31), then press the MENU/ENTER button to open the Main Menu.

3 The Main Menu will open with the File line highlighted. Press the MENU/ENTER button to open the File menu.



- **4** Use the UP or DOWN arrow to navigate to the Voice Rec. line. Then press the MENU/ENTER button
 - The message Voice Recording will appear on the LCD.



- **5** Speak into the microphone of the headset. To stop recording, press the ESC button.
- **6** Save the image (see p. 44). (Note: Adding a voice message does not increase the size of an image file.)

Configuring the Trigger

By default, squeezing the trigger saves the current display as an image file. You can also configure the trigger to:

Freeze/Activate an image

- 1. Press the **MENU/ENTER** button to open the Main Menu.
- Press the ▲ or ▼ button to navigate to the Trigger Setup line. Then press the MENU/ENTER button to open the Trigger Setup Menu.
- 3. Use the ◄ or ► button to highlight **Freeze/Live**. Then press the **MENU/ENTER** button to save the selection.
- 4. In this configuration, squeezing the trigger freezes the current image.

Turn the torch on and off

- 1. Press the **MENU/ENTER** button to open the Main Menu.
- Press the ▲ or ▼ button to navigate to the Trigger Setup line. Then press the MENU/ENTER button to open the Trigger Setup Menu.
- 3. Use the \triangleleft or \blacktriangleright button to highlight **Torch On**.
- 4. Note: Pressing the **MENU/ENTER** button changes the selection from Torch On to Torch off (disabling the torch).
- 5. In this configuration, squeezing and holding the trigger and then pressing the **Auto Adjust** button turns on the torch. Performing the same actions the next time turns off the torch.

Turn the laser pointer on and off

- 1. Squeezing and holding the trigger for 3 seconds turns the laser pointer on and off.
- 2. You can configure the trigger to turn the flashlight (torch) and laser pointer on and off. You can also use the **SAVE/FREEZE** button to change the trigger setting.

Toggle between Save File and Freeze/Live

Pressing the **SAVE/FREEZE** button toggles the trigger's action between Save File and

Freeze/Live.

Playback and Erase

Opening Images

You can view and analyze saved images on the LCD monitor.

- **1** Make sure that the camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.
- 2 The Main Menu will open with the File line highlighted. Press the MENU/ENTER button to open the File menu.



3 The File menu will open with the Open line highlighted. Press the MENU/ENTER button.



4 Use the LEFT and RIGHT arrows to select an image. Then press the MENU/ENTER button to open it.



🔄 How to select an image

1 If you select **Open** or **Delete** in the **File** menu, a box like the one shown below will appear at the bottom left of the screen.



- **2** If the image you wish to open or delete is not in the current folder, use the *LEFT* and *RIGHT* arrows to browse for it.
- **3** To activate the image, press the **SAVE/FREEZE** button.

.

Selecting a folder and filename

- **1** Make sure that the camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.
- 2 The Main Menu will open with the File line highlighted. Press the MENU/ENTER button to open the File menu.
- FileAmalysisAmalysisManual Adj.IR/VisiblePalette SetupTrigger SetupSystem Setup
- **3** Use the UP or DOWN arrow to navigate to the File Setup line. Then press the MENU/ENTER button to open the File Setup submenu.



4 The File Setup submenu will open with the Directory Name line highlighted. Use the LEFT and RIGHT arrows to navigate to the desired folder. On this screen, "File number" represents the number of files in the current folder.



5 Use the DOWN arrow to navigate down to the File Name line. Then press the LEFT or RIGHT arrow to select the filename.

Playback and Erase

Playing Back Voice Memos

To play back the voice messages you attach to images:

- **1** Install the Bluetooth headset (included with OSXL-TIC103, optional for OSXL-TIC101 and OSXL-TIC102) using the instructions on p. 58.
- **2** Freeze an image (see p. 31), then press the MENU/ENTER button to open the Main Menu.
- **3** The Main Menu will open with the File line highlighted. Press the MENU/ENTER button to open the File submenu.



4 Use the DOWN arrow to navigate to the Voice Play line. Then press the MENU/ENTER button.

 If a voice message is attached to the frozen image, it will play and the message, "Playing Record" will appear on the LCD.

5



To end the playback of a voice message, press the ESC button.

