LVU800 Series
Ultrasonic Level Transmitter
OMEGA

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It is the policy of OMEGA Engineering, Inc. to comply with all worldwide safety and EMC/EMI regulations that apply. OMEGA is constantly pursuing certification of its products to the European New Approach Directives. OMEGA will add the CE mark to every appropriate device upon certification.

The information contained in this document is believed to be correct, but OMEGA accepts no liability for any errors it contains, and reserves the right to alter specifications without notice.

WARNING: These products are not designed for use in, and should not be used for, human applications.
The LVU800 Series is a general-purpose ultrasonic level transmitter that provides a loop powered 4-20 mA output. The 4-20 mA output can be used to provide the proportional level of liquid in any tank or vessel. The signal can be connected to any device that accepts a loop powered 4-20 mA signal, such as a PLC, SCADA, DCS, display, controller, etc.

New Features
- Simple configuration with push button configuration
- Adjustable Loop Fail-Safe, Hold Last, Empty, Full, 21 mA, 22 mA
- Easy to reverse mA output, 4-20 mA to 20-4 mA
- Increased output filtering

Table of Contents
Introduction ........................................................................................................................................ 3
Specifications .................................................................................................................................... 4
Dimensions ..................................................................................................................................... 4
Safety Precautions: ......................................................................................................................... 5
  About this manual.......................................................................................................................... 5
  Components.................................................................................................................................. 6
Getting Started ................................................................................................................................ 7
  Feature Guide ................................................................................................................................. 7
  Getting Around ............................................................................................................................. 8
  How to enter the MENU ................................................................................................................ 9
  How to configure UNITS................................................................................................................ 9
  How to configure the DISPLAY .................................................................................................... 10
  How to configure the operational range (Height & Fill-H) ........................................................... 11
  How to reverse the current output (Rev mA) ................................................................................ 12
  How to set the Fail-Safe (SAFE) settings ................................................................................... 12
  How to set Target Calibration (TG CAL) .................................................................................... 13
Wiring ............................................................................................................................................... 14
Installation ...................................................................................................................................... 16
  Mounting Guide .......................................................................................................................... 16
  Fitting Selection .......................................................................................................................... 17
Appendix ......................................................................................................................................... 20
  SETUP .......................................................................................................................................... 20
  Diagnostic (DIAG) parameters .................................................................................................... 20
  Reset ............................................................................................................................................ 20
  User Settings ............................................................................................................................... 21
  Troubleshooting .......................................................................................................................... 22
Specifications/Dimensions

**Range:**

- LVU809: 4" to 9.8’ (10 cm to 3m)
- LVU816: 8” to 18.0’ (20 cm to 5.5m)
- LVU826: 8” to 26.4’ (20 cm to 8m)
- LVU832: 12” to 32.8’ (30 cm to 10m)

**Accuracy:** ± 0.2% of range

**Resolution:**

- LVU809: 0.019” (0.5mm)
- LVU816/826: 0.039” (1mm)
- LVU832: 0.078” (2mm)

**Dead band:**

- LVU809: 4" (10cm)
- LVU816/826: 8” (20cm)
- LVU832: 12” (30cm)

**Beam width:**

- LVU809: 2” (5cm)
- LVU816/826/832: 3” (7.6 cm) dia.

