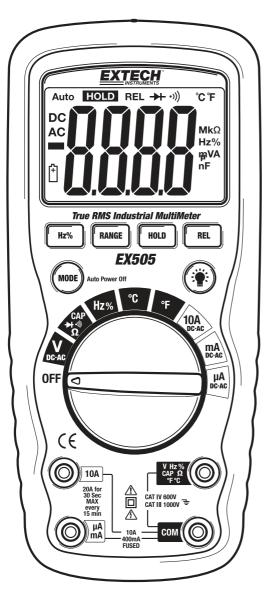






## **⚠** OMEGA® User's Guide



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MADE IN CHINA

HHM-EX505 **Autoranging True RMS Multimeter** 



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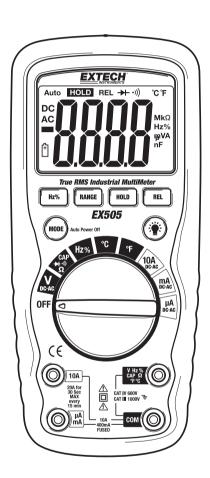
It is the policy of OMEGA Engineering, Inc. to comply with all worldwide safety and EMC/EMI regulations that apply. OMEGA is constantly pursuing certification of its products to the European New Approach Directives. OMEGA will add the CE mark to every appropriate device upon certification.

The information contained in this document is believed to be correct, but OMEGA accepts no liability for any errors it contains, and reserves the right to alter specifications without notice.

WARNING: These products are not designed for use in, and should not be used for, human applications.



#### Extech EX505



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#### Introduction

Congratulations on your purchase of the Extech EX505 True RMS Autoranging Multimeter. This meter measures AC/DC Voltage, AC/DC Current, Resistance, Capacitance, Frequency, Diode Test, and Continuity plus Thermocouple Temperature. It features a waterproof, rugged design for heavy duty use This meter is shipped fully tested and calibrated and, with proper use, will provide years of reliable service.

#### Safety



This symbol adjacent to another symbol, terminal or operating device indicates that the operator must refer to an explanation in the Operating Instructions to avoid personal injury or damage to the meter.



This **WARNING** symbol indicates a potentially hazardous situation, which if not avoided, could result in death or serious injury.



This **CAUTION** symbol indicates a potentially hazardous situation, which if not avoided, may result damage to the product.



This symbol advises the user that the terminal(s) so marked must not be connected to a circuit point at which the voltage with respect to earth ground exceeds (in this case) 1000 VAC or VDC.

This symbol adjacent to one or more terminals identifies them as being associated with ranges that may, in normal use, be subjected to particularly hazardous voltages. For maximum safety, the meter and its test leads should not be handled when these terminals are energized.

This symbol indicates that a device is protected throughout by double insulation or reinforced insulation.

#### PER IEC1010 OVERVOLTAGE INSTALLATION CATEGORY

#### OVERVOLTAGE CATEGORY I

Equipment of OVERVOLTAGE CATEGORY I is equipment for connection to circuits in which measures are taken to limit the transient overvoltages to an appropriate low level.

Note - Examples include protected electronic circuits.

#### OVERVOLTAGE CATEGORY II

Equipment of OVERVOLTAGE CATEGORY II is energy-consuming equipment to be supplied from the fixed installation.

Note – Examples include household, office, and laboratory appliances.

#### OVERVOLTAGE CATEGORY III

Equipment of OVERVOLTAGE CATEGORY III is equipment in fixed installations.

Note – Examples include switches in the fixed installation and some equipment for industrial use with permanent connection to the fixed installation.

#### OVERVOLTAGE CATEGORY IV

Equipment of OVERVOLTAGE CATEGORY IV is for use at the origin of the installation.