Playback and Erase

Erasing Images

- Erased images cannot be recovered. Exercise caution before erasing an image.
 - **1** Make sure that the camera is in null mode (see p. 14). Press the MENU/ENTER button to open the Main Menu.
 - 2 The Main Menu will open with the File line highlighted. Press the MENU/ENTER button to open the File submenu.





3 Select an image (see p. 48), and then press the MENU/ENTER button to delete it.



4 Press the ESC button once to return to the File submenu, and twice to return to the Main Menu.

Uploading Images

Images stored on the camera's Mini SD memory card can be transferred to any computer with a USB port.

- **1** Swing the rubber cover on the bottom of the camera down to expose jacks and the mini SD card in its socket.
- 2 Lightly press on the Mini SD card with the tip of your finger and it will pop out.



MiniSD card

3 Insert the card into the supplied SD card reader and plug the card reader into a USB port of your computer.

Charging the Battery Directly

You can charge the battery directly using the optional power adaptor.

1 Swing the rubber cover on the bottom of the camera down to expose the power terminal on the right side. Insert the single-plug end of the power adaptor into the terminal.





Plug the other end of the adaptor into a 110VAC outlet.



The LED on the camera's keypad will flicker while the battery is charging. When charging is complete, the LED will stop flickering and steadily glow green. Unplug the power adaptor from the power outlet after charging.

Connecting to a TV Monitor

You can increase the size of camera images that you view and analyze by using the supplied video cable to connect the camera to a TV or TV monitor.



Swing the rubber cover on the bottom of the camera down to expose the yellow Video Out jack. Insert the RCA mini-plug end of the supplied video cable into the jack.

2 Shown: RCA to BNC connector

Choose appropriate connector for your *Video-In* jack



The other end of the cable is also an RCA plug which will mate to the supplied BNC connector if needed. Use the appropriate connector with the *Video In* jack on your TV or TV monitor. Be sure to set the TV's controls to

External Video In.

Connecting to a Computer

Images stored on the camera's mini SD card can be transferred to a computer for viewing, analysis and storage without removing the card or turning off the computer or camera. To do so, you connect the camera to the computer by using the supplied USB cable and installing driver software from the supplied disk.



Installing the driver

To begin, plug the supplied USB cable into the USB ports of the camera and your computer (see p.55). Then insert the supplied disc into your computer's CD/DVD drive.

Users of Windows XP Professional must log in as an Administrator to install the program.





Click Continue Anyway.



Click [Finish] to finish the driver installation.

Using the Bluetooth Headset

You can use the camera to capture, analyze and save thermal videos as well as thermal images. Doing so requires purchase of optional real-time software and use of the supplied USB cable. The controls for starting and stopping the recording of thermal video clips are on the software, rather than on the camera. A separate user's manual for the software explains how to capture, save, and analyze thermal video clips.

Follow the steps below to install the Bluetooth headset (included with the OXL-TIC103; optional for the OSXL-TIC101 and OSXL-TIC 102) for the first time.

Before beginning, fully charge the Bluetooth headset. If the power indicator is red, the Bluetooth headset needs additional charging. When the Bluetooth piece is fully charged, its power indicator will turn blue.

Turn off the camera and Bluetooth headset.

2 Turn on the Bluetooth headset first.

Press and hold the power button for about 4 seconds. You will see the power indicator begin to blink red and blue. The headset will remain in this "pairing" mode for about 90 seconds.

3 Turn on the camera. When you do, the green LED on the camera keypad and the blue indicator on the Bluetooth headset will begin flashing together. At this point, the camera is preparing to pair up with the Bluetooth headset.



4 Press the power button of Bluetooth headset to execute the pairing. When pairing is complete, the blue LED on the headset will flash slowly, and the Bluetooth icon will appear on the camera's LCD (see p. 14).

Make sure that the camera is not too far from the Bluetooth headset. Move the Bluetooth headset as close as possible to the camera before taking step 4.