**Configuration:** Push button

**Memory:** Non-volatile

**Display type:** LCD, 6-digit

**Display units:** Inch, cm, Feet, m or percent

**Supply voltage:** 12-28 VDC

**Loop resist.:** 500 Ohms @ 24 VDC

**Signal output:** 4-20 mA, two-wire

**Signal invert:** 4-20 mA / 20-4 mA

**Signal fail-safe:** 4mA, 20 mA, 21 mA, 22 mA, hold last

**Process temp.:**

- F: -4° to 140°
- C: -20° to 60°

**Temp. comp.:** Automatic

**Ambient temp.:**

- F: -31° to 140°
- C: -35° to 60°

**Pressure:** MWP = 30 PSI

**Enclosure rating:** NEMA 4X (IP65)

**Encl. material:** PC/ABS FR

**Encl. hardware:** Brass and stainless

**Enclosure vent:** Water tight membrane

**Conduit entrance:** Dual, 1/2” NPT

**Trans. material:** PVDF

**Process mount:**

- LVU809: 1” NPT / 1” G
- LVU816/826/832: 2” NPT / 2” G

**Mount. gasket:** FKM

**Classification:** General purpose

**Compliance:** CE, RoHS

**Dimensions:**

**Side View / LVU809 Series**

![LVU809 Dimensions Diagram]

**Side View / LVU816, LVU826 and LVU832 Series**

![LVU816, LVU826 and LVU832 Dimensions Diagram]
SAFETY PRECAUTIONS

Step Three

About this Manual: PLEASE READ THE ENTIRE MANUAL PRIOR TO INSTALLING OR USING THIS PRODUCT. This manual includes information on the LVU800 Series Ultrasonic Level Switch from OMEGA ENGINEERING. Please refer to the part number located on the switch label to verify the exact model configuration, which you have purchased.

User’s Responsibility for Safety: OMEGA ENGINEERING manufactures a broad range of level sensing technologies. While each of these sensors is designed to operate in a wide variety of applications, it is the user’s responsibility to select a sensor model that is appropriate for the application, install it properly, perform tests of the installed system, and maintain all components. The failure to do so could result in property damage or serious injury.

Proper Installation and Handling: Only professional staff should install and/or repair this product. Install the switch with the included FKM gasket and never over tighten the switch within the fitting. Always check for leaks prior to system start-up.

Wiring and Electrical: A supply voltage of 12 to 28 VDC is used to power the LVU800 Series. Electrical wiring of the transmitter should be performed in accordance with all applicable national, state, and local codes.

Material Compatibility: The enclosure is made of Polycarbonate (PC). The transducer is made of Polyvinylidene Fluoride (PVDF). Make sure that the model, which you have selected, is chemically compatible with the application media.

Enclosure: While the switch housing is liquid-resistant the LVU800 Series is not designed to be operational when immersed. It should be mounted in such a way that the enclosure and transducer do not come into contact with the application media under normal operational conditions.

The enclosure has a flip cover with dual 1/2” NPT female conduit ports and an internal terminal strip for wiring. To open the enclosure, you will need a small insertion tool such as a screwdriver. Loosen the locking screw located at the top front of the enclosure. Rotate the hinged cover up for 135° access to the faceplate and terminal strips. Before closing the enclosure, make sure that the enclosure gasket is properly seated, and that any conduit fittings, cable connectors or plugs are installed correctly and sealed.

Handling Static-Sensitive Circuits/Devices: When handling the transmitter, the technician should follow these guidelines to reduce any possible electrostatic charge build-up on the technician’s body and the electronic part.

1. Always touch a known good ground source before handling the part. This should be repeated while handling the part and more frequently after sitting down from a standing position, sliding across the seat or walking a distance.
2. Avoid touching electrical terminals of the part unless making connections.
3. DO NOT open the unit cover until it is time to calibrate.
SAFETY PRECAUTIONS

Step Three

Make a Fail-Safe System: Design a fail-safe system that accommodates the possibility of switch and/or power failure. OMEGA ENGINEERING recommends the use of redundant backup systems and alarms in addition to the primary system.

Flammable, Explosive or Hazardous Applications: LVU800 Series should not be used within classified hazardous environments.

Warning: Always use the FKM gasket when installing the LVU800 Series, and make sure that all electrical wiring of the switch is in accordance with applicable codes.

Components: LVU800 Series is offered in three different models. Depending on the model purchased, you may or may not have been shipped all the components shown below. You do however, need an LVU800 Series and FKM gasket to configure, install and operate LVU800 Series.