Note - Examples include electricity meters and primary over-current protection equipment

#### **CAUTIONS**

- Improper use of this meter can cause damage, shock, injury or death. Read and understand this user manual before operating the meter.
- · Always remove the test leads before replacing the battery or fuses.
- Inspect the condition of the test leads and the meter itself for any damage before operating the meter. Repair or replace any damage before use.
- Use great care when making measurements if the voltages are greater than 25VAC rms or 35VDC. These voltages are considered a shock hazard.
- Warning! This is a class A equipment. This equipment can cause interferences in the living quarters; in this case the operator can be required to carry out adequate measures.
- Always discharge capacitors and remove power from the device under test before performing Diode. Resistance or Continuity tests.
- Voltage checks on electrical outlets can be difficult and misleading because of the uncertainty
  of connection to the recessed electrical contacts. Other means should be used to ensure that
  the terminals are not "live"
- If the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.
- This device is not a toy and must not reach children's hands. It contains hazardous objects as
  well as small parts that the children could swallow. In case a child swallows any of them,
  please contact a physician immediately
- Do not leave batteries and packing material lying around unattended; they can be dangerous for children if they use them as toys
- In case the device is going to be unused for an extended period of time, remove the batteries
  to prevent them from training
- Expired or damaged batteries can cause cauterization on contact with the skin. Always, therefore, use suitable hand gloves in such cases
- See that the batteries are not short-circuited. Do not throw batteries into the fire.

#### SAFETY INSTRUCTIONS

This meter has been designed for safe use, but must be operated with caution. The rules listed below must be carefully followed for safe operation.

1. **NEVER** apply voltage or current to the meter that exceeds the specified maximum:

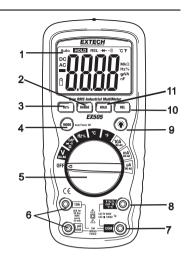
Input Protection Limits			
Function	Maximum Input		
V DC or V AC	1000VDC/AC rms		
mA AC/DC	400mA AC/DC		
A AC/DC	10A AC/DC (20A for 30 sec)		
Frequency, Resistance, Capacitance, Diode Test, Continuity, Temperature	600VDC/AC rms		

- 2. USE EXTREME CAUTION when working with high voltages.
- DO NOT measure voltage if the voltage on the "COM" input jack exceeds 600V above earth ground.
- 4. **NEVER** connect the meter leads across a voltage source while the function switch is in the current, resistance, or diode mode. Doing so can damage the meter.
- ALWAYS discharge filter capacitors in power supplies and disconnect the power when making resistance or diode tests.
- ALWAYS turn off the power and disconnect the test leads before opening the covers to replace the fuse or batteries.
- NEVER operate the meter unless the back cover and the battery and fuse covers are in place and fastened securely.
- 8. If the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

#### Controls and Jacks

- 1. 4,000 count LCD display
- 2. RANGE button
- 3. Hz and % button
- Mode button
- 5. Function switch
- 6. mA, µA and 10A input jacks
- 7. COM input jack
- 8. Positive input jack
- 9. Backlight button
- 10. REL button
- 11. HOLD button

Note: Tilt stand and battery compartment are on rear of unit.



#### Symbols and Annunciators

•))) Continuity

Diode test

Battery status

n nano (10<sup>-9</sup>) (capacitance) μ micro (10<sup>-6</sup>) (amps)

m milli (10<sup>-3</sup>) (volts, amps)

A Amps

k kilo (10³) (ohms) F Farads (capacitance)

M mega (10<sup>6</sup>) (ohms)

 $\Omega$  Ohms

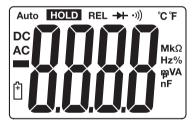
 Hz
 Hertz (frequency)
 V
 Volts

 %
 Percent (duty ratio)
 REL
 Relative

 AC
 Alternating current
 Auto
 Autoranging

 DC
 Direct current
 HOLD
 Display hold

°F Degrees Fahrenheit °C Degrees Centigrade



#### Operating Instructions

**WARNING**: Risk of electrocution. High-voltage circuits, both AC and DC, are very dangerous and should be measured with great care.

- 1. ALWAYS turn the function switch to the **OFF** position when the meter is not in use.
- 2. If "**OL**" appears in the display during a measurement, the value exceeds the range you have selected. Change to a higher range.