6 Put on the headset. You can use it to record (p. 45) or play back (p.50) voice memos now.

Troubleshooting

Problem	Cause	Solution
Camera will not operate	Power is not turned on	• Turn on the camera. See <i>Powering On and Off</i> (p.12).
	Insufficient battery voltage	 Fully charge the battery.
	Poor contact between camera and battery terminals	 Wipe the terminals with a clean, dry cloth.
Camera will not save images	Internal memory is full	 If required, download saved images to a computer and erase them from the camera to free up some space.
	Internal memory not formatted correctly	 Format the internal memory in FAT32 format.
Battery charge is used up quickly	Battery capacity has been reduced because of lack of use for one year or more after being fully charged.	 Replace the battery with a new one.
	Battery life exceeded.	 Replace the battery with a new one
Battery will not charge	Poor contact between battery and battery charger.	 Clean the battery terminals with a clean cloth. Connect the power cord to the battery charger and insert its plug firmly into the power outlet.
	Battery life exceeded	 Replace the battery with a new one.

Appendix I

Using an Optional Lens

Optional wide-angle and telephoto lenses for OSXL-TIC series cameras are available from Omega.

Whenever you install an optional lens, do the following to confirm that the camera has automatically configured itself to work with the new lens:

- Open the Manual Adj. menu (see p. 27) and use the **DOWN** arrow to navigate down to the Range line.
- Press the **UP** and **DOWN** arrows at the same time. This will cause a letter to appear on the left of the Range line. The table beneath the image below correlates the letter you should see for various combinations of lenses and OSXL-TIC camera models.



	OSXL-TIC101	OSXL-TIC104
Null	20° FOV	24° FOV
	(Standard)	(Standard)
Α	12.8°	12°
В	38°	48°
С	3.8°	N/A
D	6.4°	7°
Е	9°	N/A

Appendix II

Camera Care and Maintenance

Use the following procedures to clean the camera body, lens, LCD monitor and other parts.

Camera body	Wipe the body clean with soft cloth or an eyeglass lens wiper.		
Lens	First use a lens blower to remove loose dust and dirt. Then remove any remaining dirt by wiping the lens lightly with a soft cloth.		
	 Never use synthetic cleaners, paint thinners, benzene or water the camera body or lens. 		
LCD	Use a lens blower brush to remove dust and dirt. If necessary, gently wipe the LCD with a soft cloth or an eyeglass lens wiper to remove stubborn dirt.		
	 Never rub or press forcefully on the LCD. 		

Appendix III

Emissivity of Common Materials

Material	Temperature (°C)	Emissivity	
METAL			
Aluminum			
Polished aluminum	100	0.09	
Commercial aluminum foil	100	0.09	
Electrolytic chromeplate alumina	25~600	0.55	
Mild alumina	25~600	0.10~0.20	
Strong alumina	25~600	0.30~0.40	
Brass			
Brass mirror (highly polished)	28	0.03	
Brass oxide	200~600	0.61~0.59	
Chrome			
Polished chrome	40~1090	0.08~0.36	
Copper			
Copper mirror	100	0.05	
Strong copper oxide	25	0.078	
Cuprous oxide	800~1100	0.66~0.54	
Liquid copper	1080~1280	0.16~0.13	
Gold			
Gold mirror	230~630	0.02	
Iron			
Polished cast iron	200	0.21	
Processed cast iron	20	0.44	
Polished tempered iron	40~250	0.28	
Polished steel ingot	770~1040	0.52~0.56	
Raw welded steel	945~1100	0.52~0.61	
Surface ferric oxide	20	0.69	
Completely rusty surface	22	0.66	
Rolled iron plate	100	0.74	
Oxidized steel	198~600	0.64~0.78	
Cast iron (Oxidizing at 600°C)	198~600	0.79	
Steel (Oxidizing at 600°C)	125~520	0.78~0.82	

Emissivities of Common Materials (Con't)			
Material	Temperature (°C)	Emissivity	
Electrolytic ferric oxide	500~1200	0.85~0.89	
Iron plate	925~1120	0.87~0.95	
Cast iron, heavy ferric oxide	25	0.80	
Tempered iron, ferric oxide	40~250	0.95	
Melting surface	22	0.94	
Melting cast iron	1300~1400	0.29	
Melting mild steel	1600~1800	0.28	
Liquid steel	1500~1650	0.42~0.53	
Pure liquid iron	1515~1680	0.42~0.45	
Lead			
Pure lead (Non-	125~225	0.06~0.08	
oxidization)		0.00 0.00	
Mildly oxidized	25~300	0.20~0.45	
Magnesium			
Magnesia	275~825	0.55~0.20	
Magnesia	900~1670	0.20	
Нд	0~100	0.09~0.12	
Nickel			
Electroplate polishing	25	0.05	
Electroplate non-polishing	20	0.01	
Nickel wire	185~1010	0.09~0.19	
Nickel plate (oxidized)	198~600	0.37~0.48	
Nickel oxide	650~1255	0.59~0.86	
Nickel alloy			
Nickel-chrome (heat- resistance) alloy wire (shining)	50~1000	0.65~0.79	
Nickel-chrome alloy	50~1040 0.64~0.76		
Nickel-chrome (heat resistance)	50~500	0.95~0.98	
Nickel-silver alloy	100	0.14	
Silver			
Polished silver	100	0.05	
Stainless steel			
18-8	25	0.16	
304(8Cr,18Ni)	215~490	0.44~0.36	
310(25Cr,20Ni)	215~520	0.90~0.97	