- LVU800 Series
  - LVU809 – 9.8’ (3 m) range, Type 4X encl., 1” NPT
  - LVU809-G – 9.8’ (3 m) range, Type 4X encl., 1” G
  - LVU816 – 18.0’ (5.5 m) range, Type 4X encl., 2” NPT
  - LVU816-G – 18.0’ (5.5 m) range, Type 4X encl., 2” G
  - LVU826 – 26.2’ (8 m) range, Type 4X encl., 2” NPT
  - LVU826-G – 26.2’ (8 m) range, Type 4X encl., 2” G
  - LVU832 – 32.8’ (10 m) range, Type 4X encl., 2” NPT
  - LVU832-G – 32.8’ (10 m) range, Type 4X encl., 2” G

- FKM Gasket
  - Part #220128 – for LVU809 series only
  - Part #220129 – for LVU816, LVU826 and LVU832 series

- Manual
LVU800 Series can be configured before installation. The switch features non-volatile memory, so the set points configured before installation will not be lost when the switch is powered down. To start, all you need is the following information:

- **Basic Tank Information:**
  - **HEIGHT** – Distance from the transducer face to the bottom of the tank.
  - **FILL-H** – Maximum fill height of the liquid from the bottom of the tank.
  - These values will all be in the same distance value (inches, centimeters, feet or meters) and will all be measured from the bottom of the tank.

- **Power:**
  - Provide 12 to 28 VDC input power to the LVU800 Series.

**Feature Guide:**

<table>
<thead>
<tr>
<th>FEATURE</th>
<th>ACCESS BY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Easy to use <strong>MENU</strong></td>
<td>Press and hold <strong>SELECT</strong> key until <strong>MENU</strong> is displayed approximately 5 seconds. The <strong>MENU</strong> items will rotate through display, press <strong>SELECT</strong> to change an item.</td>
</tr>
<tr>
<td>Many <strong>UNITS</strong> of measurement.</td>
<td>In the <strong>MENU</strong> mode, press <strong>SELECT</strong> when <strong>UNITS</strong> is displayed, then select <strong>INCHES, CM</strong> (centimeter), <strong>FEET, METERS</strong> or <strong>PERCENT</strong>.</td>
</tr>
<tr>
<td>No cumbersome measure required.</td>
<td>In <strong>MENU</strong> mode, select the <strong>TANK</strong> item and set the <strong>HEIGHT</strong> of the tank from the transducer face to the bottom of the tank. Set the Fill Height (<strong>FILL-H</strong>) to the maximum fill height of the liquid from the bottom of the tank. Now all of the set points are from the bottom of the tank up.</td>
</tr>
<tr>
<td>Optional Target Calibration</td>
<td>Use this feature if the tank is at the empty or full setting. This will accept the current level as either empty (<strong>TG CAL EMPTY</strong>) or full (<strong>TG CAL FULL</strong>).</td>
</tr>
<tr>
<td>Fail-Safety</td>
<td>Use the <strong>SAFE</strong> function to preset the output to either Empty (<strong>4 mA</strong>), Full (<strong>20 mA, 21 mA or 22 mA</strong>) or <strong>Hold Last Value</strong> in case the transmitter loses its signal (<strong>LOST</strong>).</td>
</tr>
</tbody>
</table>
GETTING STARTED (continued)
Step Four

Getting Around:
LVU800 Series is configured by the use of three push buttons (UP, DOWN and SELECT) and a LCD display. As a lockout feature, the buttons are inactive until the SELECT button is held down for 5 seconds, and then the display will begin to scroll through the top level of the configuration menu.

Steps for Basic Configuration:
1. Select and Set the units of operation in the UNITS menu.
2. Configure the Sensor Height and Fill-H under the TANK menu.
3. Set the SAFE value.