#### DC VOLTAGE MEASUREMENTS

**CAUTION:** Do not measure DC voltages if a motor on the circuit is being switched ON or OFF. Large voltage surges may occur that can damage the meter.

- 1. Set the function switch to the **V** position.
- 2. Press the MODE button to select DC (if necessary).
- Insert the black test lead banana plug into the negative COM jack.
   Insert the red test lead banana plug into the positive V jack.
- Touch the black test probe tip to the negative side of the circuit.
   Touch the red test probe tip to the positive side of the circuit.
- 5. Read the voltage in the display.



#### AC VOLTAGE (FREQUENCY, DUTY CYCLE) MEASUREMENTS

**WARNING:** Risk of Electrocution. The probe tips may not be long enough to contact the live parts inside some 240V outlets for appliances because the contacts are recessed deep in the outlets. As a result, the reading may show 0 volts when the outlet actually has voltage on it. Make sure the probe tips are touching the metal contacts inside the outlet before assuming that no voltage is present.

**CAUTION:** Do not measure AC voltages if a motor on the circuit is being switched ON or OFF. Large voltage surges may occur that can damage the meter.

- 1. Set the function switch to the **V** position.
- 2. Press the MODE button to select AC (if necessary)
- Insert the black test lead banana plug into the negative COM jack.
   Insert red test lead banana plug into the positive V jack.
- 4. Touch the black test probe tip to the neutral side of the circuit. Touch the red test probe tip to the "hot" side of the circuit.
- Read the voltage in the display.
- 6. Press the HZ/% button to indicate "Hz".
- 7. Read the frequency in the display.
- 8. Press the Hz/% button again to indicate "%".
- 9. Read the % of duty cycle in the display.



#### DC CURRENT MEASUREMENTS

**CAUTION:** Do not make 20A current measurements for longer than 30 seconds. Exceeding 30 seconds may cause damage to the meter and/or the test leads.

- 1. Insert the black test lead banana plug into the negative **COM** jack.
- For current measurements up to 4000 μA DC, set the function switch to the μA position and insert the red test lead banana plug into the μA/mA jack.
- For current measurements up to 400mA DC, set the function switch to the mA position and insert the red test lead banana plug into the μA/mA jack.
- For current measurements up to 10A DC, set the function switch to the 10A
  position and insert the red test lead banana plug into the 10A jack.
- 5. Press the **MODE** button to indicate "**DC**" on the display.
- Remove power from the circuit under test, then open up the circuit at the point where you wish to measure current.
- Touch the black test probe tip to the negative side of the circuit.
   Touch the red test probe tip to the positive side of the circuit.
- 8. Apply power to the circuit.
- 9. Read the current in the display.



#### AC CURRENT (FREQUENCY, DUTY CYCLE) MEASUREMENTS

**CAUTION:** Do not make 20A current measurements for longer than 30 seconds. Exceeding 30 seconds may cause damage to the meter and/or the test leads.

- 1. Insert the black test lead banana plug into the negative **COM** jack.
- For current measurements up to 4000μA AC, set the function switch to the μA position and insert the red test lead banana plug into the μA/mA jack.
- For current measurements up to 400mA AC, set the function switch to the mA position and insert the red test lead banana plug into the μA/mA jack.
- For current measurements up to 10A AC, set the function switch to the 10A
  position and insert the red test lead banana plug into the 10A jack.
- 5. Press the **MODE** button to indicate "**AC**" on the display.
- Remove power from the circuit under test, then open up the circuit at the point where you wish to measure current.
- 7. Touch the black test probe tip to the neutral side of the circuit. Touch the red test probe tip to the "hot" side of the circuit.
- Apply power to the circuit.
- 9. Read the current in the display.
- Press the Hz/% button to indicate "Hz".
- 11. Read the frequency in the display.
- 12. Press the Hz/% button again to indicate "%".
- Read the % duty cycle in the display.
- 14. Press the Hz/% button to return to current measurement.