Emissivities of Common Materials (Con't)			
Material	Temperature (°C)	Emissivity	
Tin			
Commercial tin plate	100	0.07	
Strong oxidization	0~200	0.60	
Zinc			
Oxidizing at 400°C	400	0.01	
galvanized shining iron plate	28	0.23	
Ash zinc oxide	25	0.28	
Non-metal materials			
Brick	1100	0.75	
Fire brick	1100	0.75	
Graphite (lamp black)	96~225	0.95	
Porcelain enamel (white)	18	0.90	
Asphaltum	0~200	0.85	
Glass (surface)	23	0.94	
Heat-resistance glass	200~540	0.85~0.95	
Calcimine	20	0.90	
Oak	20	0.90	
Carbon piece		0.85	
Isolation piece		0.91~0.94	
Sheet metal		0.88~0.90	
Glass pipe		0.90	
Loop type		0.87	
Porcelain enamel products		0.90	
Porcelain enamel designs		0.83~0.95	
Solid materials		0.80~0.93	
Ceramics (vase type)		0.90	
Film		0.90~0.93	
Mica		0.94~0.95	
Flume mica		0.90~0.93	
Glass		0.91~0.92	
Semiconductor		0.80~0.90	
Transistor (plastics sealed)		0.30~0.40	
Transistor (metal) Diode		0.89~0.90	
Transmitting loop			
Pulse transmission		0.91~0.92	
Level chalkiness layer		0.88~0.93	
Тор Іоор		0.91~0.92	

Emissivities of Common Materials (Con't)			
Material	Temperature (°C)	Emissivity	
Electric materials			
Epoxy glass plate		0.86	
Epoxy hydroxybenzene plate		0.80	
Gilded sheet copper		0.30	
Solder-coated copper		0.35	
Tin-coated lead wire		0.28	
Brass wires		0.87~0.88	
Block talcum terminal		0.87	

Specifications

All specifications are based on Omega's testing standards and are subject to change without notice.

OSXL-TIC SERIES FEATURES & SPECIFICATIONS	OSXL- TIC101	OSXL- TIC102	OSXL- TIC103 OSXL- TIC104
Picture-in-Picture Mode (Visual + Thermal Image Fusion)	No No	C	Yes C
Analysis Tools	2 Movable Spots, Isothermal Analysis	4 Movable Spots, Isothermal Analysis	9 Movable Spots, Isothermal Analysis Profile Analysis, 5 Area Analysis
LED Flashlight	No		Yes
Temperature Alarms	No Ves		Yes
Visual File Format	Pron SAT/JPG	Pron SAT/CCD/ IPG	
Visual Image Resolution	N/A	320	240 nivels
Thermal Video Streaming	0/0	No	Vec (Via USB)
Voice Annotation		No	Vec (Via Bluetooth)
IP Peopletion (DEVI_TIC101_102_102)		160 x 120 nivela (10 200 niv	res (via bibetootii)
IR Resolution (DSAL-TIC101, 102, 103)		100 x 120 pixels (19,200 pix	els)
R Resolution (USAL-IIGTU4)	1	320 x 240 pixels (76,600 pix	els)
Refresh Rate		30 frames per second (ips	5)
IR Detector Spectral Range	8 to 14um		
Laser Pointer		Yes	
Field of View	20° x 15°		
Spatial Resolution	2.2 mrad		
Temperature Measurement Range	4° to 572°F (-20° to 300°C), upgradeable to 2732°F (1500°C)		
Thermal Sensitivity	±1.4°F (0.08°C) at 86°F (30°C)		
Detector Type	Unc	ooled focal plane array, manua	I focusing
Accuracy	±3°F (2°C) or 2% of reading		
Focusing	Manual		
Measurement Compensation Factors	Emissivi	ty, Ambient Temperature, Hum	dity, Distance
Minimum Focal Distance	· · ·	4 in. (100mm)	
Optional Telephoto and Wide-Angle Lenses	Yes (6.4°, 9° and 38° Field of View available)		available)
Display	Flip-up 3.5 in, diagonal color LCD		LCD
Auto Hot/Cold Spot Indicator		Yes	
Video Output Formats		NTSC. PAL	
Color Palettes	Ironbow, Iron	-Inverted, Rainbow, Feather, G	rev. Grev-Inverted
Image Storage Medium, Capacity		2GB MiniSD memory card (incl	uded)
Thermal File Format		Proprietary SAT. Radiometric.	JPG
Text Input	No.		
Battery		Bechargeable Lithium-lor	
Total Charge Canacity	Lín	to 5 hours continuous with 2 h	patteries
Power Saver Mode	- Op	Vac	24401100
Operating Temperature	-4º to 122ºE (-20º to 50ºC) @ 10 to 00% BH		
Water/Dust/Oil Resistance	-4 10 122 F (-20 10 00 0) @ 10 10 90% RH		
Shock Resistance	IF04 Operational 25C		
Vibration Resistance	Operational 20		
Wajaht	1 2 lb (500-)		
Dimonsione	1.3 ID. (380g)		
Trined Marine	0.8 x 3.1 x 0.4 In. (1/2 x 80 x 162mm)		
Inpod Mount	Standard Base (Adaptor Uptional)		
External Power Source	AU Adaptor & In-Camera Charging		
Limited Warranty Duration	3 Years		