Top Level
- The Configuration menu will continue to scroll through the items below until the SELECT button is pressed.
- To return to the Operational mode of LVU800 Series, press SELECT while RUN appears in the display.
- UNITS – Allows end user to select the units for configuration and operation. Select between Inches, Centimeters, Feet, Meters or Percent. Press EXIT to return to the Top Level menu.
- TANK – Allows the end user to configure the operational range for the switch.
  - HEIGHT – Distance from the transducer face to the bottom of the tank.
  - FILL-H – Maximum fill height of the liquid from the bottom of the tank.
  - REV MA – Allows the transmitter to reverse the current output such that 4 mA is at FULL and 20 mA is at EMPTY.
  - Press Exit to return to the Top Level Menu.
  - Note: if UNITS is set to Percent, then TANK will not appear. To view TANK, set UNITS to any of the following: Inches, Centimeters, Feet or Meters.
- SAFE – The fail-safe for the LVU800 Series can be preset to the customer’s requirement.
  - 22 mA – Overfill fail-safe setting.
  - 21 mA – Overfill fail-safe setting.
  - 20 mA – Full fail-safe setting.
  - 4 mA – Empty fail-safe setting.
  - HOLD – Keeps the output at its last current reading when fail-safe condition occurs.
- TG CAL – Target Calibration (allows for the sensor to accept the current level as either EMPTY or FULL.
- VALUES – Provides setup information, the ability to reset the LVU800 Series and a simulation mode to test the relay function.
  - SETUP – Will display the setting for all functions of LVU800 Series.
  - DIAG – This is a production test feature used by the factory to confirm operation. This mode should only be used when supervised by an Omega Engineering representative.
  - RESET – Will reset the LVU800 Series back to its original factory setting.
- HELP – Provides information for contacting Omega Engineering no-line.
- RUN – Returns the unit to normal measurement and control mode.
How to enter the MENU:
1. Press and hold SELECT key (approximately 5 seconds) until MENU is displayed.
2. The menu items will rotate through display.
3. Press SELECT to change an item.

How to configure UNITS:
1. In the MENU mode, press select when UNITS is display.
2. Press SELECT to choose between INCHES, CM (centimeter), FEET, METERS or PERCENT.
3. Select EXIT to return to the Top Level Menu.

Note: Reading the level of liquid in Percent:
- Omega Engineering recommends that when selecting PERCENT, configure the HEIGHT and FILL-H settings before selecting PERCENT in order to span the LVU800 Series for your application requirements.
- When in PERCENT, the operational span will be based upon the last TANK settings, typically the factory settings for HEIGHT and FILL-H.

<table>
<thead>
<tr>
<th>LVU800 Series</th>
<th>HEIGHT</th>
<th>FILL-H</th>
</tr>
</thead>
<tbody>
<tr>
<td>LVU809 Series</td>
<td>118.1” (300 cm)</td>
<td>114.1” (290 cm)</td>
</tr>
<tr>
<td>LVU816 Series</td>
<td>216.5” (550 cm)</td>
<td>208.5” (530 cm)</td>
</tr>
<tr>
<td>LVU826 Series</td>
<td>314.9” (800 cm)</td>
<td>307.1” (780 cm)</td>
</tr>
<tr>
<td>LVU832 Series</td>
<td>393.7” (1000 cm)</td>
<td>381.9” (970 cm)</td>
</tr>
</tbody>
</table>

- When PERCENT is selected, the TANK settings (HEIGHT and FILL-H) will be disabled.
DISPLAY - AIR Mode vs. LIQUID Mode:

The display can be made to display either the height of liquid in the tank (LIQUID mode) or the amount of air in the tank (AIR mode).

AIR mode – Will display the distance from the bottom of the sensor to the surface of the liquid.

LIQUID mode – Will display the height of liquid measured from the bottom of the tank.