#### RESISTANCE MEASUREMENTS

**WARNING:** To avoid electric shock, disconnect power to the unit under test and discharge all capacitors before taking any resistance measurements. Remove the batteries and unplug the line cords

- 1. Set the function switch to the  $\Omega CAP \rightarrow \emptyset$  position.
- 2. Insert the black test lead banana plug into the negative **COM** jack. Insert the red test lead banana plug into the positive  $\Omega$  jack.
- 3. Press the **MODE** button to indicate " $\Omega$ " on the display.
- Touch the test probe tips across the circuit or part under test. It is best to disconnect one side of the part under test so the rest of the circuit will not interfere with the resistance reading.
- 5. Read the resistance in the display.



#### CONTINUITY CHECK

**WARNING:** To avoid electric shock, never measure continuity on circuits or wires that have voltage on them.

- 1. Set the function switch to the  $\Omega$  CAP  $\stackrel{\bullet}{\rightarrow}$   $\stackrel{\bullet}{\rightarrow}$  position.
- 2. Insert the black lead banana plug into the negative **COM** jack. Insert the red test lead banana plug into the positive  $\Omega$  jack.
- 3. Press the **MODE** button to indicate" " and "Ω" on the display
- 4. Touch the test probe tips to the circuit or wire you wish to check.
- If the resistance is less than approximately 100Ω, the audible signal will sound. If the circuit is open, the display will indicate "OL".



#### **DIODE TEST**

- Set the function switch to the Ω CAP → → position.
- Insert the black test lead banana plug into the negative COM jack and the red test lead banana plug into the positive V jack.
- Press the MODE button to indicate → and V on the display.
- Touch the test probes to the diode under test. Forward voltage will typically indicate 0.400 to 0.700V. Reverse voltage will indicate "OL". Shorted devices will indicate near 0V and an open device will indicate "OL" in both polarities.



#### TEMPERATURE MEASUREMENTS

- Set the function switch to the °F or °C position.
- Insert the Temperature Probe into the input jacks, making sure to observe the correct polarity.
- 3. Touch the Temperature Probe head to the part whose temperature you wish to measure. Keep the probe touching the part under test until the reading stabilizes (about 30 seconds).
- 4. Read the temperature in the display.

**Note:** The temperature probe is fitted with a type K mini connector. A mini connector to banana connector adaptor is supplied for connection to the input banana jacks.



#### CAPACITANCE MEASUREMENTS

**WARNING:** To avoid electric shock, disconnect power to the unit under test and discharge all capacitors before taking any capacitance measurements. Remove the batteries and unplug the line cords.

- 1. Set the rotary function switch to the  $\Omega$  CAP  $\Rightarrow$   $\cdot$   $\cdot$  position.
- Insert the black test lead banana plug into the negative COM jack.
   Insert the red test lead banana plug into the positive V jack.
- 3. Press the **MODE** button to indicate "**nF**" on the display.
- 4. Touch the test leads to the capacitor to be tested.
- The test may take up to 3 minutes or more for large capacitors to charge. Wait until the readings settle before ending the test.
- 6. Read the capacitance value in the display



#### FREQUENCY/DUTY CYCLE MEASUREMENTS (ELECTRONIC)

- 1. Set the rotary function switch to the "Hz %" position.
- 2. Press the Hz/% button to indicate "Hz" in the display.
- 3. Insert the black lead banana plug into the negative **COM** jack and the red test lead banana plug into the positive **Hz** jack.
- 4. Touch the test probe tips to the circuit under test.
- Read the frequency on the display.
- Press the Hz/% button again to indicate "%" on the display.
- 7. Read the % of duty cycle on the display.



#### FREQUENCY SENSITIVITY (ELECTRICAL)

The frequency sensitivity is range dependent when the function is selected from while in the voltage or current measuring function. Below are typical sensitivities for the "electrical" measurement modes.