NOTES:

WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **37 months** from date of purchase. OMEGA's WARRANTY adds an additional one (1) month grace period to the normal **three (3) year product warranty** to cover handling and shipping time. This ensures that OMEGA's customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA's Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA's control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

OMEGA is pleased to offer suggestions on the use of its various products. However, OMEGA neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by OMEGA, either verbal or written. OMEGA warrants only that the parts manufactured by the company will be as specified and free of defects. OMEGA MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive, and the total liability of OMEGA with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall OMEGA be liable for consequential, incidental or special damages.

CONDITIONS: Equipment sold by OMEGA is not intended to be used, nor shall it be used: (1) as a "Basic Component" under 10 CFR 21 (NRC), used in or with any nuclear installation or activity; or (2) in medical applications or used on humans. Should any Product(s) be used in or with any nuclear installation or activity, medical application, used on humans, or misused in any way, OMEGA assumes no responsibility as set forth in our basic WARRANTY/DISCLAIMER language, and, additionally, purchaser will indemnify OMEGA and hold OMEGA harmless from any liability or damage whatsoever arising out of the use of the Product(s) in such a manner.

RETURN REQUESTS/INQUIRIES

Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting OMEGA:

- 1. Purchase Order number under which the product was PURCHASED,
- 2. Model and serial number of the product under warranty, and
- 3. Repair instructions and/or specific problems relative to the product.

FOR **<u>NON-WARRANTY</u>** REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:

- 1. Purchase Order number to cover the COST of the repair,
- 2. Model and serial number of the product, and
- 3. Repair instructions and/or specific problems relative to the product.

OMEGA's policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

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- Turbine/Paddlewheel Systems
- Totalizers & Batch Controllers

pH/CONDUCTIVITY

- PH Electrodes, Testers & Accessories
- Benchtop/Laboratory Meters
- Controllers, Calibrators, Simulators & Pumps
- Industrial pH & Conductivity Equipment

DATA ACQUISITION

- Data Acquisition & Engineering Software
- Communications-Based Acquisition Systems
- Plug-in Cards for Apple, IBM & Compatibles
- Data Logging Systems
- 🗷 Recorders, Printers & Plotters

HEATERS

- ☑ Heating Cable
- Cartridge & Strip Heaters
- Immersion & Band Heaters
- ☑ Flexible Heaters
- 🗹 Laboratory Heaters

ENVIRONMENTAL MONITORING AND CONTROL

- Metering & Control Instrumentation
- Refractometers
- Pumps & Tubing
- 🗹 Air, Soil & Water Monitors
- 🗹 Industrial Water & Wastewater Treatment
- PH, Conductivity & Dissolved Oxygen Instruments