How to change the display mode:
1. In the MENU mode, press select when UNITS is display.
2. Press SELECT when DISPLAY appears.
3. Press SELECT to choose between AIR or LIQUID.
4. When EXIT appears, press SELECT return to Top Level Menu.
How to configure the Operational range of LVU800 Series:

No cumbersome measurement is required via Target Calibration to establish set points. Set point distances are relative to the tank bottom.

1. In **MENU** mode, select the **TANK** item.
2. When **HEIGHT** appears, press **SELECT**.
3. Using the **UP** and **DOWN** buttons, set the **HEIGHT** of the tank from the transducer face to the bottom of the tank.
4. To enter the value, press and hold **SELECT** (Approximately 2 seconds) until **SAVED** is displayed.
5. When **FILL-H** appears, press **SELECT**.
6. Using the **UP** and **DOWN** buttons, set the Fill Height (**FILL-H**) to the maximum fill height of the liquid from the bottom of the tank.
7. Press and hold **SELECT** (2 seconds) to enter the value.
8. When **EXIT** appears, press **SELECT** return to Top Level Menu.

**Note:**

- Omega Engineering recommends that when selecting **PERCENT**, configure the Height and Fill-H settings before selecting **PERCENT** in order to span the LVU800 Series for your application requirements.
- When **PERCENT** is selected, the **TANK** settings (Height and Fill-H) will be disabled.
How to set a Reverse the Current Output:

The default for LVU800 Series is to have 4 mA at Empty and 20 mA at Full. This is the normal (NORM) setting. The output can be reversed (REV) with 20 mA at Empty and 4 mA at Full.

1. In MENU mode, select the TANK item.
2. When REV MA appears, press SELECT.
3. When REV appears, press SELECT.
4. When EXIT appears, press SELECT return to Top Level Menu.

LVU800 Series is now in the Reverse mode. To switch back to the Normal mode, follow the instructions above and select NORM under step 3.

How to set the SAFE setting:

The default for Fail-Safety (LOST) can be preset. The choices are 4 mA, 20 mA, 21 mA, 22 mA and HOLD.

1. In MENU mode, select the SAFE item.
2. When the required setting appears, press SELECT.
3. When EXIT appears, press SELECT return to Top Level Menu.
How to set using Target Calibration (Empty):

Instead of measuring for Empty tank, the Empty distance can be set automatically. This method requires that the tank be Empty or at the level that is considered Empty in the application. To set TG Empty, follow the instructions below.

1. Before beginning, make sure the level is tank is at the Empty level.
2. In MENU mode, select the TG CAL item.
3. When EMPTY appears, press SELECT. This sets the current distance as the new Empty setting.
4. When EXIT appears, press SELECT return to Top Level Menu.

How to set using Target Calibration (Full):

Instead of measuring for Full tank, the Full distance can be set automatically. This method requires that the tank be Full or at the level that is considered Full in the application. To set TG Full, follow the instructions below.

1. Before beginning, make sure the level is tank is at the Full level.
2. In MENU mode, select the TG CAL item.
3. When FULL appears, press SELECT. This sets the current distance as the new Full setting.
4. When EXIT appears, press SELECT return to Top Level Menu.

Note: When setting either the TG EMPTY or TG FULL, make sure the reflective surface is perpendicular to the LVU800 Series and not at an angle. Be careful if the tank has a sloped or cone bottom and the bottom of the tank is exposed to air.
Below is a quick review of wiring the LVU800 Series to common display, controllers and PLC’s.

**Proportional Level Controller**

*LVCN-51 Series*

*JWA mode (Factory Setting)*

**Proportional Level Controller**

*LVCN-51 Series*

*JWB mode*

**Generic Loop**

*Powered Display*

**Generic PLC**

- 24 VDC
- (+) Red
- (-) Black

- (+) Red
- (-) Black

- (+) Red
- (-) Black
General notes for electrical connections, usage and safety:

- Where personal safety or significant property damage can occur due to a spill, the installation must have a redundant backup safety system installed.
- Wiring should always be completed by a licensed electrician.
- Supply voltage should never exceed 28 VDC.
- The sensor materials must be chemically compatible with the liquids to be measured.
- Design a fail-safe system for possible sensor and/or power failure.
- Never use the sensor in environments classified as **Hazardous**.