Range ( DC/AC )	Sensitivity	Frequency width
4V	≥1.5V rms	5Hz~10kHz
40V, 400V	≥10V rms	5Hz~20kHz
	≥20V rms	5Hz~200kHz
1000V/1000V	≥420V rms	50Hz~1kHz
400mA	≥45mA rms	5Hz~5kHz
10A	≥4A rms	5Hz~1kHz

#### **AUTORANGING/MANUAL RANGE SELECTION**

When the meter is first turned on, it automatically goes into Autoranging. This automatically selects the best range for the measurements being made and is generally the best mode for most measurements. For measurement situations requiring that a range be manually selected, perform the following:

- Press the RANGE key. The "Auto" display indicator will turn off.
- 2. Press the **RANGE** key to step through the available ranges. Observe the decimal point and units displayed until the preferred range is located.
- To exit the Manual Ranging mode and return to Autoranging, press and hold the RANGE key for 2 seconds.

**Note:** Manual ranging does not apply for the Capacitance and Frequency functions.

#### **RELATIVE MODE**

The relative measurement feature allows you to make measurements relative to a stored zero reference value. A reference voltage, current, etc. can be stored and measurements made in comparison to that value. The displayed value is the difference between the reference value and the measured value.

- 1. Perform the measurement as described in the operating instructions.
- Press the REL button to store (zero) the reading in the display and the "REL" indicator will appear on the display.
- 3. The display will now indicate the difference between the stored value and the measured value.
- Press the REL button to exit the relative mode.

Note: The Relative function does not operate in the Frequency function.

#### **DISPLAY BACKLIGHT**

Press the backlight \*\* button to turn on. The light will slowly fade to off after approxamately 10 to 15 seconds.

#### HOLD

The hold function freezes the reading in the display. Press the **HOLD** key momentarily to activate or to exit the **HOLD** function.

#### **AUTO POWER OFF**

The auto off feature will turn the meter off after 30 minutes. To disable the auto power off feature, hold down the **MODE** button and turn the meter on.

#### LOW BATTERY INDICATION

The  $\widehat{}^{\dagger}$  icon will appear in the display when the battery voltage becomes low. Replace the battery when this appears.

#### Maintenance

**WARNING**: To avoid electric shock, disconnect the test leads from any source of voltage before removing the back cover or the battery or fuse covers.

**WARNING:** To avoid electric shock, do not operate your meter until the battery and fuse covers are in place and fastened securely.

This MultiMeter is designed to provide years of dependable service, if the following care instructions are performed:

- 1. **KEEP THE METER DRY**. If it gets wet, wipe it off.
- 2. **USE AND STORE THE METER IN NORMAL TEMPERATURES.** Temperature extremes can shorten the life of the electronic parts and distort or melt plastic parts.
- 3. **HANDLE THE METER GENTLY AND CAREFULLY.** Dropping it can damage the electronic parts or the case.
- 4. **KEEP THE METER CLEAN.** Wipe the case occasionally with a damp cloth. DO NOT use chemicals, cleaning solvents, or detergents.
- USE ONLY FRESH BATTERIES OF THE RECOMMENDED SIZE AND TYPE. Remove old or weak batteries so they do not leak and damage the unit.
- IF THE METER IS TO BE STORED FOR A LONG PERIOD OF TIME, the batteries should be removed to prevent damage to the unit.

#### **BATTERY INSTALLATION**

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**WARNING**: To avoid electric shock, disconnect the test leads from any source of voltage before removing the battery cover.

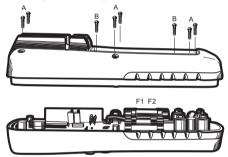
- 1. Turn power off and disconnect the test leads from the meter.
- 2. Open the rear battery cover by removing two screws (B) using a Phillips head screwdriver.
- 3. Insert the battery into battery holder, observing the correct polarity.
- 4. Put the battery cover back in place. Secure with the screws.

You, as the end user, are legally bound (**EU Battery ordinance**) to return all used batteries, **/disposal in the household garbage is prohibited!** You can hand over your used batteries / accumulators at collection points in your community or wherever batteries / accumulators are sold!