Testing the Transmitter

1. Connect a multimeter in series with the black wire to read the current output.
2. Verify that the current increases (tank filling) and decreases (tank emptying) appropriately in the calibrated span.
3. If not, carefully observe and attempt to correlate any installation, level or application event for more specific troubleshooting direction.

Voltage Output

LVU800 Series can be used as a 0 to 5 or 0 to 10 VDC output device. A resistor will need to be added to the circuit to enable a voltage output (refer to the wiring diagram below).

- **0-5 VDC output**
  - Add a 250 Ohm resistor
  - Actual output will be 0.8 to 5 VDC

- **0-10 VDC output**
  - Add a 500 Ohm resistor
  - Actual output will be 2 to 10 VDC
Step Six

The LVU800 Series should always be mounted perpendicular to the liquid surface and installed using the provided FKM mounting gasket. Make sure that the fitting and transmitter threads are not damaged or worn. Always *hand-tighten* the transmitter within the fitting. Perform an installed leak test under normal process conditions prior to system start up. **Note:** The preferred mounting fitting for the LVU809 series is a plastic 2” thread (or slip) x 1” thread reducer bushing.

**Mounting Guide**

1. Do not mount at an angle
2. Liquid should never enter the dead band
3. Side Wall:
   a. For LVU809 Series - mount at least 2” from the side wall
   b. For LVU816, LVU826 & LVU832 Series - mount at least 3” from the side wall
4. Do not mount where obstacles will intrude on sensor’s beam width
   a. See Specifications on page 4
5. Do not mount in a vacuum
6. Avoid mounting in the center of a dome top tank.
7. In cone bottom tank, position the sensor over the deepest part of the tank.

**Installation in existing fittings**

If the existing fitting is larger than the threads of the LVU800 Series, select a reducer bushing such as a 2” thread x 1” thread, a 2” slip x 1” thread, 3” thread x 2” thread or 3” slip x 2” thread.

**Metal Tanks (LVU809 series only)**

Omega Engineering ultrasonic transmitters have been optimized for use in non-metallic fittings.

1. For best performance, avoid the use of metallic fittings.
   a. Use a plastic 2” x 1” reducer bushing (such as LVU800-2N80), or a plastic 1” tank adapter (such as LVU800-1B).
2. While installations directly into a 1” metal fitting are not recommended, acceptable results may be obtained if the 1” fitting is a half coupling in form and the outer diameter of the coupling is tightly wrapped in vinyl tape to dampen vibrations.
Fitting Selection: Check the part number to determine the required fitting mount size and thread type. LVU800 Series is commonly installed in tank adapters, flanges, brackets or standpipes. Note: Always include the gasket when installing the LVU800 Series.

1. **Tank Adapter**: Select a tank adapter fitting, such as a 1” adapter for the LVU809 series or a 2” adapter for the LVU816, LVU826 & LVU832 series.
   a. *For best results, select a 2” tank adapter and add a 2” x 1” reducer bushing.*
   b. Avoid tank adapter (thread x thread) styles and/or pipe stops forward of the installed transducer.
   c. Always mount the tank adapter so the majority of fitting is outside the tank.
      i. Never mount the tank adapter upside down or the bulk of the material is inside the tank.

2. **Riser**: Installations with tall, narrow risers can impede the acoustic signal.
   a. **LVU816, LVU826 & LVU832 Series**: 2” (5 cm) diameter risers should be no taller than 5” (12.7 cm). Larger diameter risers should be no taller than 12” (30.5 cm).
   b. **LVU809 Series**:

   ![Diagram of tank adapter fittings](image)

   ![Diagram of riser specifications](image)

   **Note:** *Do not exceed the dimensions listed above*
3. **Flange (LVU809 series):** If installing on a flange, select a flange with a thread that is above the plane of the flange.
   
   a. *The LVU816, LVU826 & LVU832 series works well with Flange installations.*
   
   b. Avoid the use of blind flanges with tapped threads or flanges where the threads are even with the plane of the flange, such as the Banjo 1" Poly ANSI Flange (series AF100).
   
   c. Use a flange with a 2” thread and add a 2” to 1” reducer bushing to complete the installation.

4. **Side Mount Bracket:** For installations in open tanks and sumps, use the LVM-30 or LVM-31 series side mount bracket.
   
   a. For the LVU809 series, order the LVM-31 side mount bracket.
   
   b. For the LVU816, LVU826 & LVU832, series, order the LVM-30 side mount bracket.
5. **Stand Pipe:** A standpipe maybe used to dampen turbulence or when foam is present in the application.
   a. Pipe can be made of any material.
   b. Select a minimum 3” ID pipe for the stand pipe.
      i. A 2” pipe is usable with the LVU809 series, but is the minimum.
      ii. Pipes larger than 3” can also be used.
   c. Use a coupling and reducer bushing to attach the LVU800 Series to the pipe.
      i. With the LVU809 series, be sure to use a plastic reducing bushing such as the 2” Thread x 1” Thread fitting (ex: LVU800-2N80) or 2” Slip x 1” Thread fitting (ex: LVU800-2S80).
      ii. With the LVU816, LVU826 or LVU832 series, be sure to use a plastic reducing bushing such as the 3” Thread x 2” Thread fitting (ex: LVU800-3N80) or 3” Slip x 2” Thread fitting (ex: LVU800-3S80).
   d. The pipe length should run the measurement span and the bottom of the pipe should remain submerged at all times to prevent foam from entering the pipe.
   e. Cut a 45° notch at the bottom of the pipe and drill a 1/4” pressure equalization hole in the dead band.
   f. The pumps should not drive liquid past the open end of the stand pipe which causes the liquid in the pipe to oscillate.
APPENDIX

Step Seven

Setup:
You can view how the LVU800 Series is configured.
1. From the main MENU level, press SETUP when VALUES appears.
2. When SETUP appears, press the SELECT key.
3. Setup will display the following information:
   a. Units, Display, Rev mA, Safe, Height, Fill-H
4. When completed, press SELECT when EXIT appears to return to the main program level.

Diagnostics (DIAG) Parameters:
This mode runs diagnostic tests that confirm operation of LVU800 Series. *This mode should only be used when supervised by an Omega Engineering representative.*

Reset:
LVU800 Series enables the end user to reset the entire configuration back to the original factory settings. Follow the instructions below to reset LVU800 Series:
1. From the main MENU level, press SELECT when VALUES appears.
2. When RESET appears, press the SELECT key.
3. When YES appears, press SELECT key to reset LVU800 Series.
   a. To cancel the reset, press SELECT when NO appears.
4. When completed, press SELECT when EXIT appears to return to the main program level.

Factory Settings:

<table>
<thead>
<tr>
<th>LVU800 Series</th>
<th>HEIGHT</th>
<th>FILL-H</th>
</tr>
</thead>
<tbody>
<tr>
<td>LVU809 Series</td>
<td>118.1” (300 cm)</td>
<td>114.1” (290 cm)</td>
</tr>
<tr>
<td>LVU816 Series</td>
<td>216.5” (550 cm)</td>
<td>208.5” (530 cm)</td>
</tr>
<tr>
<td>LVU826 Series</td>
<td>314.9” (800 cm)</td>
<td>307.1” (780 cm)</td>
</tr>
<tr>
<td>LVU832 Series</td>
<td>393.7” (1000 cm)</td>
<td>381.9” (970 cm)</td>
</tr>
</tbody>
</table>
**User Settings:**

Fill out the chart below and keep as a record of your configuration.