**Disposal:** Follow the valid legal stipulations in respect of the disposal of the device at the end of its lifecycle

**WARNING:** To avoid electric shock, do not operate the meter until the battery cover is in place and fastened securely.

**NOTE:** If your meter does not work properly, check the fuses and batteries to make sure that they are still good and that they are properly inserted.



#### REPLACING THE FUSES

**WARNING**: To avoid electric shock, disconnect the test leads from any source of voltage before removing the fuse cover.

- Disconnect the test leads from the meter.
- 2. Remove the battery cover (two "B" screws) and the battery.
- 3. Remove the six "A" screws securing the rear cover.
- 4. Gently remove the old fuse and install the new fuse into the holder.
- Always use a fuse of the proper size and value (0.5A/1000V fast blow for the 400mA range [SIBA 70-172-40], 10A/1000V fast blow for the 20A range [SIBA 50-199-06]).
- 6. Replace and secure the rear cover, battery and battery cover.

**WARNING**: To avoid electric shock, do not operate your meter until the fuse cover is in place and fastened securely.

#### **Specifications**

Function	Range	Resolution	Accuracy
DC Voltage	400mV	0.1mV	±(0.5% reading + 2 digits)
	4V	0.001V	
	40V	0.01V	$\pm$ (1.2% reading + 2 digits)
	400V	0.1V	
	1000V	1V	±(1.5% reading + 10 digits)
AC Voltage	400mV	0.1mV	±(2.0% reading + 10 digits)
	4V	0.001V	
	40V	0.01V	$\pm$ (2.0% reading + 5 digits)
	400V	0.1V	
	1000V	1V	±(2.5% reading + 5 digits)
DC Current	400μΑ	0.1μΑ	±(1.0% reading + 3 digits)
	4000μΑ	1μΑ	
	40mA	0.01mA	±(1.5% reading + 3 digits)
	400mA	0.1mA	
	10A	0.01A	±(2.5% reading + 5 digits)
AC Current	400μΑ	0.1μΑ	±(2.5% reading + 10 digits)
	4000μΑ	1μΑ	±(2.5% reading + 5 digits)
	40mA	0.01mA	
	400mA	0.1mA	
	10A	0.01A	±(3.0% reading + 7 digits)

**NOTE:** Accuracy is stated at 18°C to 28°C (65°F to 83°F) and less than 75% RH.

Function	Range	Resolution	Accuracy		
Resistance	400Ω	0.1Ω	±(1.2% reading + 4 digits)		
	4kΩ	0.001kΩ	±(1.0% reading + 2 digits)		
	<b>40k</b> Ω	0.01kΩ			
	400kΩ	0.1kΩ	$\pm$ (1.2% reading + 2 digits)		
	4ΜΩ	0.001ΜΩ			
	40ΜΩ	0.01ΜΩ	±(2.0% reading + 3 digits)		
Capacitance	4nF	0.001nF	±(5.0% reading + 0.5nF)		
	40nF	0.01nF	±(5.0% reading + 7 digits)		
	400nF	0.1nF			
	4μF	0.001μF	±(3.0% reading + 5 digits)		
	40μF	0.01μF			
	100μF	0.1μF	±(5% reading + 5 digits)		
Frequency	5.999Hz	0.001Hz	1/4 F0/ as a discuss A disciss		
	59.99Hz	0.01Hz	±(1.5% reading + 1 digits)		
	599.9Hz	0.1Hz			
	5.999kHz	0.001kHz	±(1.2% reading + 3 digits)		
	59.99kHz	0.01kHz	±(1.2 % reading + 3 digits)		
	599.9kHz	0.1kHz			
	5.999MHz	0.001MHz	±(1.5% reading + 4 digits)		
	9.999mHz	0.001MHz	±(1.5% reading + 4 digits)		
	Sensitivity: 0.5	Sensitivity: 0.5V rms <500kHz; 3V rms >500kHz			
Duty Cycle	0.1 to 99.9%	0.1%	±(1.2% reading + 2 digits)		
	Pulse width: 10	Pulse width: 100µs to 100ms, Frequency: 5Hz to 150kHz			
Temp	-4 to 1382°F	0.1°<400°	±(3.0% reading + 5°C /9°F)		
(type-K)	-20 to 750°C	1° ≥ 400°	(probe accuracy not included)		

Note: Accuracy specifications consist of two elements:

• (% reading) – This is the accuracy of the measurement circuit.