<table>
<thead>
<tr>
<th><strong>Tank</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Height =</td>
</tr>
<tr>
<td>Norm</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Units</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Inches</td>
</tr>
<tr>
<td>Air</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Safe</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>22mA</td>
</tr>
</tbody>
</table>
Troubleshooting:

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TANK</strong> does not appear on the main menu:</td>
<td>Units function is set for <strong>PERCENT</strong> on LVU800 Series: When Units is set for <strong>PERCENT</strong>, the <strong>TANK</strong> function is disabled. To re-enable <strong>TANK</strong>, change units to <strong>INCHES</strong>, <strong>CM</strong>, <strong>FEET</strong> or <strong>METERS</strong>.</td>
</tr>
<tr>
<td>Display shows <strong>FULL</strong>:</td>
<td>Level of liquid is above the <strong>FILL-H</strong> setting: Check the <strong>FILL-H</strong> setting, making sure the <strong>FILL-H</strong> setting is high enough so the level of liquid is below the <strong>FILL-H</strong> setting. The <strong>Fill-H</strong> setting is the distance from the bottom of the tank to the Full level of liquid.</td>
</tr>
<tr>
<td>Display shows <strong>EMPTY</strong>:</td>
<td>Level of liquid is beyond the <strong>HEIGHT</strong> setting: Check the <strong>HEIGHT</strong> setting, making sure the <strong>HEIGHT</strong> setting is low enough so the level of liquid is above the <strong>HEIGHT</strong> setting.</td>
</tr>
<tr>
<td>Display shows <strong>WARMUP</strong>:</td>
<td>Typically occurs when power is being applied to transmitter. Indicates a weak power supply, bad wire connections or the sensor is out of the operational range.</td>
</tr>
<tr>
<td>Display shows <strong>LOST</strong>:</td>
<td>Sensor is in a Fail-Safe state. The return sound pulses are not reaching the transducer. First, cycle power off and on, waiting 5 seconds between the off and on states. If problem persists, check the installation fitting against the Installation instructions in the manual.</td>
</tr>
<tr>
<td>Display is opposite of the measured value:</td>
<td>Check the <strong>DISPLAY</strong> setting. <strong>AIR</strong> mode indicates the distance from the liquid to the sensor. <strong>LIQUID</strong> mode indicates the height of liquid in the tank. Change the <strong>DISPLAY</strong> mode from <strong>AIR</strong> to <strong>LIQUID</strong> or vice versa to correct.</td>
</tr>
<tr>
<td>Transmitter indicates a current of 0 mA:</td>
<td>Check the wiring for an open circuit. An open circuit is the most common issue with a 0 mA signal.</td>
</tr>
<tr>
<td>Transmitter jumps to a current reading between 19 and 20 mA:</td>
<td>Check the installation of the transmitter. Bad installation fittings will cause false signals near the top of the tank, which typically translates to a signal between 19 and 20 mA. Also look for interference just below the transmitter. If the transmitter is installed in a metal fitting, switch to a plastic fitting.</td>
</tr>
<tr>
<td>Transmitter indicates a current over 23 mA:</td>
<td>Immediately check the wiring for a short circuit. The LVU800 Series is current limited to 22 mA. Anything above 23 mA indicates a short circuit.</td>
</tr>
</tbody>
</table>
WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **13 months** from date of purchase. OMEGA’s WARRANTY adds an additional one (1) month grace period to the normal **one (1) year product warranty** to cover handling and shipping time. This ensures that OMEGA’s customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA’s Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA’s WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion: or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA’s control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

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RETURN REQUESTS/INQUIRIES

Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA’S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR WARRANTY RETURNS, please have the following information available BEFORE contacting OMEGA:

1. Purchase Order number under which the product was PURCHASED.
2. Model and serial number of the product under warranty, and
3. Repair instructions and/or specific problems relative to the product.

OMEGA’s policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

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