• (+ digits) – This is the accuracy of the analog to digital converter.

**Enclosure** Double molded, waterproof (IP67)

Shock (Drop Test) 2 meters (6.5 feet)

Diode Test Test current of 0.3mA typical, open circuit voltage 1.5V DC typical

**Continuity Check** Audible signal will sound if the resistance is less than  $100\Omega$  (approx.), test

current < 0.3mA

**Temperature Sensor** Requires type K thermocouple

 Input Impedance
 7.8MΩ

 AC Response
 True rms

 ACV Bandwidth
 40Hz to 400Hz

Crest Factor ≤3 at full scale up to 500V, decreasing linearly to ≤1.5 at 1000V

**Display** 4,000 count backlit liquid crystal

Overrange indication "OL" is displayed

**Auto Power Off** 30 minutes (approximately)

Polarity Automatic (no indication for positive); Minus (-) sign for negative

Measurement Rate 2 times per second, nominal

Low Battery Indication " is displayed if battery voltage drops below operating voltage

Battery One 9 volt (NEDA 1604) battery

Fuses mA, µA ranges; 0.5A/1000V ceramic fast blow

A range; 10A/1000V ceramic fast blow

Operating Temperature 5°C to 40°C (41°F to 104°F)

Storage Humidity <80%

 Operating Altitude
 2000meters (7000ft) maximum.

 Weight
 342g (0.753lb) (includes holster).

 Size
 182 x 82 x 55mm (7.2" x 3.2" x 2.2")

Safety This meter is intended for origin of installation use and protected, against

the users, by double insulation per EN61010-1 and IEC61010-1 2<sup>nd</sup> Edition (2001) to Category IV 600V and Category III 1000V; Pollution Degree 2. The meter also meets UL 61010-1, 2<sup>nd</sup> Edition (2004), CAN/CSA C22.2 No. 61010-1 2<sup>nd</sup> Edition (2004), and UL 61010B-2-031. 1<sup>st</sup> Edition (2003)

Approvals UL CE

**UL Listed**The UL mark does not indicate that this product has been evaluated for the

accuracy of its readings.

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#### WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **13 months** from date of purchase. OMEGA's WARRANTY adds an additional one (1) month grace period to the normal **one** (1) **year product warranty** to cover handling and shipping time. This ensures that OMEGA's customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA's Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA's control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

OMEGA is pleased to offer suggestions on the use of its various products. However, OMEGA neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by OMEGA, either verbal or written. OMEGA warrants only that the parts manufactured by the company will be as specified and free of defects. OMEGA MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive, and the total liability of OMEGA with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall OMEGA be liable for consequential, incidental or special damages.

CONDITIONS: Equipment sold by OMEGA is not intended to be used, nor shall it be used: (1) as a "Basic Component" under 10 CFR 21 (NRC), used in or with any nuclear installation or activity; or (2) in medical applications or used on humans. Should any Product(s) be used in or with any nuclear installation or activity, medical application, used on humans, or misused in any way, OMEGA assumes no responsibility as set forth in our basic WARRANTY/DISCLAIMER language, and, additionally, purchaser will indemnify OMEGA and hold OMEGA harmless from any liability or damage whatsoever arising out of the use of the Product(s) in such a manner.

#### RETURN REQUESTS/INQUIRIES

Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting OMEGA:

- Purchase Order number under which the product was PURCHASED,
- 2. Model and serial number of the product under warranty, and
- 3. Repair instructions and/or specific problems relative to the product.

FOR **MON-WARRANTY** REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:

- 1. Purchase Order number to cover the COST of the repair,
- 2. Model and serial number of the product, and
- 3. Repair instructions and/or specific problems relative to the product.

OMEGA's policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

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